DELIVERY PROGRAM & OPERATIONAL PLAN

2024/25

Revised June 2024

Scenic View, Razorback

Acknowledgement of Country*

Wollondilly Shire Council acknowledges the traditional custodians of the land in Wollondilly, the Dharawal and Gundungurra peoples.

We acknowledge the living culture and spiritual connections to the land for the Dharawal and Gundungurra people and all Aboriginal Nation Groups that may have connections to the area; and that Wollondilly is remarkably placed as the intersection of many tribal lands.

We recognise the traditional Custodians who have occupied and cared for this Country over countless generations and celebrate their continuing contributions to the Shire.

We also acknowledge and remember the Dharawal and Gundungurra peoples who were killed in the Appin Massacre on 17 April 1816.

We acknowledge our continuing collaboration with the Tharawal Local Aboriginal Land Council

DOCUMENT **HISTORY**

VERSION	DATE OF RELEASE	REASON	COUNCIL RESOLUTION
1.0	July 2022	Inital Adoption	139/2022, 28 June 2022 Council Meeting
2.0	August 2023	Amendments, following adoption of 2023/24 Operational Plan	155/2023, 27 June 2023 Council Meeting
3.0	April 2024	Inclusion of Draft 2024/25 Operational Plan and updated 2022/23-2025/26 Delivery Program	111/2024, 23 April 2024 Council Meeting
4.0	May 2024	Updated operating budget figures and funding status for 12.3.1 and 12.3.2, for public exhibition of Delivery Program and Draft 2024/25 Operational Plan	a) ix. and b) ii. of 111/2024, 23 April 2024 Council Meeting
5.0	June 2024	Post exhibition to consider for adoption	Agenda Item 16.3, Council Meeting 25 June 2024
6.0	July 2024	Amendments per resolution to adopt, reflect updates to Council's Plans and Strategies Register and minor administrative amendments	176/2024, 25 June 2024 Council Meeting

QA 420207101624

Bloom, 2022

Thirlmere Festival of Steam, 2023

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INTRODUCTION

TO THE DELIVERY PROGRAM & OPERATIONAL PLAN

Cataract Dam, Cataract

INTRODUCTION TO THE **DELIVERY PROGRAM & OPERATIONAL PLAN**

WELCOME TO WOLLONDILLY SHIRE COUNCIL'S 2022/23 - 2024/25 DELIVERY PROGRAM & 2024/25 OPERATIONAL PLAN

This Delivery Program was initially developed in 2021/22 with input from over 900 community members and key partners to consider:

- Where are we now?
- Where do we want to be?
- How do we get there?
- How do we know we're there?

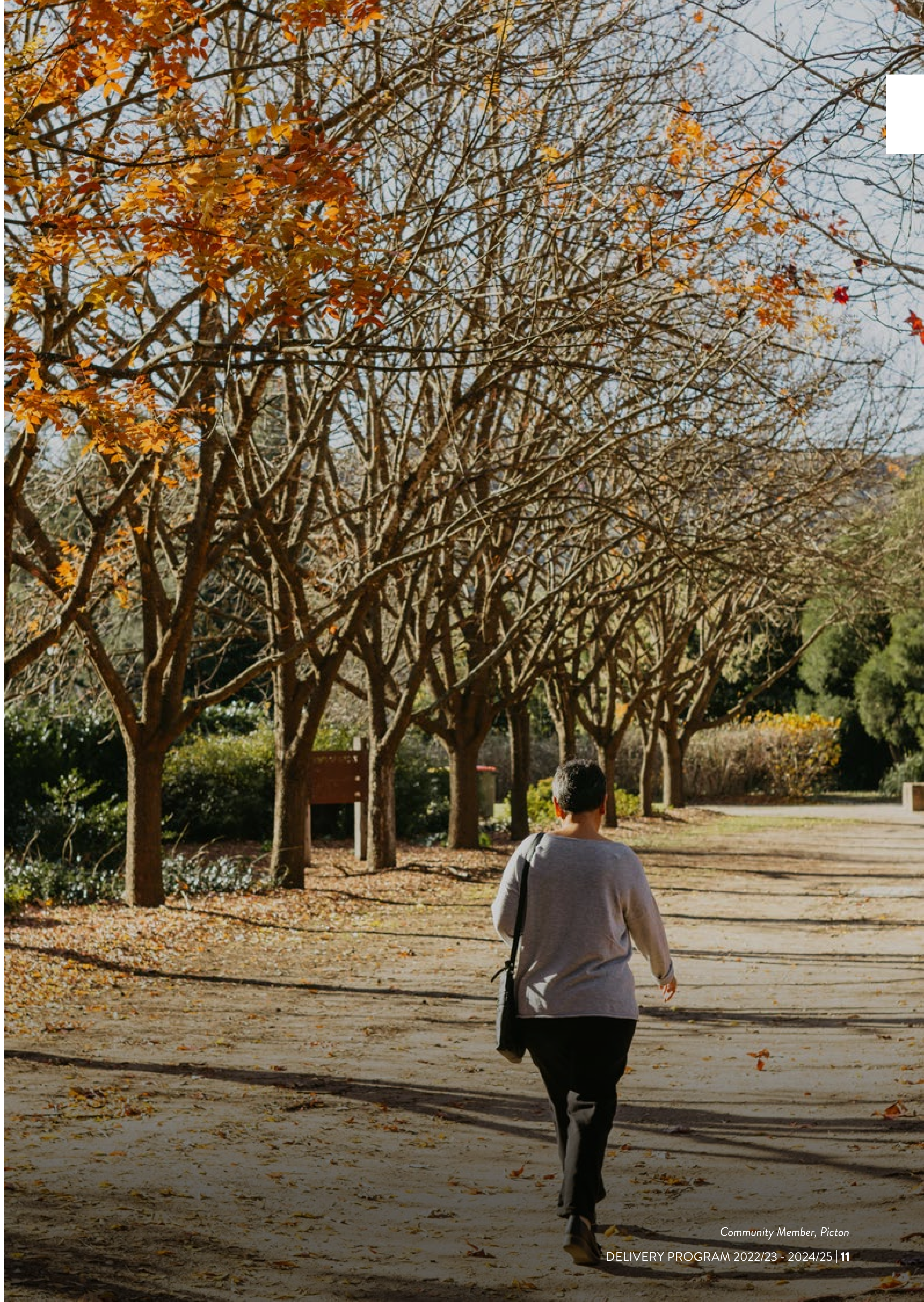
This plan embraces corporate strategic planning approaches and satisfies legislative requirements for all local governments in NSW to have a plan to shape the future.

This Program describes:

- A future vision for Wollondilly Shire
- The priorities and aspirations of the community
- The outcomes the community seek and how Council will make progress towards them
- How success will be measured and reported

Further detail is provided through the annually updated Operational Plan with the inclusion of:

- Budget
- Statement of Revenue Policy
- Capital Works Program
- Fees and Charges



Community Member, Picton

MAYOR'S MESSAGE

As we head into a new Financial Year, I am excited to see Council reaching milestones on many of our major projects and initiatives. The 2024/25 Operational Plan aims to achieve the goals set by the community in Wollondilly 2033, our Community Strategic Plan and help us work towards the long-term vision for 'making Wollondilly even better together.'

Roads continue to be a major focus for Council and the community. Road reconstruction, heavy patching and drainage work will remain a focus throughout Wollondilly over the next financial year and in the years ahead. In addition to our comprehensive rolling 10-year Capital Works Program, we will continue to advocate for funding support from the State Government to help us get our 870km road network to a standard that meets community expectations.

Council aims to manage growth in a sustainable way that protects what makes Wollondilly unique. We want to protect the character of our towns and villages and the amazing natural landscapes while creating healthy, liveable communities in the State-led growth areas at Wilton and now Appin.

As a priority, we need to have essential infrastructure in place to meet the needs of our growing community. We will continue to advocate for the timely delivery of essential State infrastructure to support this growth, including roads, public transport, schools, and health and recreation facilities.

I look forward to the opening of the Wollondilly Performing Arts Centre, a new state-of-the-art venue for music, theatre, exhibitions and civic events that will be a major injection into the cultural life of Picton and the wider Wollondilly area as part of the Wollondilly Cultural Precinct.

I am also excited to see the ongoing results of our unprecedented contribution into sporting facilities, parks and community facilities in Wollondilly's towns and villages. This investment is making recreational activities more accessible for everyone right across the Wollondilly Shire.

Local job creation through economic investment and tourism is another key priority in our Operational Plan, with a focus on unlocking business investment potential through employment land rezoning and increased support for our local agriculture industry.

Good financial decision making is essential as Council delivers and maintains a broad range of community services and facilities. With lots of competing priorities, we are focused on ensuring the community gets good value for their rates. We look forward to providing excellent service and delivering some exciting outcomes for our community.

Matt Gould
Mayor

MESSAGE FROM THE CEO

At Wollondilly Shire Council we strive to be a high performing organisation as we work together to serve our community. We have made great leaps forward in recent years in terms of staff culture and business improvement, investing in our facilities and establishing strong foundations for what lies ahead. As we look towards the 2024/25 Financial Year and beyond, we are focussed on lifting our performance and service delivery to the highest standards possible.

Delivering excellent customer service is a core objective for Council; and improving the customer experience will be the focus of all our interactions, projects and initiatives for the coming year. Our community understandably expects high quality and responsive customer service, so we are doing everything in our power to do even better in this space.

We have already realigned our organisational framework to improve service delivery and planning, with a targeted investment of more resources in priority areas across the business, stronger and more sustainable finances, and an updated project management framework leading to significant improvements in project management and delivery.

High staff engagement levels (in the top 5% of benchmark organisations), extraordinary pride to be working at Wollondilly and a rapidly improving view by staff that Council is committed to high standards of performance will help us deliver on the vision for quality customer service.

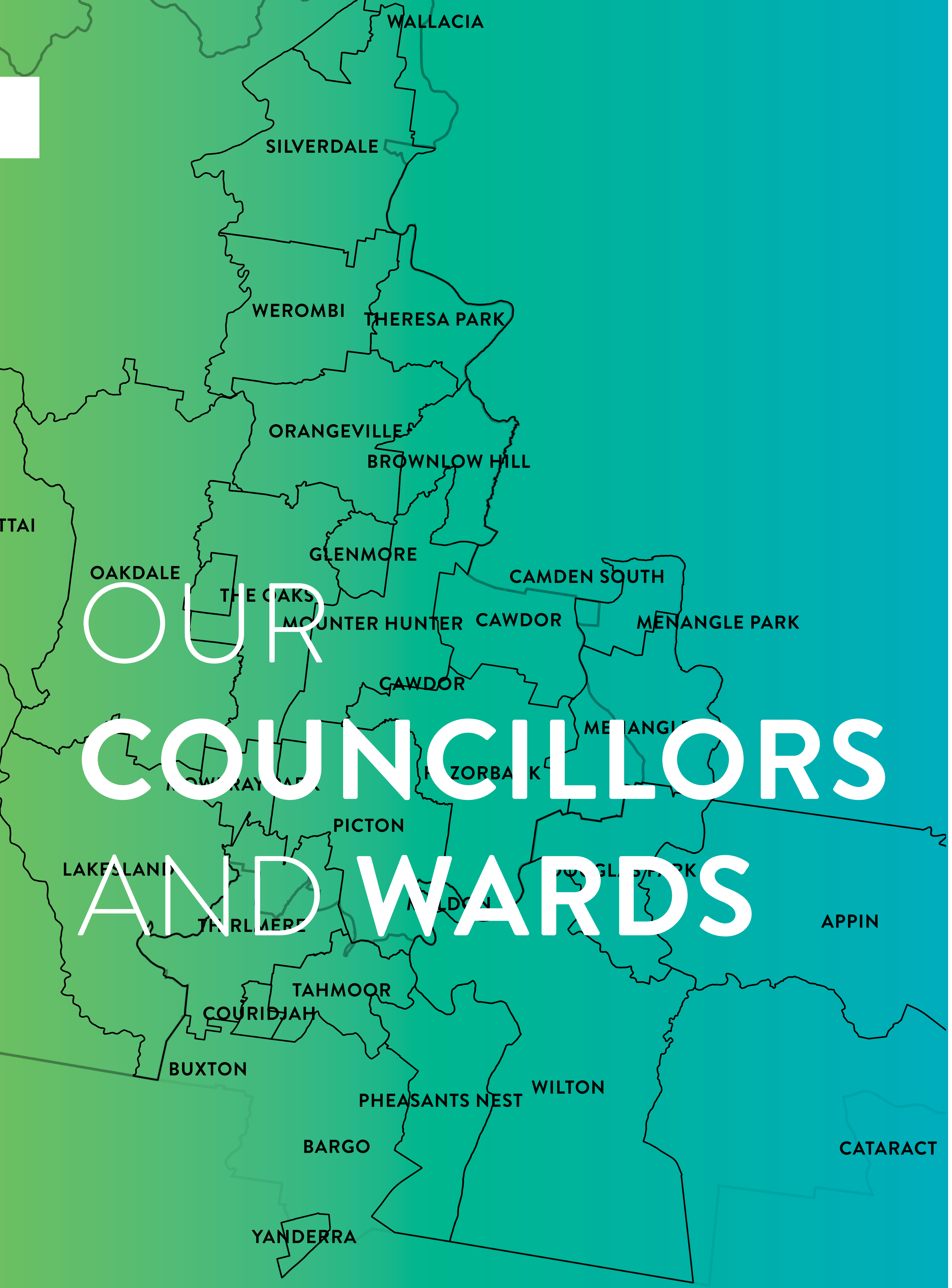
As we move towards an organisation-wide transformative approach to improving the customer experience, a high priority will be to develop a more comprehensive way of measuring and understanding customer satisfaction. We're seeing progress already and I look forward to seeing big positive shifts in our levels of customer satisfaction.

As our Shire's population grows rapidly Council is also investing in new larger accommodation for our staff and operations, with a new Government Services Building and Depot on the way. This investment is critical to our future as it will mean we're able to maintain and improve services for the community, with enough space to house the equipment and staff we will need as our community triples in size over the coming decades.

Ultimately what counts is delivery. Our people are committed to meeting the needs of our community that are captured in the Community Strategic Plan (CSP) as we deliver high quality services and responsibly managing our assets into the future through our Delivery Program 2022/23 – 2024/25.

Ben Taylor
Chief Executive Officer

OUR COUNCILLORS AND WARDS



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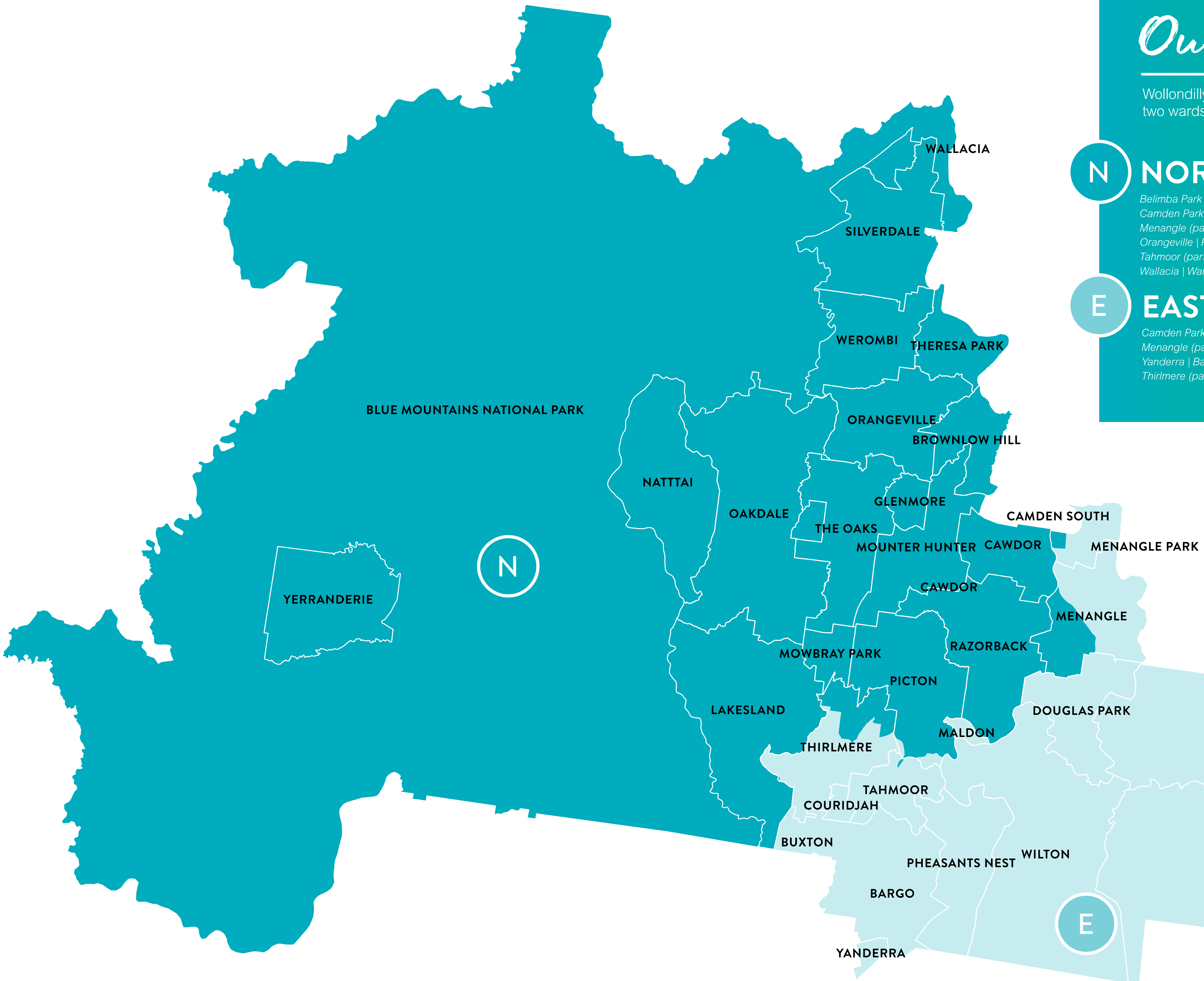


Our Wards

Wollondilly Shire Council is currently divided into two wards which comprise of:

N NORTH

Belimba Park | Blue Mountains National Park | Brownlow Hill Camden Park (part) | Cawdor | Glenmore | Lakesland Menangle (part) | Mount Hunter| Mowbray Park | Nattai | Oakdale Orangeville | Picton (part) | Razorback | Silverdale Tahmoor (part) | The Oaks | Theresa Park | Thirlmere (part) Wallacia | Warragamba |Werombi | Yerranderie

E EAST

Camden Park (part) | Darkes Forest Cataract Appin | Wilton Menangle (part) Douglas Park | Wilton | Pheasants Nest Yanderra | Bargo | Buxton | Tahmoor (part) | Maldon Couridjah Thirlmere (part)

WOLLONDILLY SHIRE
AT A GLANCE

Burragorang lookout

WOLLONDILLY SHIRE **AT A GLANCE**

Wollondilly is situated on the rapidly growing South Western fringe area of Sydney in Gundungurra, Dharawal and Darug country. The landscape is a beautiful patchwork of rural lands, scenic bushland and towns and villages. With both rural and urban aspects, Wollondilly marks the transition between the outer edges of Greater Sydney and regional NSW.

The Shire covers a land area of 2,560km2, of which two-thirds is national parks and water catchment areas, including parts of the Greater Blue Mountains World Heritage Area. Our community has a strong connection with the natural environment with the Shire's bushland, rural land, gorges, waterways, ranges and plains contributing to visual and cultural connections in the landscape as well as providing important social, recreational and tourism opportunities. We have an important custodial role over the lands that supply drinking water to Greater Metropolitan Sydney as we are home to five dams, in and around the LGA, some of which are the largest in NSW; Warragamba Dam, Cataract Dam, Cordeaux Dam, Nepean Dam, Avon Dam.

Wollondilly's timeless history interweaves the dreamtime legends of the Gundungurra, Darug and Dharawal people, the traditional owners of the land. Aboriginal heritage, history and culture are all inherently linked to country, and we acknowledge and respect this unique and everlasting connection. Our rural landscape, towns and villages date back to the early European settlers who followed the first fleet's famous straying cattle to the "Cowpastures". This location (around the Menangle and Camden Park area) was the birthplace of modern agriculture in Australia and from that time onwards, agriculture has been integral to the development, character, economy and identity of the Shire and continues to be a productive, sustainable and integral part of who we are. Wollondilly's European history and heritage is reflected in the buildings and places of historical significance found throughout the Shire, including the Old Picton Post Office built in 1892, St Bede's Church, known as one of the finest Regency Gothic Churches, and the town of Yerranderie, a Silver Mine Village.

Residents and visitors value the country style living that the Wollondilly area provides, as well as the peacefulness, sense of community and natural environment. Council owned facilities such as the Wollondilly Library, Wollondilly Leisure Centre, Warragamba Pool and Children's Services deliver a broad range of services to our communities. Enhancements to these services as well as the introduction of new initiatives to support current and future population growth are planned as part of the Wollondilly Cultural Precinct, including a Performing Arts Centre, new Children's Services building and new library.

Scenic View, The Oaks

WOLLONDILLY SHIRE *at a glance* IN 2021

POPULATION IN WOLLONDILLY LGA

2016
49,811

2021
54,831

+10.1% GROWTH

2018 MEDIAN HOUSE PRICE

$816,031
Wollondilly

$1,053,944
Geater Sydney

GROSS REGIONAL PRODUCT

June 2021

$2.37 BILLION

HIGHEST VALUE INDUSTRIES

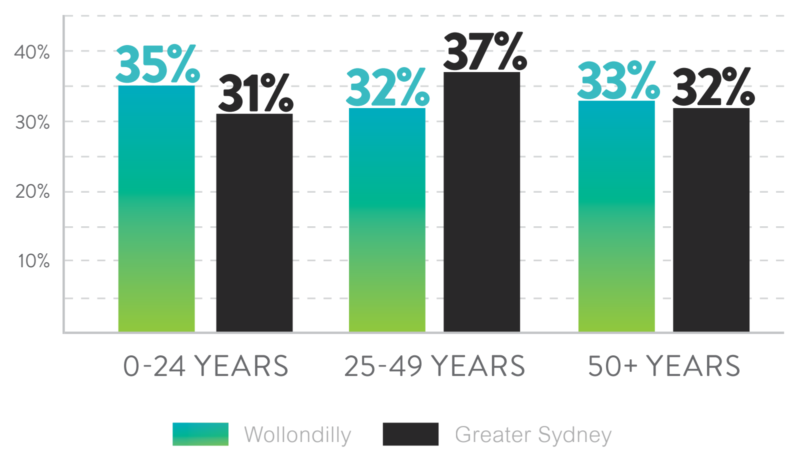
2020/21

MINING
$1,101.4m

CONSTRUCTION
$934.4m

MANUFACTURING
$432.2m

AGE PROFILE 2021



NUMBER OF BUSINESSES

4,443
2019

4,602
2020/21

+3.6% GROWTH

UNEMPLOYMENT RATE

3.2%
Wollondilly

5.7%
Greater Sydney

COUNCIL MANAGES

MORE THAN
870kms
OF ROADS

161,350
HECTARES OF PROTECTED NATURAL AREAS

107 PARKS & RESERVES

& **33** PLAYGROUNDS

LIVEABILITY RATING

BY THE COMMUNITY

"a good place to live"

Source: 2021 MARKYT® Community Scorecard

267
properties rated as
FARMLAND

MANAGING GROWTH & CHANGE

Wollondilly 2040 is our Local Strategic Planning Statement (LSPS). It outlines a vision for land use planning over the next 20 years and applies to all of Wollondilly Shire. The LSPS supports the implementation of the CSP by identifying key planning priorities and actions that focus on protecting and retaining the many elements that make Wollondilly extraordinary. It is also about embracing the future and creating environments that help to make people feel happier and healthier.

It also sets out how change will be managed into the future as our Shire is growing and changing. With growth already occurring in Wilton, and expected additional future growth in Appin, Wollondilly's population is estimated to double to approximately 100,000 or possibly triple to 150,000 in the next 20 years. (Note that the NSW Government's Greater Macarthur Growth Area plans for the Appin area are contrary to Council's position on growth). The pace of growth is expected to accelerate significantly over the next few years, with substantial population increases likely within 10 years.

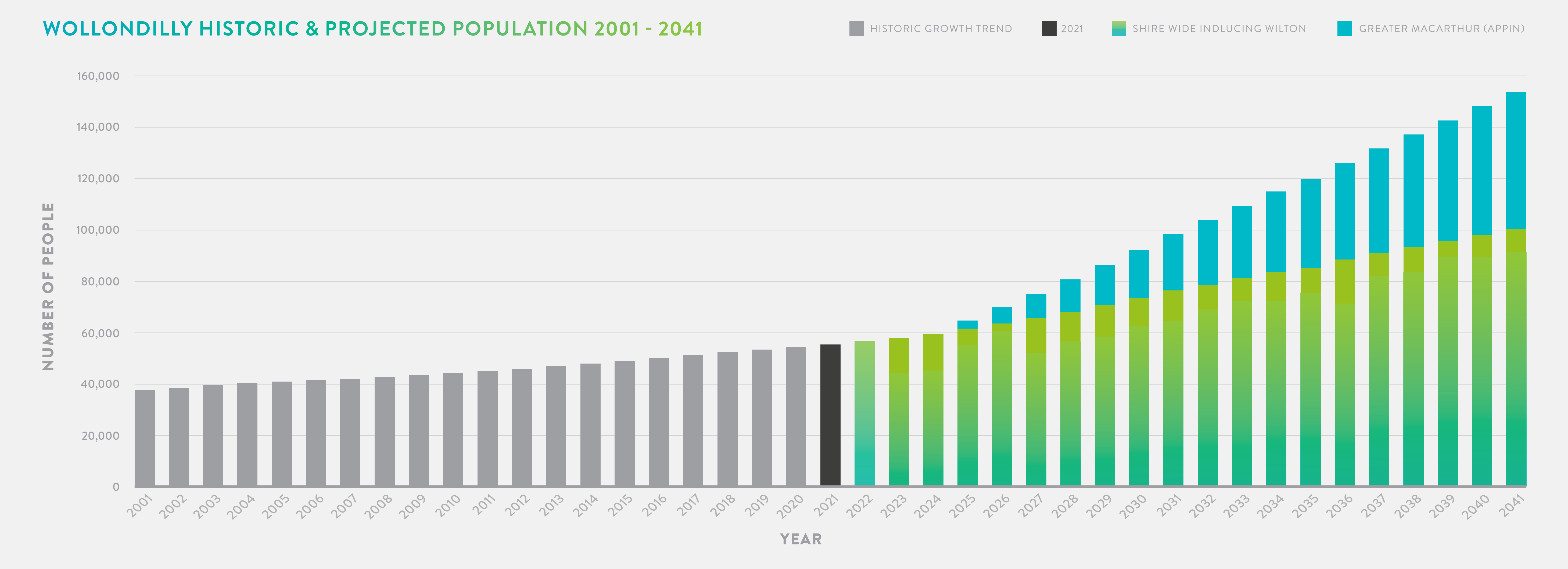
Managing growth and change will have a ripple effect, providing both opportunities and challenges for our community, our environment and our economy.

Key concerns include the protection of our precious natural environment including the green corridor that runs through Appin to Wilton and down to Avon Dam and Bargo, which has an important role to play in housing one of the last healthy koala populations in NSW. The need to ensure our beautiful surrounding landscape is protected is a vital consideration when new towns, places and developments are being planned.

To date, the planned rate of growth has not been clear and has not been matched with upgrades to vital infrastructure. One of the top priorities for our community is improving the quality of the road network within Wollondilly. With significant distances to traverse, a dispersed settlement pattern and many workers needing to leave the Shire for employment, the community is heavily reliant on the road network. Therefore, roads need to be maintained and adequately planned for. Additionally, public transport options in the Shire are limited and do not meet the current demands of the population. With the planned growth to come in Wilton, the deficit in transport options will become even more pronounced unless addressed by public transport solutions.

Our communities need healthy built environments and liveable places with better access to health care services and programs. Much of our community is required to leave the Shire for health and education services as there are limited options available. Currently there are no hospitals in the Shire and only one public secondary school. With the population forecast to potentially triple in the next 20 years, planning for important community services is required now.

Council's full policy on managing growth and change is captured in Council's Local Strategic Planning Statement "Wollondilly 2040".

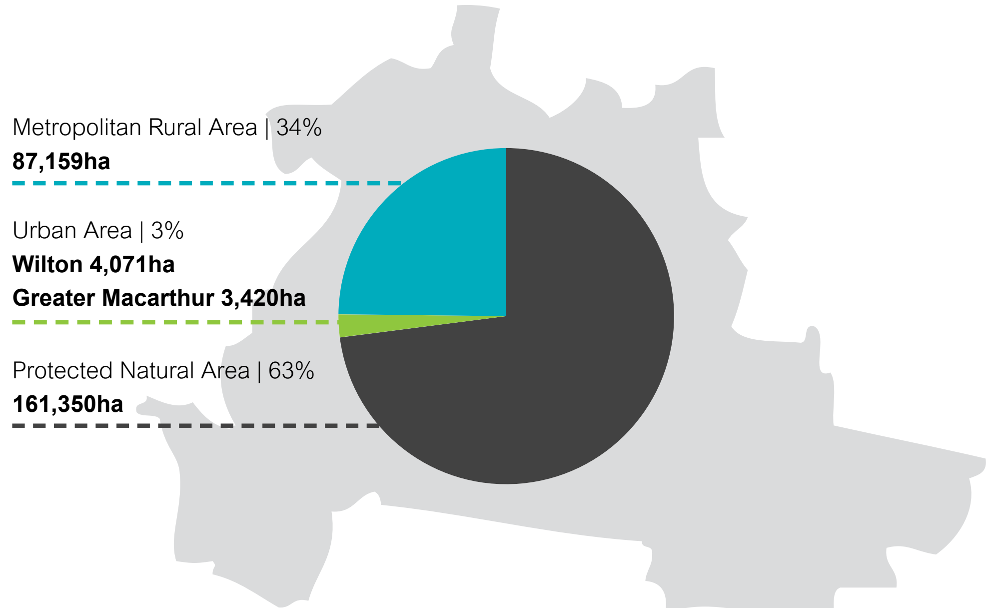


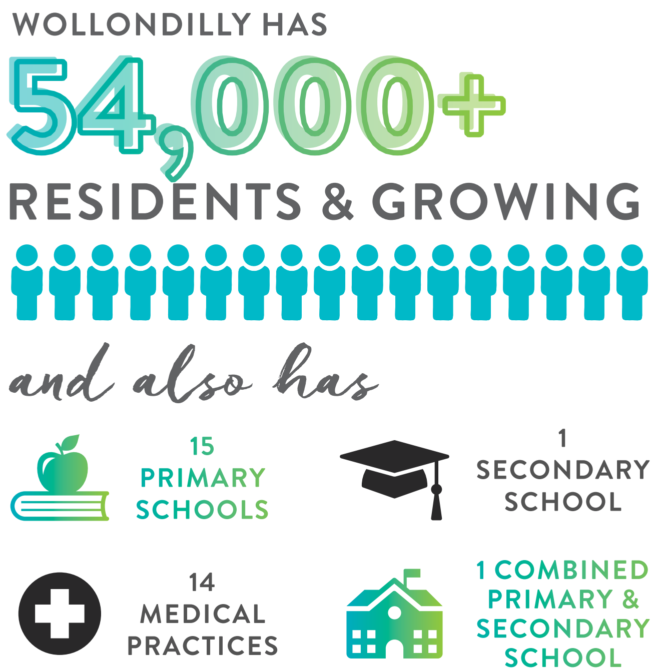
BECAUSE OF OUR LOCATION WE HAVE A UNIQUE SET OF CHALLENGES:

- Management of growth and development pressures;
- Agricultural land being lost to urban development and land fragmentation;
- Conflicts between rural and urban land uses;
- Limited infrastructure and services;
- Limited employment opportunities.

The right infrastructure at the right time to support our current communities and future growth is a key aspiration of our Community Strategic Plan. We want prosperous towns and villages that achieve a balance between growth and maintaining our rural character and community spirit.

Our community asks for a sound approach to planning and a commitment to the necessary community facilities and infrastructure to support future growth.





Camden Valley Inn, Cawdor

PRIORITIES

OF WOLLONDILLY SHIRE COUNCIL

PRIORITIES OF **WOLLONDILLY SHIRE COUNCIL**

PRIORITIES SHIFT OVER TIME IN RESPONSE TO WHAT'S HAPPENING LOCALLY AND GLOBALLY.

To provide quality of life outcomes, Wollondilly Shire Council must adapt to changes in the political, environmental, social, technological, economic and legal landscape. We must also respond to changing community expectations.

LINKING LOCAL WITH GLOBAL PRIORITIES

Our Shire is influenced by and contributes to global trends. The United Nations' Sustainable Development Goals (SDGs) provide a global roadmap to increase prosperity, end social injustice and poverty, and improve health and wellbeing, all while protecting the environment for current and future generations. 17 goals were agreed by all UN member states, including Australia. Wollondilly Shire Council aims to positively contribute to the achievement of these goals within our local context. Learn more about the SDGs at sdgs.un.org/goals

SUSTAINABLE DEVELOPMENT GOALS

PEOPLE	ENVIRONMENT	PLACE & LANDSCAPE	ECONOMY	PERFORMANCE
1 NO POVERTY	6 CLEAN WATER AND SANITATION	9 INDUSTRY, INNOVATION AND INFRASTRUCTURE	4 QUALITY EDUCATION	16 PEACE, JUSTICE AND STRONG INSTITUTIONS
2 ZERO HUNGER	7 AFFORDABLE AND CLEAN ENERGY	11 SUSTAINABLE CITIES AND COMMUNITIES	8 DECENT WORK AND ECONOMIC GROWTH	17 PARTNERSHIPS FOR THE GOALS
3 GOOD HEALTH AND WELL-BEING	12 RESPONSIBLE CONSUMPTION AND PRODUCTION		9 INDUSTRY, INNOVATION AND INFRASTRUCTURE	
5 GENDER EQUALITY	13 CLIMATE ACTION			
10 REDUCED INEQUALITIES	14 LIFE BELOW WATE			
11 SUSTAINABLE CITIES AND COMMUNITIES	15 LIFE ON LAND			

Cataract Dam, Cataract

STATE PRIORITIES

Wollondilly is part of the Western Parkland City, with infrastructure and other plans for our Shire outlined in the NSW Government's Western City District Plan, available at **www.greater.sydney/western-city-district-plan/introduction**

The priorities and projects outlined in this Delivery Plan align with and support the key themes and directions of the Western City District Plan:

PEOPLE

- Celebrating diversity and putting people at the heart of planning
- Designing places for people

ENVIRONMENT

- Valuing green spaces and landscape
- Using resources wisely
- Adapting to a changing world

PLACE & LANDSCAPE

- Infrastructure supporting new developments
- Working together to grow a Greater Sydney
- Giving people housing choices
- Developing a more accessible & walkable city

ECONOMY & PERFORMANCE

- Working together to grow a Greater Sydney
- Creating the conditions for a stronger economy

LOCAL PRIORITIES

Wollondilly 2040 is Council's Local Strategic Planning Statement which supports the implementation of the Community Strategic Plan and the Western City District Plan. The Local Strategic Planning Statement can be viewed at: **www.wollondilly.nsw.gov.au/wollondilly2040**

PEOPLE

- Cultivating a creative and cultural destination connecting people with places
- Embedding health and wellbeing considerations into land use planning for healthy places
- Planning high quality well connected open spaces

ENVIRONMENT

- Valuing the ecological health of Wollondilly's waterways
- Protecting biodiversity and koala habitat corridors
- Delivering an urban tree canopy
- Planning resource recovery options
- Living with climate impacts and contributing to broader resilience

PLACE & LANDSCAPE

- Aligning infrastructure provision with community needs
- Establishing a framework for sustained managed growth
- Creating vibrant, healthy & sustainable communities in the new town in Wilton
- Providing housing options that meet local needs and match the local character of towns and villages
- Enhancing vibrant & sustainable local towns & villages
- Enhancing and protecting the diverse values of the Metropolitan Rural Area

ECONOMY & PERFORMANCE

- Developing the visitor experience and economy by increasing access to natural areas and rural landscapes
- Attracting investment and growing local jobs
- Leveraging greater investment and business opportunities from the Western Sydney International (Nancy-Bird Walton Airport)
- Embracing innovation to enhance liveable, connected and sustainable communities

COMMUNITY PRIORITIES

To understand local needs and priorities, Wollondilly Shire Council commissioned an independent community survey in 2021. In total, 918 community members completed a survey known as the MARKYT® Community Scorecard. The results showed that the community was mostly concerned with the responsible management of growth and development, with a focus on roads, traffic management, footpaths and cycle ways, telecommunications, and planning and building approvals.

HOW TO UNDERSTAND THIS DIAGRAM

Respondents were asked what areas they would like the Council to focus on improving and how they would rate each service area.

Service areas in the "Prioritise" box are considered high priorities and performance is perceived to be low.

Service areas in the "Optimise" box are considered high priorities and performance is rated high.

Service areas sitting in the "Kaizen" & "Review" box aren't as high a priority for the community but there is opportunity for performance to be improved.

COMMUNITY PRIORITIES

People

1 Youth services and facilities
2 Family and children's services
3 Seniors' services, facilities and care
4 Disability access and inclusion
5 Aboriginal culture and heritage
6 Multiculturalism and racial harmony
7 Volunteer support and recognition
8 Safety and crime prevention
9 Lighting of streets and public places
10 Animal management (dogs and cats)
11 Health and community services
12 Sport and recreation
13 Library services
14 Festivals, events, art and culture
15 Local history and heritage

Environment

16 Sustainable practices
17 Conservation and environment
18 Waste collection services
19 Natural disaster management

Place & Landscape

20 Responsible growth and development
21 Planning and building approvals
22 Housing
23 Area's character and identity
24 Town centre development
25 Community buildings
26 Cemeteries
27 Playgrounds, parks and reserves
28 Streetscapes, trees and verges
29 Footpaths, trails and cycleways
30 Local roads
31 Traffic
32 Parking
33 Public transport
34 Telecommunications and internet

Economy

35 Economic development
36 Access to goods and services
37 Agricultural development
38 Tourism attractions and marketing
39 Education and training

Performance

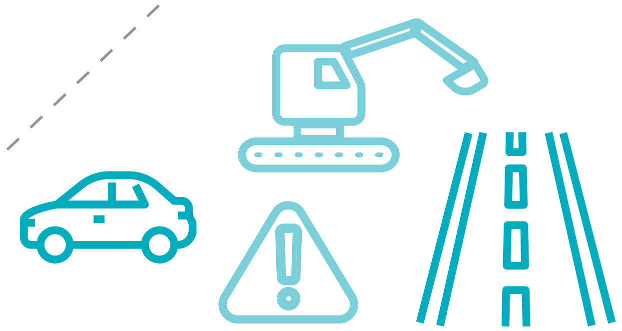
40 Council's leadership
41 Advocacy and lobbying
42 Consultation
43 Communication
44 Innovation and technology
45 Customer service

MARKYT Community Priorities

Wollondilly Shire Council

OUR PRIORITIES

Through the MARKYT® Community Scorecard and previous community consultations, the community have defined our priorities as follows:



1. ROADS, ROADS, ROADS

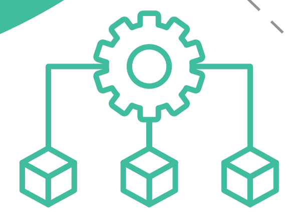
A top priority for our community is improvement of the road network, including increasing the quality of road maintenance and resurfacing to improve safety. We are seeking support from the State to accelerate road infrastructure such as the Picton Bypass, a critical piece of infrastructure that will ease current and predicted traffic congestion issues as well as provide safer evacuation routes for residents during times of natural disasters.

We are also calling for some of our major roads such as Remembrance Drive and Silverdale Road to be reclassified as State roads so that their maintenance can be managed and funded by the NSW Government.

2. PRESERVING AND ENHANCING THE CHARACTER OF THE SHIRE WHILE SUSTAINABLY MANAGING GROWTH AND DEVELOPMENT

Our community wants to look after and enhance what is so special about Wollondilly, and welcomes growth that is planned and designed with respect to the unique neighbourhoods, heritage and landscape of our Shire.

We want to enhance what makes Wollondilly great and welcome new neighbourhoods that complement our existing towns and villages.



3. VITAL INFRASTRUCTURE TO MEET THE NEEDS OF THE GROWING COMMUNITY

With forecast growth set to double, or potentially triple our current population, our community is concerned about poor planning at a State level leading to inadequate infrastructure and a lack of necessary services and facilities to support new developments. We need to ensure that the State Government plans for the Shire to deliver vital infrastructure including health, education, public transport, roads, community, recreation and telecommunications services.

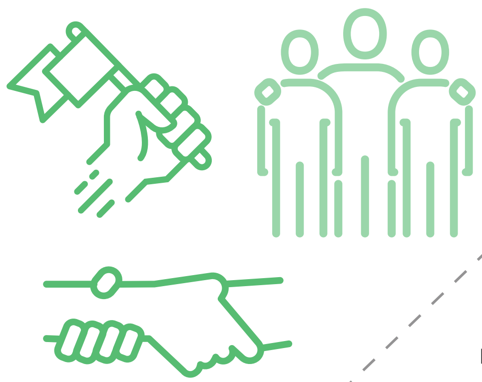
4. LOCAL JOBS, TOURISM, AGRIBUSINESS

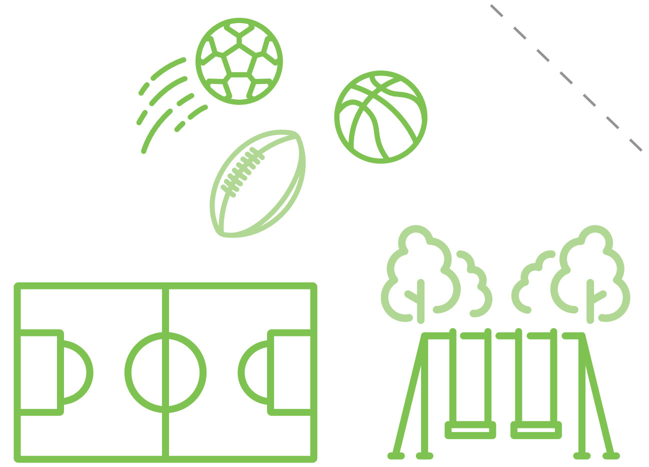
Our community would like to see Wollondilly grow into a thriving prosperous economy. The Shire has significant economic growth potential through agriculture, new industrial and commercial employment land opportunities, tourism growth, a growing services and retail sector, and agritourism opportunities. We want to ensure economic and job opportunities are realised as the Western Parkland City is planned and developed, including opportunities that will flow from the aerotropolis.

5. COMMUNITY RESILIENCE

In the past four years, our community has experienced an extended period of drought, the devastating 2019/20 Green Wattle Creek Bushfire, further damage to businesses and road infrastructure caused by the 2020, 2021 and 2022 storm events, and a prolonged period of uncertainty due to the Covid-19 pandemic.

A top priority for Council is to create a resilient and prepared community to ensure we can withstand future events and recover quickly. Managing the impacts of these disasters requires sustainable financial decisions to be made within a complex environment, with many competing priorities and limited resources.





6. MAJOR INFRASTRUCTURE AND NEW COMMUNITY / SPORTING FACILITIES

As our community grows, the demands on playgrounds, sportsgrounds and other community facilities will increase. These fundamental parts of our everyday community life need to be maintained and new facilities introduced to match growth.

7. CUSTOMER EXPERIENCE AND CARE FOR COMMUNITY

Our community want a positive customer experience when dealing with Council. The desire for ongoing improvements to service delivery, alongside planning for growth, means organisational capability and enhancement is a key aspiration for both the community and Council administration.

8. SOUND FINANCIAL MANAGEMENT

Our community wants to see good value for money when paying their rates. This includes meeting service delivery expectations, understanding the direction of Council and hearing from Council regularly.

Illuminate Festival 2022

OUR VISION

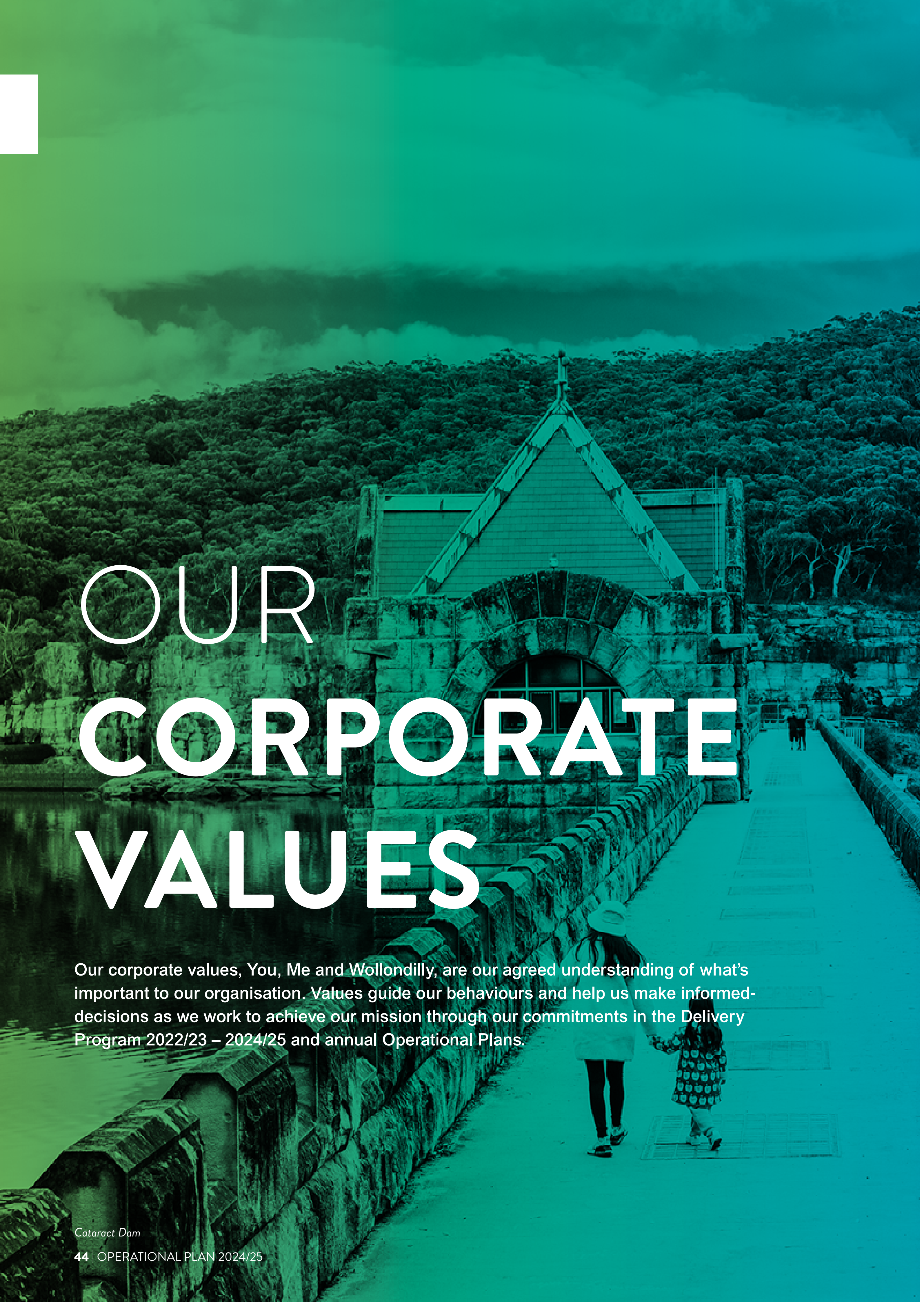
MAKING *Wollondilly* EVEN BETTER TOGETHER

By understanding the current context of Wollondilly and our community's priorities, we have a clear picture of where we are now and our aspirations for the future. Together with the community, we have developed a shared vision that captures where we want to be in 10 years' time.

OUR ORGANISATIONAL MISSION

TO LEAD THE DELIVERY OF THE *Community's Vision* FOR WOLLONDILLY

Illuminate Festival 2022



OUR CORPORATE VALUES

Our corporate values, You, Me and Wollondilly, are our agreed understanding of what's important to our organisation. Values guide our behaviours and help us make informed-decisions as we work to achieve our mission through our commitments in the Delivery Program 2022/23 – 2024/25 and annual Operational Plans.

Cataract Dam

YOU, ME & Wollondilly

OUR CORPORATE VALUES

ACCOUNTABILITY

We display ownership and are united in our responsibility when making decisions.

AGILITY

We work together to be flexible, forward thinking and open to change.

SERVICE EXCELLENCE

We strive to go above and beyond to provide a high quality of internal and external customer experience.

INTEGRITY

We are trustworthy, honest, ethical and care about our community and each other.

COLLABORATION

We effectively and respectfully work with each other to achieve our common goal of 'Making Wollondilly even better together'.

OUR SENIOR LEADERSHIP TEAM

BEN TAYLOR
Chief
Executive Officer

CAROLINE ARGENT
Director
Shire Connections

MARTIN COOPER
Director
Shire Futures

PETER BUCKLEY
Director
Shire Services

ROB SEIDEL
Chief
Financial Officer

ORGANISATIONAL STRUCTURE

ELECTED COUNCIL

CHIEF EXECUTIVE OFFICER

- **DIRECTOR SHIRE CONNECTIONS**
  - PEOPLE & WELLBEING
  - DIGITAL INNOVATIONS, INFORMATION & TECHNOLOGY
  - ENGAGEMENT & PERFORMANCE
  - GENERAL COUNSEL
  - GOVERNANCE, INTEGRITY & ETHICS
  - PROPERTY & COMMERCIAL
- **DIRECTOR SHIRE FUTURES**
  - SUSTAINABLE GROWTH
  - DEVELOPMENT SERVICES
  - HEALTH & REGULATORY SERVICES
  - BUSINESS & INVESTMENT
  - ASSETS, TRANSPORT & ENGINEERING
- **DIRECTOR SHIRE SERVICES**
  - INFRASTRUCTURE OPERATIONS
  - PARKS & RECREATION
  - WASTE & ENVIRONMENTAL SERVICES
  - PROJECT DELIVERY
  - COMMUNITY SERVICES
- **CHIEF FINANCIAL OFFICER**
  - FINANCE
  - PROCUREMENT
  - CONTRIBUTIONS PLANNING

DEVELOPING & SUPPORTING OUR PLAN

All councils in NSW are required to operate within the Integrated Planning and Reporting (IP&R) framework (shown below). The IP&R framework guides how each council develops, documents and reports on their strategic plans for their Local Government Area. The IP&R framework reflects relevant legislative requirements under the Local Government Act 1993.

The IP&R framework requires Council to develop and implement a suite of planning documents in response to the Community Strategic Plan (CSP). The CSP, Wollondilly 2033 is Council's highest-level strategy and guides our direction for the next 10 years towards the long-term vision 'making Wollondilly even better together' through five key Pillars.

This document is a four-year Delivery Program outlining the specific activities that council will undertake during its elected term to address the strategies and outcomes outlined in the CSP as well as the annual Operational Plan, setting out the specific actions and detailed budget that will be delivered to achieve the Delivery Program.

Monitoring progress of implementation and reporting on performance will occur through quarterly and annual reports.

INTEGRATED PLANNING AND REPORTING FRAMEWORK

OUR STRATEGIC FRAMEWORK

The aspirations of our community, captured in Wollondilly 2033 guides the development of our Delivery Program 2022/23 - 2024/25 and annual Operational Plans, as well as our broader strategic context (e.g. state and regional plans). These are all important because we are experiencing significant growth and change, providing both opportunities and challenges.

Inclusive Playground, Warragamba

CSP PILLAR	ASPIRATION	OUTCOMES
PEOPLE	A safe, inclusive and resilient community, with access to services that support good health and wellbeing.	1. We are an engaged and active community 2. We are proud to be a diverse and inclusive community 3. Our community is a safe place to be 4. We have access to services to support our health and wellbeing
ENVIRONMENT	Our pristine and beautiful natural environment is protected, responsibly managed and enhanced as we grow and play our part for the future.	5. Our community is prepared and resilient in the face of natural disasters and emergencies 6. Our beautiful natural environment is valued, protected and enjoyed 7. We have shared responsibility for climate action and sustainability
PLACE & LANDSCAPE	Wollondilly's unique towns and villages sitting within our beautiful natural landscape. We are shaping growth to ensure change respects what we have and where we want to be. Our communities have the functional infrastructure and safe roads they need.	8. Our transport systems are safe, accessible, affordable and sustainable 9. Our townships and villages are attractive, welcoming and healthy places to live 10. We grow in a responsible way that respects and enhances what makes Wollondilly unique 11. We have access to adequate, safe and affordable housing
ECONOMY	We are an emerging and dynamic Shire with a thriving and diverse economy. We seek to attract new viable business to support the region while also supporting our towns, villages and rural lifestyle.	12. We have a prosperous, diverse and resilient economy with work opportunities for everyone 13. We have access to quality education and lifelong learning opportunities
PERFORMANCE	Our community recognises we are striving to be a leading local government. We listen and respond to community needs, delivering excellent customer experiences.	14. We are a collaborative community - Everyone is working towards a shared vision 15. Our Council provides excellence in customer service, financial management and organisational performance

ASPIRATIONS
AND SERVICES

COUNCIL SERVICES **INTRODUCTION**

Council's role is to care for and improve our Shire and the lives of our community through providing a range of local facilities and services. Our services include direct external services to the community and internal support services to the organisation.

Our goal is to be the best Council in Australia in the eyes of our community and to do so we are committed to increasing organisational performance and service delivery to the highest standards. We are doing this through a range of strategies, programs and action plans as well as conducting an annual customer satisfaction surveys to gauge community feedback and identify areas for improvement.

The following are Council's overarching services structured around the five key pillars of the *Community Strategic Plan, Wollondilly 2033*.

PEOPLE	ENVIRONMENT	PLACE & LANDSCAPE	ECONOMY	PERFORMANCE
Children Services	Environmental Services	Open Space	Tourism and Business Support	Office of the CEO
Library Services	Waste Services	Contribution Planning	Employment and Rural Industries	Customer Service
Community Projects and Events	Procurement	Development Assessment	Business and Investment Planning	Corporate Governance and Risk
Performing Arts		Development Business Support Services		General Counsel
Local Emergency Management		Strategic Planning		Information Technology
Project Delivery		Growth		Financial Management
Environmental Health Services		Property and Commercial Services		Data and Information Management
Ranger Services		Civil Construction		People and Wellbeing
Compliance Services		Civil Maintenance		Public Relations and Engagement
Building Certification		Asset Planning and Management		Strategic Communications
Development Support Services		Strategic Infrastructure		Corporate Strategy and Performance
		Traffic, Design and Support Services		Fleet Services
		Asset, Transport and Development Engineering		
		Facilities and Recreation		
		Building Operations and Maintenance		

SERVICE REVIEWS

In accordance with the updated Integrated Planning and Reporting Guidelines Council is required to identify the services it will review during its term of office.

Council has selected the following services to review in 2024/25 using an evidence-based approach to identify actions and opportunities for improvement. A report on the progress of the service review will feature in Council's Annual Report and highlight improvements to Council's service delivery.

The following services have been selected for review in 2024/25, by the way of completion or commencement.

- All-Service Review with an aim to improve service planning and service review prioritisation
- Development Services with an aim to improve internal referral assessment times
- Parks and Recreation with an aim to strengthen customer relationships and customer experience
- Customer Service with an aim to enhance our customer service organisation-wide

BUDGET OVERVIEW & FUNDING

Our approach to developing Councils long term financial plan is to focus on resourcing to support the business to deliver core services for our community as well as adequately plan for and respond to growth. We have a plan to ensure financial sustainability over the short, medium and long term. This means investing in the business now to be able to adequately respond to growth.

The 2024/25 budget has been formulated to support the key strategies as outlined in the Delivery Program and deliver the priority projects and actions, with a focus on core projects and investment in new initiatives:

- Roads: Substantial and ongoing investment in roads of $30.5M (Capital Expenditure: $22.9M, Operating Expenditure: $8.6M).

INCOME STATEMENT & FUNDING SUMMARY	FY23/24	FY24/25
Operating Revenue		
Total Operating Revenue	**$85,621,000**	**$94,264,000**
Operating Expenditure		
Total Operating Expenditure	**$91,046,000**	**$94,231,000**
Capital Revenue		
Total Capital Revenue	**$52,680,000**	**$30,884,200**
Add back Source of Funds		
Funds Received from Sale of Fixed Assets	$206,000	$213,000
Loan Borrowings	$10,835,000	$33,986,000
Internal Transfers - Transfer from Reserves	$27,665,700	$18,737,200
Non Cash Funded Depreciation	$18,101,000	$20,308,000
Total Source of Funds	**$56,807,700**	**$73,244,200**
Application of Funds		
Capital Purchases / Assets Acquisitions	$64,557,700	$57,912,400
Borrowing Expense - Principal	$1,578,000	$923,000
Internal Transfers - Transfer to Reserves	$37,927,000	$28,069,000
Total Application	**$104,062,700**	**$101,304,400**
Net Contribution / (Cost of Service)	**$0**	**$33,000**

WORKS PROGRAM OVERVIEW

Council is directly investing $191.7M in an extensive capital works program that aims to deliver, maintain and renew priority infrastructure assets for our Shire. This includes a $57.9M investment in 2024/25.

Improving the condition of our transport network continues to be the priority focus and the investment in these projects will be $22.9M in 2024/25. Key projects scheduled to commence or be completed during 2024/25 are:

- Dudley Chesham - Amenity and Community Facility
- New Performing Arts Centre in Picton
- Tahmoor Sports complex Stage 2
- Picton Sportsground extension of amenities
- Thirlmere Hall Renewal
- Renew and upgrade Oakdale Hall
- The Oaks Hall - refurbish existing facility
- Redbank Park Master Plan - Dog Park
- Appin Park amenities Extension for community space
- Oakdale Hall at Egans Rd
- Old Menangle School Site
- Waterboard Oval in Warragamba
- Warragamba Netball Courts
- Picton RSL Memorial Park, Renewal of Public Toilets

The coming four years see a proposed capital works program that totals $191.7M and sees the delivery of a range of projects across the Shire from Warragamba to Bargo, Oakdale to Menangle and Appin to Thirlmere.

HOW TO READ OUR *plan*

Here is how to read our Priority Project & Actions for 2022 - 2025.

OUTCOMES

Outcomes describe the desirable result or benefits to the community from delivering services, facilities, activities and projects.

PROJECTS & ACTIONS

Describes what work will be undertaken with consideration for community needs and resourcing considerations

OUTCOME 1:
We are an engaged and active community

Objective 1.2: Grow participation in arts, culture and community events.

● Funding Confirmed ○ Unfunded ◗ Part Funded G Grant Dependent ▬ Not Programmed this Year

	PRIORITY PROJECT AND ACTIONS 2022 - 2025	LINKED STRATEGIES	RESPONSIBLE SERVICE	22/23	23/24	24/25 OPERATIONAL PLAN FUNDING	TARGET DATE
1.2.1	Create a comprehensive events schedule by introducing new local events to foster a strong sense of community and encourage visitation to the Shire.		Community Services	●	G	G	June 2025
1.2.2	Finalise designs and pursue funding opportunities for Stage 3 of the Wollondilly Cultural Precinct - Village Green.	Wollondilly Cultural Precinct Plan	Project Delivery	●	●	●	Future year
1.2.3	Finalise designs, obtain approvals and pursue funding opportunities for Stage 4 of the Wollondilly Cultural Precinct - New Library and Community Arts Space.	Wollondilly Cultural Precinct Plan	Project Delivery	●	●	●	Future year
1.2.4	Investigate opportunities to enhance Council's library services in accordance with Council's Library Strategy (including a review of the mobile library service, increased opening hours, expanded facilities and expansion of the Library's offering of programs and activities for our community).	Wollondilly Library Strategy	Community Services	●	●	COMPLETE	
1.2.5	Implement enhancements to library services, in accordance with the Library Strategy.		Community Services	○	◗	◗	June 2025
1.2.6	Design and launch a new Library website to improve customer usability and experience, encourage participation in programs and activities, and encourage and facilitate increased library patronage and membership.	Wollondilly Library Strategy	Community Services	●	▬	COMPLETE	
1.2.7	Complete construction of the Wollondilly Performing Arts Centre by mid-2024.	Wollondilly Cultural Precinct Plan	Project Delivery	▬	●	●	September 2024
1.2.8	Develop and finalise the operational model for the Wollondilly Performing Arts Centre.	Wollondilly Cultural Precinct Plan	Community Services	●	●	DUE FOR COMPLETION IN 2023/24	
1.2.9	Prepare for and commence operation of the Wollondilly Performing Arts Centre so as to deliver new arts and cultural opportunities for our community and encourage greater visitation to the Shire, including a comprehensive calendar of attractive events.	Wollondilly Cultural Precinct Plan	Community Services	▬	◗	◗	December 2024
1.2.10	Prepare Shire wide Wollondilly Public Art Strategy to guide the procurement process for engaging with artists and for the funding and commissioning of public art.		Community Services	▬	▬	○	June 2025
1.2.11	Develop a local approvals policy that will provide a simplified approval process and clear information on how the local community, organisations and businesses can hold temporary events on Council owned land.		Business and Investment	●	●	DUE FOR COMPLETION IN 2023/24	
1.2.12	Expand the activities within the Thirlmere Festival of Steam.	Wollondilly Destination Management Plan	Community Services	G	◗	G	June 2025

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LINKED STRATEGIES

Linked Strategies provide further information about how objectives and actions will be achieved.

TARGET DATE

Target date shows when an action is planned to take place and if it is resourced or funding will be required.

RESPONSIBLE SERVICE

This indicates the section that is responsible for the action.

PEOPLE

A safe, inclusive and resilient community, with access to services that support good health and wellbeing.

WHERE ARE WE NOW?

Wollondilly Council provides a wide range of services and programs to the community including the library, a mobile library service, the Dilly Wanderer and child care services. The community also enjoys the many events and festivals hosted by Council, helping to nurture connectivity in the community and celebrate our strong community spirit.

To address local needs, the community would like Council to improve community safety. With the closest police stations in neighbouring Local Government Areas, Council is being asked to advocate for better services to serve our growing area.

Community priorities also include more sport and recreation grounds and facilities. The love of sport runs deep across Wollondilly and a focus for Council is on maintenance, upgrades and renewals to sportsgrounds and facilities across the Shire.

Growth impacts mean an increase in demand for services and community facilities. It is important for Council to be proactive and plan for the social, health and wellbeing needs of the community, especially as the demographics of the Wollondilly Shire evolve.

Planning for future needs has already commenced, including the commencement of the Wollondilly Cultural Precinct. This will bring a new library, child care centre and performing arts centre to the area. However, more funding will be required from the State Government and as a result Council will need to be advocating strongly for funding towards the necessary facilities to support our current and future communities.

WHAT WE WILL KEEP DOING

Council provides a range of local services that deliver day-to-day activities to fulfil customer needs, as well as priority projects and program actions outlined in its 4-year Delivery Program.

The following services have been identified as having the most direct delivery, management and impact towards achieving the 'People' outcomes and objectives in the Community Strategic Plan, Wollondilly 2033.

SERVICE	SERVICE DESCRIPTION
Children Services	Provides education and care for children aged 0 - 13 years in a vibrant and safe environment that supports inclusion and accessibility across the service. An approved provider that operates four services, including the Council operated Preschool, School Holiday and Before & After School Care as well as a Family Day Care unit that supports educators to provide education and care in their homes.
Library Services	Enhances quality of life and community identity by supporting inclusive opportunities for learning, curiosity, imagination, discovery and fun by providing access to library services that are engaging, support literacy in all its forms and build social connections in a safe and supportive environment.
Community Projects and Events	Provides programs, events, and initiatives that foster a proud, inclusive, and connected community. To enrich the lives of community members by establishing meaningful connections, promoting links to our Indigenous heritage, providing opportunity and creating a strong sense of wellbeing and community spirit.
Performing Arts	Provides a premiere performing arts centre that offers world-class performances and also serves as a welcoming, inclusive venue for community gatherings, performances and cultural events.
Local Emergency Management	Leading the preparation, response and recovery from emergencies and disasters within the local government area (LGA).
Project Delivery	Delivers innovative and outstanding service to the community through infrastructure projects.
Environmental Health Services	Inspects a range of premises, responds to environmental based complaints and audits on-site sewage management systems to ensure healthy-supportive environments.
Ranger Services	Plays a key role in ensuring safety of our spaces and residents, and provides fair and safe access to parking throughout the shire.
Compliance Services	Investigates complaints and alleged illegal activities, and ensures compliance with Development Approvals, legislation, SEPPs, policies and codes.
Building Certification	Provides building certification services within the Wollondilly Shire.
Development Support Services	Provides guidance in respect to development matters prior to the lodgement of a Development Application by empowering and educating customers to enable them to make informed decisions.

OUTCOME 1:
We are an engaged and active community

●	○	◗	G	▬
Funding Confirmed	**Unfunded**	**Part Funded**	**Grant Dependent**	**Not Programmed this Year**

Objective 1.1: Encourage participation in sport and recreation activities.

	PRIORITY PROJECT AND ACTIONS 2022 - 2025	LINKED STRATEGIES	RESPONSIBLE SERVICE	22/23	23/24	24/25 OPERATIONAL PLAN FUNDING	TARGET DATE
1.1.1	Prepare a Community Sport and Recreation Needs Strategy.		Parks and Recreation	●	●	●	December 2024
1.1.2	Complete implementation of the Tahmoor District Sport Complex masterplan.	Capital Works Program	Project Delivery	●	◗	●	Future year
1.1.3	Invest in sporting and recreational facility upgrades across the Shire as detailed in Council's Capital Works program, funded primarily by grants and developer contributions.	Capital Works Program	Parks and Recreation	G	G	G	June 2025
1.1.4	In collaboration with the Western Parkland Councils, investigate initial options and feasibility for an iconic walk that connects the 8 Western Parkland Councils and connects the key walking routes in Wollondilly.		Sustainable Growth	●	◗	◗	June 2025
1.1.5	Develop an implementation plan for the Great River Walk along the Nepean River from Menangle to Wallacia, subject to staging and feasibility.		Sustainable Growth	○	▬	○	○
1.1.6	Commence implementation of aspects of the Great River Walk.		*Removed Linked to re-wording of 1.1.5 2023/24*				
1.1.7	Develop a master plan for Thirlmere Sportsground, incorporating Thirlmere Memorial Park.		Parks and Recreation	●	●	**DUE FOR COMPLETION IN 2023/24**	
1.1.8	Develop a masterplan for Bargo Sportsground.		Parks and Recreation	▬	●	●	FY 24/25

OUTCOME 1:
We are an engaged and active community

● Funding Confirmed ○ Unfunded ◗ Part Funded G Grant Dependent ▬ Not Programmed this Year

Objective 1.2: Grow participation in arts, culture and community events.

	PRIORITY PROJECT AND ACTIONS 2022 - 2025	LINKED STRATEGIES	RESPONSIBLE SERVICE	22/23	23/24	24/25 OPERATIONAL PLAN FUNDING	TARGET DATE
1.2.1	Create a comprehensive events schedule by introducing new local events to foster a strong sense of community and encourage visitation to the Shire.		Community Services	●	G	G	June 2025
1.2.2	Finalise designs and pursue funding opportunities for Stage 3 of the Wollondilly Cultural Precinct - Village Green.	Wollondilly Cultural Precinct Plan	Project Delivery	●	●	COMPLETE	
1.2.3	Finalise designs, obtain approvals and pursue funding opportunities for Stage 4 of the Wollondilly Cultural Precinct - New Library and Community Arts Space.	Wollondilly Cultural Precinct Plan	Project Delivery	●	●	COMPLETE	
1.2.4	Investigate opportunities to enhance Council's library services in accordance with Council's Library Strategy (including a review of the mobile library service, increased opening hours, expanded facilities and expansion of the Library's offering of programs and activities for our community).	Wollondilly Library Strategy	Community Services	●	●	COMPLETE	
1.2.5	Implement enhancements to library services, in accordance with the Library Strategy.		Community Services	○	◗	◗	June 2025
1.2.6	Design and launch a new Library website to improve customer usability and experience, encourage participation in programs and activities, and encourage and facilitate increased library patronage and membership.	Wollondilly Library Strategy	Community Services	●	▬	COMPLETE	
1.2.7	Complete construction of the Wollondilly Performing Arts Centre by mid-2024.	Wollondilly Cultural Precinct Plan	Project Delivery	▬	●	●	September 2024
1.2.8	Develop and finalise the operational model for the Wollondilly Performing Arts Centre.	Wollondilly Cultural Precinct Plan	Community Services	●	●	COMPLETE	
1.2.9	Prepare for and commence operation of the Wollondilly Performing Arts Centre so as to deliver new arts and cultural opportunities for our community and encourage greater visitation to the Shire, including a comprehensive calendar of attractive events.	Wollondilly Cultural Precinct Plan	Community Services	▬	◗	●	December 2024
1.2.10	Prepare Shire wide Wollondilly Public Art Strategy to guide the procurement process for engaging with artists and for the funding and commissioning of public art.		Community Services	▬	▬	○	June 2025
1.2.11	Develop a local approvals policy that will provide a simplified approval process and clear information on how the local community, organisations and businesses can hold temporary events on Council owned land.		Business and Investment	●	●	COMPLETE	
1.2.12	Expand the activities within the Thirlmere Festival of Steam.	Wollondilly Destination Management Plan	Community Services	G	◗	COMPLETE	

OUTCOME 1:
We are an engaged and active community

●	○	◗	G	▬
Funding Confirmed	Unfunded	Part Funded	Grant Dependent	Not Programmed this Year

Objective 1.2: Grow participation in arts, culture and community events.

PRIORITY PROJECT AND ACTIONS 2022 - 2025		LINKED STRATEGIES	RESPONSIBLE SERVICE	22/23	23/24	24/25 OPERATIONAL PLAN FUNDING	TARGET DATE
1.2.13	Expand the activities within Illuminate Wollondilly Festival of Art and Light.	Wollondilly Destination Management Plan	Community Services	G	G	**COMPLETE**	
1.2.14	Develop processes to obtain long term sponsorship for flagship Wollondilly events, such as Illuminate and Thirlmere Festival of Steam, to create sustainable funding sources and reduce impact on Council budget.		Community Services	●	●	●	June 2025
1.2.15	Implement a web-based tool that helps local community organisations and businesses to understand if their event requires Council approval, be provided with relevant information to their event and link to Council's booking system.		Business and Investment	▬	○	○	Future year
1.2.16^	Wollondilly Performing Arts Centre delivers a diverse and engaging program of events that caters to the needs to of the community. **Measures and Targets 2024/25:** **Memberships** • Standard – 120 • Concession – 80 • Premium - 80 **Performances** • Seniors - 2 • Children/Education - 3 • Culturally and Linguistically Diverse - 1 • First Nations - 1 **Annual Workshops for Young People** • School holiday program - 1 • High School Workshop program - 1 *^denotes new Priority Project and Action commencing 2024/25* ** to be measured on calendar year and pro-rata from 2024 opening date.*		Community Services	▬	▬	●	June 2025

OUTCOME 2:
We are proud to be a diverse and inclusive community

●	○	◗	G	▬
Funding Confirmed	**Unfunded**	**Part Funded**	**Grant Dependent**	**Not Programmed this Year**

Objective 2.1: Grow understanding and respect for cultural diversity, history and heritage.

	PRIORITY PROJECT AND ACTIONS 2022 - 2025	LINKED STRATEGIES	RESPONSIBLE SERVICE	22/23	23/24	24/25 OPERATIONAL PLAN FUNDING	TARGET DATE
2.1.1	Prepare and implement a Reconciliation Action Plan, including increased formal collaboration with local land Councils and a broad range of local indigenous groups.		Community Services	●	●	●	Decemeber 2024
2.1.2	Enhance and improve the management of the Library's collection of Aboriginal and European history. Promote opportunities with Community Groups to share local stories.	Wollondilly Library Strategy	Community Services	G	G	G	June 2025

Objective 2.2: Listen and respond to community needs at all stages of life.

	PRIORITY PROJECT AND ACTIONS 2022 - 2025	LINKED STRATEGIES	RESPONSIBLE SERVICE	22/23	23/24	24/25 OPERATIONAL PLAN FUNDING	TARGET DATE
2.2.1	Scope the need for a social health and wellbeing strategy for Greater Macarthur in response and readiness for the State led rezoning approval.		Sustainable Growth	▬	▬	●	June 2025
2.2.2	The 'People' Councillor led Strategic reference Group/Committee to identify opportunities for Councillors to support advocacy efforts for more support services for the Wollondilly community.		Community Services	●	●	●	June 2025

Objective 2.3: Provide and promote services and programs that positively engage with and develop young people (12-25 years).

	PRIORITY PROJECT AND ACTIONS 2022 - 2025	LINKED STRATEGIES	RESPONSIBLE SERVICE	22/23	23/24	24/25 OPERATIONAL PLAN FUNDING	TARGET DATE
2.3.1	Deliver hospitality training and education programs for young people in the Wollondilly Region including Responsible Service of Alcohol training, Responsible Conduct of Gambling training, Barista, Customer Service.		Community Services	G	G	COMPLETE	
2.3.2	Work with young people in the Shire to deliver youth-based events and programs that address key issues for youth in the Shire, including Youth Week events, mental health programs.		Community Services	●	●	COMPLETE	

OUTCOME 2:
We are proud to be a diverse and inclusive community

●	○	◗	G	▬
Funding Confirmed	Unfunded	Part Funded	Grant Dependent	Not Programmed this Year

Objective 2.4: Provide and promote services to support seniors, people living with a disability and vulnerable groups.

	PRIORITY PROJECT AND ACTIONS 2022 - 2025	LINKED STRATEGIES	RESPONSIBLE SERVICE	22/23	23/24	24/25 OPERATIONAL PLAN FUNDING	TARGET DATE
2.4.1	Implement key actions in Council's Disability Inclusion Action Plan so as to: • Promote positive attitudes and behaviours toward people with disability. • Ensure our community is easier to live in and get around. • Support access to meaningful employment opportunities for people with disability. • Make sure the information we provide is accessible.	Disability Inclusion Action Plan	Community Services	◗	◗	◗	Future year
2.4.2	Review, update, print and distribute a Seniors health and services directory every year.		Community Services	G	G	G	June 2025

OUTCOME 3:
Our community is a safe place to be

Objective 3.1: Improve community safety and crime prevention infrastructure, programs and services.

	PRIORITY PROJECT AND ACTIONS 2022 - 2025	LINKED STRATEGIES	RESPONSIBLE SERVICE	22/23	23/24	24/25 OPERATIONAL PLAN FUNDING	TARGET DATE
3.1.1	Identify a list of priority bus shelters and update specifications to improve the overall safety, including lighting at bus shelters.		Assets, Transport and Engineering	▬	●	●	June 2025
3.1.2	Ensure resources are available to implement and prioritise parking roster to enable monitoring and enforcement of parking and traffic at high risk locations including school safety zones and pedestrian facilities.		Health and Regulatory Services	●	●	●	June 2025
3.1.3	Liaise with NSW Police and key stakeholders to collaborate and identify opportunities to reduce Domestic Violence across Wollondilly.		Community Services	●	●	●	Future Year
3.1.4	Prepare and develop a public surveillance policy and apply for funding for projects to assist in managing community safety in council-controlled lands as well as protection of our assets.		Governance, Integrity and Ethics	●	●	**DUE FOR COMPLETION IN 2023/24**	
3.1.5	Identify opportunities to raise awareness of the Women's Safety charter at Council led events for example Women's International Day.		Community Services	●	●	●	June 2025
3.1.6	Investigate funding opportunities and implement ongoing measures to improve safety for pedestrians in high traffic or unsafe areas.		Infrastructure Operations	G	G	G	June 2025

CSP OUTCOME 3:
Our community is a safe place to be

● Funding Confirmed ○ Unfunded ◗ Part Funded G Grant Dependent ▬ Not Programmed this Year

Objective 3.2: Encourage responsible animal management.

PRIORITY PROJECT AND ACTIONS 2022 - 2025		LINKED STRATEGIES	RESPONSIBLE SERVICE	22/23	23/24	24/25 OPERATIONAL PLAN FUNDING	TARGET DATE
3.2.1	Ensure resources are available to prioritise complaint and investigation responses to dog attacks.		Health and Regulatory Services	●	●	●	June 2025
3.2.2	Prepare a companion animal management plan; i. to identify and recommend additional off-leash dog exercise areas particularly in areas that do not have them ii. to promote responsible pet ownership across the Shire iii. produce plan.		Health and Regulatory Services	◗	◗	◗	June 2025
3.2.3	Prepare place-based approach for Wildlife Protection Area plans across the Shire to support the management of roaming companion animals, particularly cats.		Health and Regulatory Services	▬	◗	●	June 2025

OUTCOME 4:
We have access to services to support our health and wellbeing

Objective 4.1: Improve access to quality health and community services.

PRIORITY PROJECT AND ACTIONS 2022 - 2025		LINKED STRATEGIES	RESPONSIBLE SERVICE	22/23	23/24	24/25 OPERATIONAL PLAN FUNDING	TARGET DATE
4.1.1	Advocate for adequate health services across the Shire (current and future growth needs) including more GP's, mental health services and a new hospital in Wilton.	Wilton Health and Wellbeing Strategy (2020)	Sustainable Growth	●	●	●	June 2025
4.1.2	Participate and contribute to the Western Sydney Health Alliance, to: • Advocate for regional projects that benefit health services and outcomes for the Wollondilly community and Western Parkland Council's. • Improve health outcomes, and; • Support actions to address the health effects of climate change.		Shire Futures	●	●	●	June 2025

Illuminate Festival 2022

ENVIRONMENT

Our pristine and beautiful natural environment is protected, responsibly managed and enhanced as we grow and play our part for the future.

WHERE ARE WE NOW?

There have been a number of recent events that highlight the importance of planning for climate change impacts and resilience. Over the last several years alone Wollondilly has experienced significant impacts on local communities and infrastructure from drought, floods, and fires. Resilience is therefore a high priority.

Our community recognises that responsible development has a big role to play for the future of our Shire. Planning and caring for the environment is especially important given Wollondilly's unique and threatened biodiversity including core koala habitat, threatened species and ecological communities.'

It is important to continue to protect the environment, recognising that better sustainable outcomes can be achieved by ensuring the planning of new developments are designed appropriately and are responsibly managed to reduce impacts on the natural environment.

Wollondilly Shire contains much of Sydney's drinking water catchment, and is rich in natural heritage including unspoiled creeks and rivers. It is increasingly important to proactively manage and protect our waterways and water sources into the future. In order to do this, Council has adopted and is implementing guiding strategies and policies including the Integrated Water Management Strategy and Water Sensitive Urban Design Guidelines.

Waste services were rated highly by the community. Recognising the Shire is growing and evolving, the community is looking to Council to ensure waste services continue to meet expectations and increased demand.

WHAT WE WILL KEEP DOING

Council provides a range of local services that deliver day-to-day activities to fulfil customer needs, as well as priority projects and program actions outlined in its 4-year Delivery Program.

The following services have been identified as having the most direct delivery, management and impact towards achieving the 'Environment' outcomes and objectives in the Community Strategic Plan, Wollondilly 2033.

SERVICE	SERVICE DESCRIPTION
Environmental Services	Protects and enhances the natural and built environment by providing technical advice for sustainable development outcomes; educating the community; managing natural areas; developing and implementing Policy and Strategies and efficiently prioritising public funds to achieve outcomes.
Waste Services	Ensures that within Council's mandated responsibility, Wollondilly Shire residents have long-term access to waste management and resource recovery services and infrastructure that are affordable, economical and environmentally sustainable.
Procurement	Provides organisational wide support for all procurement functions to ensure we aim for best value outcomes and compliance to legislation.

OUTCOME 5:

Our community is prepared and resilient in the face of natural disasters and emergencies

● Funding Confirmed | ○ Unfunded | ◗ Part Funded | G Grant Dependent | – Not Programmed this Year

Objective 5.1: Minimise risks and impacts from bushfires, storms, flooding and other natural disasters.

	PRIORITY PROJECT AND ACTIONS 2022 - 2025	LINKED STRATEGIES	RESPONSIBLE SERVICE	22/23	23/24	24/25 OPERATIONAL PLAN FUNDING	TARGET DATE
5.1.1	Embed resilience planning by finalising a guideline to inform planning proposals to implement the outcomes from the Hazard Analysis and Emergency Management Study.	Hazard Analysis and Emergency Management Study Wollondilly 2040 (LSPS)	Sustainable Growth	●	–	●	June 2025
5.1.2	Establish a Mobile Recovery Hub Service which will provide mobile and agile recovery support services after disasters and which will also promote and support preparedness and resilience.	Activate Wollondilly Long Term Recovery & Resilience Plan	Community Services	●	●	COMPLETE	
5.1.3	Distribute a Recovery Hub Toolkit and Training Manual.	Activate Wollondilly Long Term Recovery & Resilience Plan	Community Services	●	●	DUE FOR COMPLETION IN 2023/24	
5.1.4	Develop Community Asset Mapping and Community Profiles to support preparedness and resilience.	Activate Wollondilly Long Term Recovery & Resilience Plan	Community Services	●	●	COMPLETE	
5.1.5	Initiate Communities of Interest Programs to assist in rebuilding social connectivity within impacted communities.	Activate Wollondilly Long Term Recovery & Resilience Plan	Community Services	●	●	COMPLETE	
5.1.6	Source and share historic mapping of floods and fires available to the community.	Activate Wollondilly Long Term Recovery & Resilience Plan	Assets, Transport and Engineering	–	–	–	
5.1.7	Partner with DPE and RFS to promote a shared understanding of bushfire risk for Wilton and the mitigation measures needed.		Sustainable Growth	●	●	●	June 2025
5.1.8	Complete the Shire wide Flood Study and develop implementation strategy including identification of priority study areas outcomes.		Assets, Transport and Engineering	●	●	●	June 2025
5.1.9	Implement Stonequarry Creek (Picton) Floodplain Risk Management Plan through grant funded projects when funding available, with key priorities the review of the Stonequarry Creek Flood Warning System and undertaking a feasibility study study to investigate appropriate site(s) and concept designs for a retarding basin on Stonequarry Creek, at a location upstream of Barkers Lodge Road.	Stonequarry Creek (Picton) Floodplain Risk Management Plan	Assets, Transport and Engineering	●	G	G	Future year

OUTCOME 5:

Our community is prepared and resilient in the face of natural disasters and emergencies

●	○	◗	G	-
Funding Confirmed	**Unfunded**	**Part Funded**	**Grant Dependent**	**Not Programmed this Year**

Objective 5.1: Minimise risks and impacts from bushfires, storms, flooding and other natural disasters.

PRIORITY PROJECT AND ACTIONS 2022 - 2025		LINKED STRATEGIES	RESPONSIBLE SERVICE	22/23	23/24	24/25 OPERATIONAL PLAN FUNDING	TARGET DATE
5.1.10	Identify and publish storm water priority works list and address through the capital works program.	Capital Works Program	Assets, Transport and Engineering	●	●	COMPLETE	
5.1.11	Investigate options to manage storm water in Yanderra.	Capital Works Program	Assets, Transport and Engineering	●	●	●	June 2025
5.1.12	Implement the Wollondilly Dangerous Tree Removal Community Grants Program.		Community Services	●	●	COMPLETE	
5.1.13	Advocate to relevant agencies to ensure access to catchment areas from existing public road network (Sheehy's Creek Road and Bluegum Fire Trail), to ensure access in time of emergencies.).		Assets, Transport and Engineering	●	●	●	June 2025
5.1.14	Advocate to the State and Federal Government to fund the repair of access to the Burragorang Valley and Lake Burragorang, to ensure access in time of emergencies.		Assets, Transport and Engineering	●	●	●	June 2025

OUTCOME 6:

Our beautiful natural environment is valued, protected and enjoyed

Objective 6.1: Sustainably manage, conserve and enhance our natural habitats and reserves.

PRIORITY PROJECT AND ACTIONS 2022 - 2025		LINKED STRATEGIES	RESPONSIBLE SERVICE	22/23	23/24	24/25 OPERATIONAL PLAN FUNDING	TARGET DATE
6.1.1	Prepare an advocacy action plan for the protection and conservation of important cultural and heritage attributes in the Warragamba Dam locality in partnership with applicable stakeholders as part of Council's opposition to the raising of the Warragamba Dam Wall.	Capital Works Program	Assets, Transport and Engineering	*Removed* *See resolution 110/2023, Council Meeting 23 May 2023*			
6.1.2	Maintain and expand Council's weed inspection service.	Biosecurity Weed Management Strategy	Waste and Environmental Services	●	●	●	June 2025
6.1.3	Undertake eradication and control of high priority weeds.	Biosecurity Weed Management Strategy	Waste and Environmental Services	●	●	●	June 2025

OUTCOME 6:
Our beautiful natural environment is valued, protected and enjoyed

●	○	◗	G	▬
Funding Confirmed	**Unfunded**	**Part Funded**	**Grant Dependent**	**Not Programmed this Year**

Objective 6.1: Sustainably manage, conserve and enhance our natural habitats and reserves.

PRIORITY PROJECT AND ACTIONS 2022 - 2025		LINKED STRATEGIES	RESPONSIBLE SERVICE	22/23	23/24	24/25 OPERATIONAL PLAN FUNDING	TARGET DATE
6.1.4	Integrate weed management outcomes into major road-works projects, roadside vegetation mulching and hazard re-duction programs.	Biosecurity Weed Management Strategy	Waste and Environmental Services	●	●	COMPLETE	
6.1.5	Finalise the Shire wide Koala Plan of Management. and implement subject to funding availability.	Koala Plan of Management	Waste and Environmental Services	●	●	●	June 2025
6.1.6	Implement the priority actions of the adopted Shire wide Koala Plan of Management; including: • Develop and implement a koala monitoring program • Implement appropriate regulatory tools and compliance measures for koala protection • Lobby NSW TfNSW to install koala exclusion fencing on roads with roadkill hotspots. • Collaborate with the community to seek opportunities to regenerate and restore existing koala corridors.	Koala Plan of Management	Waste and Environmental Services	▬	◗	◗	June 2025
6.1.7	Finalise the Biodiversity Strategy and implement priority actions, subject to funding availability.		Waste and Environmental Services	●	●	●	June 2025
6.1.8	Incorporate objectives and controls into Wollondilly's local planning framework to support key strategies, including, for example, the emerging Koala Plan of Management, Integrated Water Management Strategy and the emerging Sustainability Strategy.	Wollondilly 2040 (LSPS)	Sustainable Growth	◗	▬	◗	Future year
6.1.9	Develop a proposal or business case for the provision of a koala hospital that would identify the benefits and seek to identify delivery options.		Waste and Environmental Services	●	▬	COMPLETE	
6.1.10	The 'Environment' Councillor led Strategic reference Group/Committee to identify opportunities for Councillors to support advocacy efforts that seek to protect and conserve our natural habitats and reserves.		Waste and Environmental Services	●	●	●	June 2025

OUTCOME 7:

We have a shared responsibility for climate action and sustainability

● Funding Confirmed | ○ Unfunded | ◗ Part Funded | G Grant Dependent | ▬ Not Programmed this Year

Objective 7.1: We adapt to climate change and reduce our impact.

	PRIORITY PROJECT AND ACTIONS 2022 - 2025	LINKED STRATEGIES	RESPONSIBLE SERVICE	22/23	23/24	24/25 OPERATIONAL PLAN FUNDING	TARGET DATE
7.1.1	Scope and develop a sustainability framework that guides Wollondilly towards increasing its climate change resilience, including: • Developing a net zero emissions strategy • Investing in solar power for Council facilities.		Waste and Environmental Services	●	●	●	June 2025
7.1.2	Investigate opportunities for charging stations for electric vehicles to go into new Council facilities, including the new Government Services Building to support the change to lower emission vehicles in Wollondilly.		Project Delivery Waste and Environmental Services	▬	●	DUE FOR COMPLETION IN 2023/24	

Objective 7.2: Develop sustainable, low waste, circular economy.

	PRIORITY PROJECT AND ACTIONS 2022 - 2025	LINKED STRATEGIES	RESPONSIBLE SERVICE	22/23	23/24	24/25 OPERATIONAL PLAN FUNDING	TARGET DATE
7.2.1	Review and enhance Councils domestic waste collection service to ensure value for money including the scope of on-call bulky goods collection.	Waste Management and Resource Recovery Strategy Action Plan 2020-25	Waste and Environmental Services	●	●	●	June 2025
7.2.2	Undertake a new regional domestic waste processing and disposal service by completing the Project 24 joint procurement process which will result in new contracts, including food organics collection and processing to reduce waste to landfill.	Waste Management and Resource Recovery Strategy Action Plan 2020-25	Waste and Environmental Services	●	●	COMPLETE	
7.2.3	Deliver Site Rehabilitation Plan for Bargo Waste Management Centre and investigate viability of a waste transfer station to ensure residents have long term access to disposal of bulky waste.	Waste Management and Resource Recovery Strategy Action Plan 2020-25	Waste and Environmental Services	●	●	●	June 2025
7.2.4	Scope, design and plan for construction of a Community Recycling Centre to provide year-round safe disposal options for household chemicals.	Waste Management and Resource Recovery Strategy Action Plan 2020-25	Waste and Environmental Services	●	●	●	June 2025
7.2.5	Review Council's procurement process and services to ensure sustainable decision making and promote circular economy opportunities.		Finance	▬	▬	●	June 2025

OUTCOME 7:

We have a shared responsibility for climate action and sustainability

● Funding Confirmed | ○ Unfunded | ◗ Part Funded | G Grant Dependent | ▬ Not Programmed this Year

Objective 7.3: Conserve and manage water resources.

PRIORITY PROJECT AND ACTIONS 2022 - 2025		LINKED STRATEGIES	RESPONSIBLE SERVICE	22/23	23/24	24/25 OPERATIONAL PLAN FUNDING	TARGET DATE
7.3.1	Finalise the Water Sensitive Urban Design guidelines recommended in the Integrated Water Management Strategy and update the Development Control Plan and standard engineering plans accordingly.	Integrated Water Management Strategy	Waste and Environmental Services	●	●	COMPLETE	
7.3.2	Partner with Sydney Water on how to best utilise excess treated effluent water to improve environmental and amenity outcomes, agricultural productivity and increase capacity for additional sewer connections.		Waste and Environmental Services	●	●	●	June 2025
7.3.3	Work within Council and with local developers to develop and implement urban design that delivers multiple benefits (including flood mitigation storm water detention, biodiversity retention (including tree canopy) and addressing of urban heat implications) and also result in no adverse effect to downstream waterways.	Integrated Water Management Strategy	Waste and Environmental Services	●	●	●	June 2025
7.3.4	Undertake community awareness and education on stormwater management.	Integrated Water Management Strategy	Waste and Environmental Services	●	●	COMPLETE	

Thirlmere Lakes

PLACE & LANDSCAPE

Wollondilly's unique towns and villages sitting within our beautiful natural landscape. We are shaping growth to ensure change respects what we have and where we want to be. Our communities have the functional infrastructure and safe roads they need.

WHERE ARE WE NOW?

Our community wants a better road network to meet current and future needs. Existing roads need higher levels of maintenance. There is a strong desire for more to be done to repair local roads, including fixing potholes.

Support is also needed to repair and upgrade regional and State significant roads including advocating to the State Government to reclassify roads that now carry high traffic levels mostly as a result of increased growth. These roads include: Menangle Road, Wilton Road, Macarthur Drive, Remembrance Driveway, Finns Road, Silverdale Road, Montpelier Drive, Bakers Lodge Road, Avon Dam Road, Werombi Road, Burragorang Road, Woodbridge Road and Blaxland Crossing Bridge.

New roads are also needed to support growth across the Shire with the community already experiencing difficulty getting around the Shire. Support from the State is also needed to fund the Picton Bypass.

Our community is supportive of growth and new development, but only if it is supported by necessary infrastructure and respects Wollondilly's heritage and character, including being responsive to the surrounding landscape.

WHAT WE WILL KEEP DOING

Council provides a range of local services that deliver day-to-day activities to fulfil customer needs, as well as priority projects and program actions outlined in its 4-year Delivery Program.

The following services have been identified as having the most direct delivery, management and impact towards achieving the 'Place and Landscape' outcomes and objectives in the Community Strategic Plan, Wollondilly 2033.

The Oaks

SERVICE	SERVICE DESCRIPTION
Open Space	Provides a diverse range of works to maintain our parks, open space, trees and facilities including waste collection and cleansing services (street sweeping) to deliver safe, available for use and enhanced liveability in the Shire.
Contribution Planning	Plans, funds and delivers key local public infrastructure across the Wollondilly LGA through monetary contributions, dedication of land and completion of works from property developers.
Development Assessment	Provides planning and building certification solutions to build an even better Wollondilly.
Development Business Support Services	Supports all functions within the Development Services section, in respect to Development Applications, Construction Certificates, Occupation Certificates and Building Inspections.
Strategic Planning	Leading the strategic planning of Wollondilly's land use vision, through the development and implementation of policies and strategies, advocacy and planning proposal assessment.
Growth	Leading the strategic planning for the growth areas of Greater Macarthur and Wilton through master planning, advocacy and policy development, and championing healthy built environments that support the wellbeing of Wollondilly's residents, workers and visitors.
Property and Commercial Services	Strategically manages Council's owned (and managed) properties for maximum community benefit and outcomes and opportunities for commercial return and alternate income streams.
Civil Construction	Delivers Council's adopted Capital Works Program.
Civil Maintenance	Maintains safe transport infrastructure (including roads, footpaths, kerb, drainage) within Council's limited budget.
Asset Planning and Management	Ensures community assets are maintained to an agreed level of service to create a safe and sustainable future for our community.
Strategic Infrastructure	Provides strategic advice on Transport, Floodplain and Stormwater related matters.
Traffic, Design and Support Services	Provides operational traffic engineering (day to day Traffic Engineering), designs for the Transport Capital Works Program - delivered by Infrastructure Operations, and financial and other support measures for the delivery of the Capital Works Program.
Asset, Transport and Development Engineering	Provides engineering advice for developments and public assets.

SERVICE	SERVICE DESCRIPTION
Facilities and Recreation	Plans, provides and manages a range of quality, fit for purpose facilities to our community, which include cemeteries, community halls/centres, sportsgrounds, parks, playgrounds, reserves and aquatic/leisure centres.
Building Operations and Maintenance	Maintains safe, practical and functional facilities for internal and external stakeholders.

OUTCOME 8:
Our transport systems are safe, accessible, affordable and sustainable

● Funding Confirmed ○ Unfunded ◗ Part Funded G Grant Dependent ▬ Not Programmed this Year

Objective 8.1: Deliver an efficient, safe and comfortable road network to meet community expectations on road conditions.

	PRIORITY PROJECT AND ACTIONS 2022 - 2025	LINKED STRATEGIES	RESPONSIBLE SERVICE	22/23	23/24	24/25 OPERATIONAL PLAN FUNDING	TARGET DATE
8.1.1	Implement a road renewal program including capital works and enhanced maintenance works.	Capital Works Program	Infrastructure Operations	●	●	●	June 2025
8.1.2	Develop and implement the rolling 10 year Capital Works Program (includes stormwater) and publish online.	Capital Works Program	Assets, Transport and Engineering	●	●	●	June 2025
8.1.3	Maintain and update Capital Works Program to ensure it is delivering infrastructure that is safe, current and fit for purpose.	Capital Works Program	Assets, Transport and Engineering	●	●	●	June 2025
8.1.4	Rolling review of asset management plans including transport, buildings and open space.		Assets, Transport and Engineering	●	●	●	June 2025
8.1.5	Continue advocacy to gain support from the State Government to reclassify the following to State Roads and ensure ongoing maintenance of: Menangle Road, Remembrance Driveway and Silverdale Road.		Assets, Transport and Engineering	●	●	●	June 2025
8.1.6	Advocate for upgrades to major intersections including the Picton Road and Hume Highway intersection.		Assets, Transport and Engineering	●	●	●	June 2025
8.1.7	Review roadside vegetation management program, increase available resources and expand capacity/capability to deliver positive outcomes and improved frequency of services. Improvements will be integrated into core service delivery in years 2, 3 and 4.		Parks and Recreation	●	▬	TO BE COMPLETED 2023/24	
8.1.8	Implement recommended priority actions from the Picton Town Centre Transport Plan 2026, including upgrades to Menangle Street and Prince Street intersection, Argyle St and Prince Street intersection and Argyle Street and Lumsdaine Street (including community engagement and finalising designs).	Picton Town Centre Transport Plan 2026	Assets, Transport and Engineering	◗	◗	◗	Future year

OUTCOME 8:
Our transport systems are safe, accessible, affordable and sustainable

● Funding Confirmed ○ Unfunded ◗ Part Funded G Grant Dependent ▬ Not Programmed this Year

Objective 8.2: Encourage more people to walk, ride or use other active transport.

PRIORITY PROJECT AND ACTIONS 2022 - 2025		LINKED STRATEGIES	RESPONSIBLE SERVICE	22/23	23/24	24/25 OPERATIONAL PLAN FUNDING	TARGET DATE
8.2.1	Complete the Picton to Tahmoor shared cycleway linking Tahmoor to Picton High school.		Project Delivery	●	●	DUE FOR COMPLETION 2023/24	
8.2.2	Design and implement new footpath network connections to public transport and recreational areas, facilities and sports grounds for our villages. To be included in Active Transport Strategy.		Assets, Transport and Engineering	●	●	●	June 2025

Objective 8.3: Improve shared and public transport services.

PRIORITY PROJECT AND ACTIONS 2022 - 2026		LINKED STRATEGIES	RESPONSIBLE SERVICE	22/23	23/24	24/25 OPERATIONAL PLAN FUNDING	TARGET DATE
8.3.1	Advocate for public transport services for Wilton including rapid bus and electrified rail.		Assets, Transport and Engineering	●	●	●	June 2025
8.3.2	Advocate for improved public transport services for towns and villages, for example bus and rail.		Assets, Transport and Engineering	●	●	●	June 2025
8.3.3	Promote the transport needs of the community to private ride share companies and encourage them to investigate operations in Wollondilly.		Community Services	●	●	●	June 2025
8.3.4	Advocate to Transport for NSW for better and safer parking facilities for commuters as well as support park and ride, carpooling, kiss and ride etc. i.e. better parking at the Wilton Interchange.		Assets, Transport and Engineering	●	●	●	June 2025

OUTCOME 9:

Our townships and villages are attractive, welcoming and healthy places to live

● Funding Confirmed ○ Unfunded ◗ Part Funded G Grant Dependent ▬ Not Programmed this Year

Objective 9.1: Create vibrant and welcoming towns and villages with a strong sense of place and local identity.

PRIORITY PROJECT AND ACTIONS 2022 - 2025		LINKED STRATEGIES	RESPONSIBLE SERVICE	22/23	23/24	24/25 OPERATIONAL PLAN FUNDING	TARGET DATE
9.1.1	Undertake a comprehensive review of the Development Control Plan.	Wollondilly Centres Strategy Local Housing Strategy	Sustainable Growth	○	●	●	Future year
9.1.2	Prepare a staged delivery program for 'Place plans' to be prepared for towns and villages, prioritising villages in high growth areas.	Wollondilly Centres Strategy Wollondilly 2040 (LSPS)	Sustainable Growth	●	●	●	March 2025
9.1.3	Develop place plans according to prioritisation in the staged delivery program.	Wollondilly Centres Strategy Wollondilly 2040 (LSPS)	Sustainable Growth	▬	▬	▬	Future year
9.1.4	Prepare a town and village renewal program that outlines a staged program of investment in the streetscape and public realm of existing towns and villages across the Shire.		Parks and Recreation	●	●	●	December 2024

Objective 9.2: Picton is Wollondilly's Community, Culture and Civic Centre.

PRIORITY PROJECT AND ACTIONS 2022 - 2025		LINKED STRATEGIES	RESPONSIBLE SERVICE	22/23	23/24	24/25 OPERATIONAL PLAN FUNDING	TARGET DATE
9.2.1	Implement Picton Place Plan, subject to funding.	Picton Place Plan	Sustainable Growth	◗	○	○	Future year
9.2.2	Plan for and deliver Stage 2 of the Wollondilly Cultural Precinct - Government Services building - to maintain Picton as Wollondilly's cultural and civic centre.	Wollondilly Cultural Precinct Plan	Project Delivery	●	●	●	Future year
9.2.3	Finalise business case and implement Council depot relocation plan to improve operational performance and enhance Picton's streetscape.	Picton Place Plan	Shire Services	●	●	●	June 2025

OUTCOME 9:
Our townships and villages are attractive, welcoming and healthy places to live

● Funding Confirmed | ○ Unfunded | ◗ Part Funded | G Grant Dependent | ▬ Not Programmed this Year

Objective 9.3: Manage places with special landscape, rural and scenic value.

PRIORITY PROJECT AND ACTIONS 2022 - 2025		LINKED STRATEGIES	RESPONSIBLE SERVICE	22/23	23/24	24/25 OPERATIONAL PLAN FUNDING	TARGET DATE
9.3.1	Identify heritage items across the Shire to include on Wollondilly's heritage register.	Wollondilly 2040 (LSPS)	Sustainable Growth	●	●	COMPLETE	
9.3.2	Prepare a heritage strategy to provide direction for achieving heritage outcomes.	Wollondilly 2040 (LSPS)	Sustainable Growth	●	●	●	June 2025
9.3.3	Amend Wollondilly's Local Planning Framework in accordance with heritage studies.	Wollondilly 2040 (LSPS)	Sustainable Growth	●	●	●	June 2025

Objective 9.4: Provide and maintain community buildings and facilities.

PRIORITY PROJECT AND ACTIONS 2022 - 2025		LINKED STRATEGIES	RESPONSIBLE SERVICE	22/23	23/24	24/25 OPERATIONAL PLAN FUNDING	TARGET DATE
9.4.1	Implement an online system for booking public facilities allowing customer to book and pay for council's facilities at a time and place that suites.		Digital Innovations, Information and Technology	●	●	COMPLETE	
9.4.2	Review fee structure for public facilities to improve customer experience, efficiency and maximise patronage.		Parks and Recreation	●	●	●	June 2025
9.4.3	Develop a plan for the future use of Condell Park Homestead.		Property and Commercial	▬	●	●	Future Year
9.4.4	Plan for the renewal of the community halls at Thirlmere, the Oaks and Oakdale.		Parks and Recreation	G	●	COMPLETE	

OUTCOME 9:
Our townships and villages are attractive, welcoming and healthy places to live

●	○	◗	G	▬
Funding Confirmed	Unfunded	Part Funded	Grant Dependent	Not Programmed this Year

Objective 9.5: Provide quality maintained parks and public open spaces.

PRIORITY PROJECT AND ACTIONS 2022 - 2025		LINKED STRATEGIES	RESPONSIBLE SERVICE	22/23	23/24	24/25 OPERATIONAL PLAN FUNDING	TARGET DATE
9.5.1	Develop a preferred plant species list to be used for the delivery of planting and landscape improvement programs in Council's parks and open space.		Parks and Recreation	●	●	●	June 2025
9.5.2	Installation of new water play facility at Barrallier Park, The Oaks.	Water Play Feasibility Study	Parks and Recreation	●	●	**DUE FOR COMPLETION 2023/24**	
9.5.3	Plan and design new water play facility at Thirlmere.	*Removed Linked to rewording of 1.1.7 in 2023/24*					
9.5.4	Review and improve the provision of maintenance services within Council cemeteries.		Parks and Recreation	●	●	●	June 2025

Objective 9.6: Manage streetscapes.

PRIORITY PROJECT AND ACTIONS 2022 - 2025		LINKED STRATEGIES	RESPONSIBLE SERVICE	22/23	23/24	24/25 OPERATIONAL PLAN FUNDING	TARGET DATE
9.6.1	Plan, increase and review annual Wollondilly Shire Council Street and Park Tree Planting Program.		Parks and Recreation	◗	G	◗	June 2025
9.6.2	Develop the framework and approach for a Tree Asset Register, incorporating a Significant Tree Register.		Waste and Environmental Services	●	●	**DUE FOR COMPLETION 2023/24**	

OUTCOME 10:

We grow in a responsible way that respects and enhances what makes Wollondilly unique

●	○	◗	G	–
Funding Confirmed	Unfunded	Part Funded	Grant Dependent	Not Programmed this Year

Objective 10.1: Manage urban growth effectively in and around Wilton.

	PRIORITY PROJECT AND ACTIONS 2022 - 2025	LINKED STRATEGIES	RESPONSIBLE SERVICE	22/23	23/24	24/25 OPERATIONAL PLAN FUNDING	TARGET DATE
10.1.1	Advocate for the delivery of infrastructure to support planned growth across the Shire including growth areas such as Wilton, including in partnership with Western Parkland Councils.	Wollondilly 2040 (LSPS)	Sustainable Growth	●	●	●	June 2025
10.1.2	Introduce a Neighbourhood Planning Policy to guide the preparation of future neighbourhood Plans in Wilton.		Sustainable Growth	●	●	**COMPLETE**	
10.1.3	Collaborate with landowners and the state government in the preparation of neighbourhood plans for Wilton to promote growth, good design and good planning outcomes for the centre.		Sustainable Growth	●	●	●	June 2025
10.1.4	Ensure the local contributions framework continues to support timely delivery of infrastructure in Wilton.	Wollondilly 2040 (LSPS)	Finance	●	●	●	Future Year
10.1.5	Undertake the structure planning to facilitate the rezoning of the remaining areas of South Wilton ensuring the provision of appropriate infrastructure.	Wilton Health and Wellbeing Strategy	Sustainable Growth	●	●	●	December 2024
10.1.6	Implement and maintain the public tracking and reporting of Wollondilly's developer contributions and VPAs.	Wollondilly 2040 (LSPS)	Finance	○	●	●	September 2024

OUTCOME 10:

Our townships and villages are attractive, welcoming and healthy places to live

●	○	◗	G	▬
Funding Confirmed	**Unfunded**	**Part Funded**	**Grant Dependent**	**Not Programmed this Year**

Objective 10.2: Evidence based planning and fully funded infrastructure informs any future growth in Greater Macarthur.

PRIORITY PROJECT AND ACTIONS 2022 - 2025		LINKED STRATEGIES	RESPONSIBLE SERVICE	22/23	23/24	24/25 OPERATIONAL PLAN FUNDING	TARGET DATE
10.2.1	Continue to advocate strongly that development in Greater Macarthur (Appin) is premature without a fully funded infrastructure plan supported by a detailed funding strategy and staging and sequencing plan, and should not be considered until at least 2036 noting the priority for Wollondilly is the Wilton Growth Area.	Wollondilly 2040 (LSPS)	Sustainable Growth	●	●	●	June 2025
10.2.2	Recognising 10.2.1, continue to collaborate closely with the Department of Planning and relevant State agencies including Transport for NSW and Sydney Water to ensure that staging and sequencing plans for essential infrastructure are in place to meet future demand particularly in the Wilton Growth Area, and that all impacts on the natural environment and indigenous and European cultural heritage are properly and respectfully managed.	Wollondilly 2040 (LSPS)	Sustainable Growth	●	●	●	June 2025
10.2.3	Effectively respond to State and provide input into planning for Greater Macarthur drawing on lessons learnt from Wilton. Prioritising upfront infrastructure planning and delivery by the State and Federal Government.	Interim Plan for Greater Macarthur 2040	Sustainable Growth	◗	●	●	June 2025
10.2.4	Prepare a local infrastructure plan/Development Contributions Plan Amendment for Greater Macarthur.		Finance		●	**COMPLETE**	

OUTCOME 10:
Our townships and villages are attractive, welcoming and healthy places to live

●	○	◗	G	▬
Funding Confirmed	**Unfunded**	**Part Funded**	**Grant Dependent**	**Not Programmed this Year**

Objective 10.3: Plan for adequate utilities and infrastructure to support economic and population growth.

PRIORITY PROJECT AND ACTIONS 2022 - 2025		LINKED STRATEGIES	RESPONSIBLE SERVICE	22/23	23/24	24/25 OPERATIONAL PLAN FUNDING	TARGET DATE
10.3.1	Prepare and implement advocacy strategies to set out how Council will use a variety of methods and techniques to pursue Wollondilly's advocacy priorities. This may include programmed activities, such as making submissions, direct lobbying, face to face meetings, media activities and public campaigns. Key priorities include public transport, roads and health.	Wollondilly 2040 (LSPS)	Engagement and Performance	●	●	●	June 2025
10.3.2	Implement initiatives and actions from the Western Sydney City Deal and Western Parkland Councils Delivery Program to address priority issues in the Western Parkland Region.		Shire Futures	●	●	●	June 2025
10.3.3	The 'Place and Landscape' Councillor led Strategic reference Group/Committee to identify opportunities for Councillors to support advocacy efforts that seek to fund enabling infrastructure to support economic and population growth.		Sustainable Growth	●	●	●	June 2025
10.3.4	Complete a reconciliation of expenditure to date of Contribution Plan funds and prepare a forward forecast of funds collected and the timing of their proposed utilisation.		Finance		●	●	September 2024
10.3.5	Review the existing developer contributions plan 2020 with a focus on any updates to Area A (Non-growth areas).		Finance		●	●	December 2024

OUTCOME 11:
We have access to adequate, safe and affordable housing

Objective 11.1: Facilitate access to diverse housing options.

PRIORITY PROJECT AND ACTIONS 2022 - 2025		LINKED STRATEGIES	RESPONSIBLE SERVICE	22/23	23/24	24/25 OPERATIONAL PLAN FUNDING	TARGET DATE
11.1.1	Advocate to state agencies and delivery partners to help meet demand for diverse housing needs consistent with Wollondilly 2040.	Wollondilly 2040 (LSPS)	Sustainable Growth	▬	●	●	Future year
11.1.2	Ensure the local planning framework continues to support diversity in housing choice, by: • Reviewing DCP standards for accessible housing standards • Advocating for an increase in emergency housing for DV victims in the Shire • Look for more opportunities to attract respite accommodation to the Shire.	Wollondilly 2040 (LSPS) Local Housing Strategy	Sustainable Growth	▬	●	●	Future year

Remembrance Driveway Roundabout

ECONOMY

We are an emerging and dynamic Shire with a thriving and diverse economy. We seek to attract new viable business to support the region while also supporting our towns, villages and rural lifestyle.

WHERE ARE WE NOW?

Wollondilly is experiencing significant change. The Shire is (and will remain) one of the fastest growing local government areas in New South Wales, with forecasts of reaching 100,000 or even 150,000 people by 2041. In order to become a thriving and diverse economy, more local jobs are required.

Currently there are limited employment opportunities in the Shire with over 70% of working residents having to travel outside of the Shire for work.

Limited telecommunications and internet services have an impact on the ability of residents to work effectively. This has also impacted education for students, in particular while working from home during Covid – a major disadvantage that must be addressed.

The Shire has significant economic growth potential through agriculture, new industrial and commercial employment land opportunities, tourism growth, a growing services and retail sector, and agritourism opportunities. We want to ensure economic and job opportunities are realised as the Western Parkland City is planned and developed, including opportunities that will flow from the aerotropolis.

WHAT WE WILL KEEP DOING

Council provides a range of local services that deliver day-to-day activities to fulfil customer needs, as well as priority projects and program actions outlined in its 4-year Delivery Program.

The following services have been identified as having the most direct delivery, management and impact towards achieving the 'Economy' outcomes and objectives in the Community Strategic Plan, Wollondilly 2033.

SERVICE	SERVICE DESCRIPTION
Tourism and Business Support	Creates awareness of Wollondilly and its assets - to drive visitation to Wollondilly, to grow the local economy, connect with industry, support local business and enhance our communities lifestyle.
Employment and Rural Industries	Leading the employment and rural land use planning for the Shire to improve local job-creation opportunities and encourage viable rural industries.
Business and Investment Planning	Provides a complete development assessment service to businesses focused on tourism and job creation (commercial and employment uses).

OUTCOME 12:

We have prosperous, diverse and resilient economy with work opportunities for everyone

●	○	◗	G	▬
Funding Confirmed	Unfunded	Part Funded	Grant Dependent	Not Programmed this Year

Objective 12.1: Attract and retain diverse industries and businesses to grow the economy and local jobs.

PRIORITY PROJECT AND ACTIONS 2022 - 2025		LINKED STRATEGIES	RESPONSIBLE SERVICE	22/23	23/24	24/25 OPERATIONAL PLAN FUNDING	TARGET DATE
12.1.1	Implement recommendations in the Employment Lands Strategy to unlock short-term employment land supply in priority localities, by: • Carrying out technical studies on key precincts in Picton, Bargo and Silverdale • Prepare a service and delivery plan to identify existing and required infrastructure to support rezoning land • Carry out a rezoning process and planning proposal to rezone appropriate land.	Employment Lands Strategy	Sustainable Growth	●	○	COMPLETE	
12.1.2	Explore the future rezoning of Maldon East Employment area, by: • Advocate for co-funding of project with State Government • Preparing a project plan • Carrying out technical studies • Prepare a structure plan • Prepare a service and delivery plan to identify existing and required infrastructure to support rezoning land.	Employment Lands Strategy	Sustainable Growth	▬	◗	◗	Future year
12.1.3	Finalise and implement the operating model of the Picton co-working space in the Old Post office building.	Economic Development Strategy	Engagement and Performance	●	▬	COMPLETE	
12.1.4	Prepare a Shire wide retail strategy to identify commercial needs. This will require retail modelling to be undertaken across the Shire.		Sustainable Growth	○	○	○	Future year
12.1.5	Support economic development opportunities that will simplify the planning process and provide a customised service to businesses through: • Continued operation of Council's concierge service • Improved information on Council's website to assist customers in understanding the planning process • Seek funding opportunities for and deliver a new web-based service to assist business identify land within the Shire to support their operations • Continued collaboration with Western Parkland City Authority's Investment Attraction Office to improve customer experience and facilitate the retention and attraction of jobs to the Shire.	Employment Lands Strategy Wollondilly Destination Management Plan	Business and Investment	●	●	●	June 2025
12.1.6	The 'Economy' Councillor led Strategic reference Group/Committee to identify opportunities to advocate to attract and retain diverse industries and businesses to grow the economy and local jobs.		Sustainable Growth	●	●	●	June 2025

OUTCOME 12:
We have prosperous, diverse and resilient economy with work opportunities for everyone

● Funding Confirmed | ○ Unfunded | ◗ Part Funded | G Grant Dependent | – Not Programmed this Year

Objective 12.1: Attract and retain diverse industries and businesses to grow the economy and local jobs.

PRIORITY PROJECT AND ACTIONS 2022 - 2025		LINKED STRATEGIES	RESPONSIBLE SERVICE	22/23	23/24	24/25 OPERATIONAL PLAN FUNDING	TARGET DATE
12.1.7	Connect local businesses to State and Commonwealth support programs by engaging with local businesses and identify any appropriate business support programs they may qualify for and make the necessary introductions to State or Commonwealth Governments.	Economic Development Strategy	Engagement and Performance	●	●	●	June 2025
12.1.8	Support local business associations and chambers of commerce by working with local business associations and chambers to deliver appropriate business support programs such as building a digital presence, better use of technology, etc.	Economic Development Strategy	Engagement and Performance	●	●	●	June 2025
12.1.9	Undertake stakeholder engagement, marketing and promotions to maintain a strong program regarding the economy and promotion and support for tourism.	Economic Development Strategy Destination Management Plan	Engagement and Performance	●	●	●	June 2025
12.1.10	Advocate for Government services to locate in key centres, including Wilton and Picton.		Sustainable Growth	●	●	●	June 2025
12.1.11	Provide ongoing collaborative support to the contractor of the co-working space in the Old Post Office to support the viability of the service and its benefits to our community.		Engagement and Performance		●	●	June 2025

Objective 12.2: Improved digital access and improved services

PRIORITY PROJECT AND ACTIONS 2022 - 2025		LINKED STRATEGIES	RESPONSIBLE SERVICE	22/23	23/24	24/25 OPERATIONAL PLAN FUNDING	TARGET DATE
12.2.1	Advocate for better telecommunication and internet services more specifically: • 2 new phone towers at most needed blackspots • Partnership with NBN Co on identified commercial projects to improve connectivity and seek grant funding to support implementation • Seek opportunities to roll out free WiFi across the Shire.		Shire Futures	●	●	●	June 2025
12.2.2	Advocate to improve mobile network coverage blackspots across the Shire specifically through a joint application with Telstra to the Peri Urban Mobile Program.		Shire Futures	●	●	●	June 2025
12.2.3	Participate in the Western Parkland Digital City Implementation Steering Committee and promote local issues and needs that improve outcomes for Wollondilly residents.		Shire Futures	●	●	COMPLETE	

OUTCOME 12:

We have prosperous, diverse and resilient economy with work opportunities for everyone

● Funding Confirmed ○ Unfunded ◗ Part Funded G Grant Dependent – Not Programmed this Year

Objective 12.3: Support agriculture growth and development.

	PRIORITY PROJECT AND ACTIONS 2022 - 2025	LINKED STRATEGIES	RESPONSIBLE SERVICE	22/23	23/24	24/25 OPERATIONAL PLAN FUNDING	TARGET DATE
12.3.1	As an interim measure, investigate and implement short term actions from Wollondilly Rural Lands Strategy including: • Review Wollondilly LEP 2011 to encourage greater horticultural production. • Review Wollondilly LEP 2011 to provide a clearer framework for dwelling entitlements • Review the Development Control Plan for rural dwellings, rural industries and other rural enterprises.		Sustainable Growth	◗	●	●	Future year
12.3.2	Investigate affordable farming recommendations within the Rural Lands Strategy.	Rural Lands Strategy Wollondilly 2040 (LSPS)	Sustainable Growth	–	●	●	June 2025
12.3.3	Investigate the Yerranderie recommendations within the Rural Lands Strategy.	Rural Lands Strategy Wollondilly 2040 (LSPS)	Sustainable Growth	–	●	●	Future year
12.3.4	Promote awareness of the Rural Lands Strategy and Council's commitment to supporting the continuing development of the agriculture industry through an ongoing communication approach.	Rural Lands Strategy Economic Development Strategy	Engagement and Performance	●	●	●	June 2025
12.3.5	Undertake a viability study to inform the implementation of Rural Land Strategy.	Rural Lands Strategy	Sustainable Growth	–	–	●	June 2025
12.3.6	Continue to advocate for economic development opportunities to encourage and promote existing and emerging primary production uses including leveraging opportunities associated with the aerotropolis.	Rural Lands Strategy Wollondilly 2040 (LSPS)	Sustainable Growth	●	●	●	June 2025
12.3.7	Work with the Western Sydney Planning Partnership (WSPP) to advocate for Wollondilly's agricultural needs through collaboration on the development of a regional Rural Lands Strategy.		Sustainable Growth	●	●	●	June 2025
12.3.8	Support agriculture by developing a right to farm framework, including: • Guidelines that mediate complaints or a complaint register • Develop a media strategy • Advocate for Department of Primary Industries to review types and sizes of buffer zones.		Sustainable Growth	–	–	◗	Future year

OUTCOME 12:

We have prosperous, diverse and resilient economy with work opportunities for everyone

● Funding Confirmed | ○ Unfunded | ◗ Part Funded | G Grant Dependent | – Not Programmed this Year

Objective 12.3: Support agriculture growth and development.

PRIORITY PROJECT AND ACTIONS 2022 - 2025		LINKED STRATEGIES	RESPONSIBLE SERVICE	22/23	23/24	24/25 OPERATIONAL PLAN FUNDING	TARGET DATE
12.3.9	Advocate for a tradeable credit scheme or other incentives to be incorporated into the NSW Planning system as a means of incentivising agricultural production on rural lands and minimising the land lost to urban encroachment.	Wollondilly 2040 (LSPS)	Sustainable Growth	–	–	●	June 2025
12.3.10	Advocate to the Federal Government for funding to support agricultural initiatives for example seasonal workers and a visa scheme.		Sustainable Growth	●	●	DUE FOR COMPLETION IN 2023/24	

Objective 12.4: Create a vibrant and welcoming tourism destination.

PRIORITY PROJECT AND ACTIONS 2022 - 2025		LINKED STRATEGIES	RESPONSIBLE SERVICE	22/23	23/24	24/25 OPERATIONAL PLAN FUNDING	TARGET DATE
12.4.1	Collaborate with NSW Government and relevant LGA's on the development and implementation of the Western Parklands Destination Management Plan, including identifying and prioritising opportunities for Wollondilly.		Engagement and Performance	●	●	●	June 2025
12.4.2	Investigate and implement opportunities to make areas across the Shire RV friendly to encourage increased visitation, subject to funding.		Business and Investment	◗	◗	●	Future year
12.4.3	Prepare Tourism Asset Plans to enhance a selection of the Shire's recognised existing assets to support the visitor economy and improve the amenity and visitor experience e.g. The Viaduct, Razorback Lookout and the Mushroom Tunnel.		Engagement and Performance	◗	◗	◗	June 2025
12.4.4	Increase visitation to Wollondilly through a strategically focused Visit Wollondilly campaign utilising a mix of digital and traditional marketing activity. *Linked to 12.4.9*		Engagement and Performance	◗	◗	◗	June 2025
12.4.5	Enhance our small scale tourism location signage by seeking opportunities to utilise current technology e.g. Mounted QR codes to share information about our Shire to residents and visitors and drive visitors to visitwollondilly.com.au		Engagement and Performance	G	○	◗	June 2025
12.4.6	Partner with Transport Heritage NSW to identify opportunities to support tourism and visitation opportunities associated with the Loop Line Project. For example, this could include support infrastructure such as car parking, lighting, pathways, events and markets.		Engagement and Performance	●	●	◗	June 2025
12.4.7	Advocate and seek funding for a feasibility study for stage 1 of the Great Burragorang Valley Walk from Warragamba to Thirlmere Lakes via Werombi, Oakdale and Couridjah. Consultation to occur with relevant groups including with the Gundungurra people.	Destination Management Plan	Engagement and Performance	●	◗	◗	June 2025

OUTCOME 12:

We have prosperous, diverse and resilient economy with work opportunities for everyone

● Funding Confirmed | ○ Unfunded | ◗ Part Funded | G Grant Dependent | – Not Programmed this Year

Objective 12.4: Create a vibrant and welcoming tourism destination.

PRIORITY PROJECT AND ACTIONS 2022 - 2025		LINKED STRATEGIES	RESPONSIBLE SERVICE	22/23	23/24	24/25 OPERATIONAL PLAN FUNDING	TARGET DATE
12.4.8	Review the Development Control Plan to support opportunities for tourism in rural areas.	Wollondilly Visitor Economy Study Wollondilly 2040 (LSPS)	Sustainable Growth	●	●	●	June 2025
12.4.9	Update the local planning framework to open up and enable the visitor economy to become a foundation for social, cultural and economic life. *Linked to 12.4.4*		Sustainable Growth		●	COMPLETE	

OUTCOME 13:
We have access to quality education and lifelong learning opportunities

●	Funding Confirmed
○	Unfunded
◗	Part Funded
G	Grant Dependent
▬	Not Programmed this Year

Objective 13.1: Facilitate access to quality education, training and development opportunities.

	PRIORITY PROJECT AND ACTIONS 2022 - 2025	LINKED STRATEGIES	RESPONSIBLE SERVICE	22/23	23/24	24/25 OPERATIONAL PLAN FUNDING	TARGET DATE
13.1.1	Complete construction of the Children's Services Building.	Wollondilly Cultural Precinct Plan	Project Delivery	●	▬	COMPLETE	
13.1.2	Continue operation of the Children's Services education and care settings to work towards achieving an Excellent rating, in assessment against the National Quality Standards.		Community Services	●	●	●	June 2025
13.1.3	Relocate year-round care service to the Children's Services Building.	Wollondilly Cultural Precinct Plan	Project Delivery	●	▬	COMPLETE	
13.1.4	Advocate for fast-tracked delivery of K-12 public school in Wilton.		Sustainable Growth	●	●	●	June 2025
13.1.5	The 'Economy' Councillor led Strategic reference Group/Committee to identify opportunities for Councillors to support advocacy efforts for more education facilities across Wollondilly.		Sustainable Growth	●	●	●	June 2025
13.1.6	Promote education opportunities and training facilities at Wilton, including: • Seek an agreement or MOU with developers/builders to encourage employment of local apprentices. • Advocate for location of satellite tertiary educational services at Wilton • Implement controls to ensure that education facilities are co-located with Council controlled sporting facilities in growth areas.		Sustainable Growth	●	●	●	June 2025
13.1.7	Develop an organisational strategy to expand our trainee, apprentice and cadet program including ways to enable staff to be broad banded across different disciplines.	Workforce Management Strategy	People and Wellbeing	▬	▬	○	June 2025

Old Picton Post Office

PERFORMANCE

Our community recognises we are striving to be a leading local government. We listen and respond to community needs, delivering excellent customer experiences.

WHERE ARE WE NOW?

Wollondilly Shire Council is in a period of transition as it responds and adapts to the growing population. The challenge currently facing the organisation is how to deliver high quality customer service while balancing the pressures growth places on an organisation.

Our community is looking to Council to provide strong, united leadership, a clearly articulated vision for the future and the opportunity to engage and participate in the decision making process. They want Council to be accessible and to feel heard and understood.

Our community is also seeking good value from the rates they pay. It is important for Council to demonstrate responsible financial management that will deliver services in line with community expectations. It is also important for the organisation to demonstrate long term financial sustainability; a demonstrated plan to deliver to the needs of the growing Shire and not at the expense of community infrastructure.

WHAT WE WILL KEEP DOING

Council provides a range of local services that deliver day-to-day activities to fulfil customer needs, as well as priority projects and program actions outlined in its 4-year Delivery Program.

The following services have been identified as having the most direct delivery, management and impact towards achieving the 'Performance outcomes and objectives in the Community Strategic Plan, Wollondilly 2033.

SERVICE	SERVICE DESCRIPTION
Office of the CEO	Leading the overall leadership and direction for Council towards our long-term vision "making Wollondilly, even better together".
Customer Service	Provides a range of services and support to Council customers including general enquiries, payments, applications and registrations.
Corporate Governance and Risk	Ensures an open and transparent Government whilst ensuring legislative and regulatory compliance.
General Counsel	Provides advice to Council and staff on a broad range of legal issues and, monitors and develops professional standards of legal work to ensure levels of service are maintained.

SERVICE	SERVICE DESCRIPTION
Information Technology	Investigates, provides and maintains information technology solutions for Council.
Financial Management	Leading improved decision making for future growth and a sustainable financial position through Accounting Services, Management Accounting and Revenue Management.
Data and Information Management	Provides mostly internal data and information services to support other Council services to deliver to the community.
People and Wellbeing	Creates an exceptional place to work for our most important asset; our people.
Public Relations and Engagement	Manages and delivers Council's communications and engagement activities to ensure external stakeholders are well informed and engaged in relation to Council business and activities, and to seek public feedback and community involvement to help guide Council's decisions about projects, plans, policies and programs.
Strategic Communications	Drives the strategic direction of communications and engagement at Wollondilly and to implement best practice approaches to digital communications and platforms with the aim to improve the customer experience.
Corporate Strategy and Performance	Leads and coordinates the development of organisational wide plans and reports, captures data and performance to drive decision making, provides a framework for service reviews as part of a broader corporate continuous improvement and ensures oversight of strategic grant and award management.
Fleet Services	Provides safe and fit for purpose plant and fleet.

OUTCOME 14:

We are a collaborative community – Everyone is working towards a shared vision

● Funding Confirmed | ○ Unfunded | ◗ Part Funded | G Grant Dependent | ▬ Not Programmed this Year

Objective 14.1: Provide strong open and accountable leadership.

	PRIORITY PROJECT AND ACTIONS 2022 - 2025	LINKED STRATEGIES	RESPONSIBLE SERVICE	22/23	23/24	24/25 OPERATIONAL PLAN FUNDING	TARGET DATE
14.1.1	Provide training to build capacity of Councillors to excel in their roles.		Governance, Integrity and Ethics	●	●	●	June 2025
14.1.2	Develop and undertake a promotion program which focusses on increasing community awareness of our vision and identity for Wollondilly in order to foster a better collaborative understanding between Council and the community.		Engagement and Performance	●	●	●	June 2025
14.1.3	Create and publish a growth dashboard showing how and where the Shire is growing.		Digital Innovations, Information and Technology	●	●	●	June 2025

Objective 14.2: Raise community awareness and involvement in local decisions and activities through improved communications and consultation.

	PRIORITY PROJECT AND ACTIONS 2022 - 2025	LINKED STRATEGIES	RESPONSIBLE SERVICE	22/23	23/24	24/25 OPERATIONAL PLAN FUNDING	TARGET DATE
14.2.1	Review and update Council's community engagement strategy to ensure it outlines Council's commitment to consultation and overarching approach to deliver best practice engagement opportunities for the community. The strategy will include the different methods that Council will use for different purposes to reach and engage with stakeholders and how and when to target each stakeholder group.	Communications and Engagement Strategy	Engagement and Performance	●	▬	COMPLETE	
14.2.2	Review, prepare and implement communications approaches to increase community awareness of key issues including growth and development, roads and compliance with regular reporting on progress and effectiveness.	Communications and Engagement Strategy	Engagement and Performance	●	●	●	June 2025
14.2.3	Implement Council's adopted Community Engagement Strategy for key projects and consultation processes.		Engagement and Performance	●	●	●	June 2025
14.2.4	Continue to promote Council's communications channels and databases to increase capacity, effectiveness and engagement, including developing a strategy to increase Council's email database to over 50% of residents in the Shire.		Engagement and Performance	●	●	●	June 2025
14.2.5	Participate in the implementation and ongoing provision of the Open data sharing platform with the eight Western Parklands Councils.		Digital Innovations, Information and Technology	●	●	●	June 2025

OUTCOME 14:
We are a collaborative community – Everyone is working towards a shared vision

● Funding Confirmed ○ Unfunded ◗ Part Funded G Grant Dependent ▬ Not Programmed this Year

Objective 14.2: Raise community awareness and involvement in local decisions and activities through improved communications and consultation.

	PRIORITY PROJECT AND ACTIONS 2022 - 2025	LINKED STRATEGIES	RESPONSIBLE SERVICE	22/23	23/24	24/25 OPERATIONAL PLAN FUNDING	TARGET DATE
14.2.6	Undertake an independent annual community survey to identify community priorities and, improve alignment with community needs and expectations for service delivery in line with the Voice of the Customer project.		Engagement and Performance	●	●	●	June 2025
14.2.7	Scope options to consider and hold community forums in locations across the Shire, in addition to Picton.		Governance, Integrity and Ethics	●	▬	COMPLETE	
14.2.8	Implement a program of Community Forums held in locations around the Shire.		Governance, Integrity and Ethics	○	▬	COMPLETE	

OUTCOME 15:
Our Council provides excellence in customer service, financial management and organisational performance

Objective 15.1: Provide a sustainably high performing organisation to achieve the vision of 'an even better Wollondilly together.'

	PRIORITY PROJECT AND ACTIONS 2022 - 2025	LINKED STRATEGIES	RESPONSIBLE SERVICE	22/23	23/24	24/25 OPERATIONAL PLAN FUNDING	TARGET DATE
15.1.1	Implement the Wollondilly Council Performance Delivery Program actions.		Engagement and Performance	●	●	●	Future year
15.1.2	Implementation of the key elements and actions of the Workforce Management Strategy: Strategy 1: We lead at all levels to enable a culture of collaboration and high performance Strategy 2: We are flexible, agile and adaptable, embracing change and growth Strategy 3: We are strategic in how we attract and retain the best people. *Refer to the Workforce Management Strategy for more detail*	Workforce Management Plan	People and Wellbeing	●	●	●	June 2025
15.1.3	Scope, develop and implement a risk management framework which manages Council's risk while ensuring business continuity, agility and resilience.		Governance, Integrity and Ethics	●	●	COMPLETE	

OUTCOME 15:
Our Council provides excellence in customer service, financial management and organisational performance

● Funding Confirmed ○ Unfunded ◗ Part Funded G Grant Dependent ▬ Not Programmed this Year

Objective 15.1: Provide a sustainably high performing organisation to achieve the vision of 'an even better Wollondilly together.'

PRIORITY PROJECT AND ACTIONS 2022 - 2025		LINKED STRATEGIES	RESPONSIBLE SERVICE	22/23	23/24	24/25 OPERATIONAL PLAN FUNDING	TARGET DATE
15.1.4	Implement service review program across the organisation.		Engagement and Performance	●	◗	●	June 2025
15.1.5	Review Council's operational facilities and their capacity to service the community. Prepare Project Plans for facilities requiring upgrades for example, the animal shelter, community nursery, waste transfer station.		Property and Commercial	●	●	●	Future year
15.1.6	Prepare a program of service reviews to be undertaken in the 2025/26-2028/29 Delivery Program.		Engagement and Performance			●	June 2025

● Funding Confirmed ○ Unfunded ◗ Part Funded G Grant Dependent ▬ Not Programmed this Year

OUTCOME 15:

Our Council provides excellence in customer service, financial management and organisational performance

Objective 15.2: Strong and sustainable financial management and value for money for all residents.

	PRIORITY PROJECT AND ACTIONS 2022 - 2025	LINKED STRATEGIES	RESPONSIBLE SERVICE	22/23	23/24	24/25 OPERATIONAL PLAN FUNDING	TARGET DATE
15.2.1	Provide an evaluation framework and communication tools to demonstrate value for money from rates.		Finance	●	▬	DUE FOR COMPLETION 2023/24	
15.2.2	Review the Long-Term Financial Plan on an annual basis.	Long Term Financial Plan	Finance	●	●	●	Future year
15.2.3	Review the procurement process and identify opportunities for improvements to ensure value for money outcomes.		Finance	●	●	DUE FOR COMPLETION 2023/24	
15.2.4	Review Council's grant management and application processes and recommend improved ways to ensure efficiency and effectiveness in obtaining and administering grants that align with our strategic priorities.		Engagement and Performance	●	●	DUE FOR COMPLETION 2023/24	
15.2.5	Report quarterly on grants applied for and the progress of grants awarded.		Engagement and Performance	●	●	DUE FOR COMPLETION 2023/24	
15.2.6	Commence review of Wollondilly 2040 Local Strategic Planning Statement following updates to the Region and District Plans.		Sustainable Growth	▬	▬	○	Future year

OUTCOME 15:
Our Council provides excellence in customer service, financial management and organisational performance

● Funding Confirmed ○ Unfunded ◗ Part Funded G Grant Dependent ‒ Not Programmed this Year

Objective 15.3: Embrace innovation to improve business efficiencies and drive performance

PRIORITY PROJECT AND ACTIONS 2022 - 2025		LINKED STRATEGIES	RESPONSIBLE SERVICE	22/23	23/24	24/25 OPERATIONAL PLAN FUNDING	TARGET DATE
15.3.1	Deliver resource and implement a Data, Information and Information Technology Strategy to enhance customer service and internal processes. Including ongoing recurring funding for critical projects that improve service delivery. Funded Projects: • Implementation of digitisation and automation of Council services including: » Online bookings for facilities » All Council services accept payments online allowing customer more convenient way to pay for services. » All forms available online allowing customer to apply for council service at a time and place the suites • Digitisation of the planning approval process (encompassing development assessments and other planning approval processes) to significantly improve assessment time frames, productivity and customer service. • Continued improvement of cyber security and system resilience protecting the community's private data and council's ability to provide services. • Improvements to quality and accessibility of Council's corporate data including the scope for reporting tools for strategic measures.		Digital Innovations, Information and Technology	●	●	●	June 2025
15.3.2	Investigate and implement an Omnichannel contact centre improving customer service across phone, web-chat, email, and SMS etc. subject to funding.		Digital Innovations, Information and Technology	○	○	COMPLETE	
15.3.3	Systemisation and digitisation of marketing and communication leading to a more informed and engaged community.		Engagement and Performance	G	○	◗	June 2025

OUTCOME 15:
Our Council provides excellence in customer service, financial management and organisational performance

● Funding Confirmed ○ Unfunded ◗ Part Funded G Grant Dependent ▬ Not Programmed this Year

Objective 15.4: Deliver great customer service and outstanding customer experiences

	PRIORITY PROJECT AND ACTIONS 2022 - 2025	LINKED STRATEGIES	RESPONSIBLE SERVICE	22/23	23/24	24/25 OPERATIONAL PLAN FUNDING	TARGET DATE
15.4.1	Implement the Customer Experience Enhancement Program.	Customer Experience Framework	Engagement and Performance	○	●	◗	Future year
15.4.2	Provide a minor review of the Community Strategic Plan.		Engagement and Performance	▬	▬	●	June 2025
15.4.3	Provide an annual review of the Delivery Program and prepare an Operational Plan.		Engagement and Performance	●	●	●	June 2025

Objective 15.5: Effectively manage the Shire's assets

	PRIORITY PROJECT AND ACTIONS 2022 - 2025	LINKED STRATEGIES	RESPONSIBLE SERVICE	22/23	23/24	24/25 OPERATIONAL PLAN FUNDING	TARGET DATE
15.5.1	Implement the improvement actions in the Asset Management Strategy.	Asset Management Strategy	Assets, Transport and Engineering	●	●	●	June 2025
15.5.2	Prepare a Property Strategy to strategically manage Council's property and deliver improved performance and outcomes for the community.	Property Strategy	Property and Commercial	●	◗	●	September 2024

OUTCOME 15:

Our Council provides excellence in customer service, financial management and organisational performance

●	○	◗	G	▬
Funding Confirmed	Unfunded	Part Funded	Grant Dependent	Not Programmed this Year

Objective 15.6: Attract, develop and retain a competent, engaged and diverse workforce

	PRIORITY PROJECT AND ACTIONS 2022 - 2025	LINKED STRATEGIES	RESPONSIBLE SERVICE	22/23	23/24	24/25 OPERATIONAL PLAN FUNDING	TARGET DATE
15.6.1	Continue to enhance flexible working and activity based working opportunities while ensuring continuity of service provision and high levels of customer service.		People and Wellbeing	●	●	●	June 2025
15.6.2	Partner with schools, TAFEs, universities and other companies and Councils to expand Council's Apprenticeship/Traineeship and Student Program.		People and Wellbeing	●	●	●	June 2025
15.6.3	Advocate and partner with the Office of Local Government to lift the profile of and raise awareness of local government as an employer of choice.		People and Wellbeing	●	●	●	June 2025
15.6.4	The 'Performance' Councillor led Strategic reference Group/Committee to identify opportunities for Councillors to support savings, productivity improvements and efficiencies across council delivery.		Engagement and Performance	●	●	●	June 2025

Council Staff Meeting

STRATEGIC MEASURES **TO MONITOR PROGRESS**

Each year progress against the following key Strategic Measures, along with the results of the annual community survey, will be reported on in the Annual Report.

CSP PILLAR	STRATEGIC MEASURE	SOURCE	CURRENT	TARGET
PEOPLE	Attendance at our two key events (Illuminate and The Festival of Steam)	Council	Baseline TBD	10% annual increase
	Number of library members	Council	18,619	5% annual increase
	Total annual library visits (physical visits to main library plus mobile libraries)	Council	22,493	5% annual increase
	Year round care attendance/enrolment rate	Council	37%	5% annual increase
	Pre-school attendance/enrolment rate	Council	Baseline TBD	TBD
	Family Day Care Educators in operation	Council	13	Trending increase
	Community Satisfaction with Safety and Crime Prevention	Council (via annual customer survey)	48%	Trending increase
	Crime rates in the Shire	NSW Bureau Of Crime Statistics annual Report (BOCSAR)	Generally "Stable" across most crime categories	Maintain or improve
	School zones patrolled per month during school term	Council	12	16
	Proportion of food shops achieving 4 and 5 star "Scores on Doors" certificates	Council	65%	70%
	Swimming Pool compliance inspections completed in accordance with Council schedule	Council	Baseline TBD	Trending increase
	Proportion of commercial premises inspections completed for health regulation purposes	Council	70%	80%
	Community satisfaction with animal management.	Council (via annual customer survey)	52%	Trending Increase
ENVIRONMENT	Monitoring of Wildlife Protection Areas for straying cats	Council	Quarterly	Monthly
	No net loss of koala habitat	Council	Baseline TBD	Maintain
	Number of plants annually given away to the community	Council	Baseline TBD	5% annual increase
	Proportion of weed management outcomes delivered by property owner (% of agreed management outcomes delivered annually	Council	Baseline TBD	50%
	% of domestic waste diverted from landfill	Council	37.3%	38%
	C02 emissions and/or energy cost in Council's operations	Council	Baseline TBD	TBD
	Increased understanding of Council's Water Sensitive Urban Design expectations amongst the community and developers	Council	Baseline TBD	TBD

CSP PILLAR	STRATEGIC MEASURE	SOURCE	CURRENT	TARGET
PLACE & LANDSCAPE	Road Pavement Condition Index (PCI) improvement	Council	2.17	Trending improvement
	Proportion of annual scheduled road renewal works completed on time	Council	95%	Maintain above 90%
	The amount of new cycle-ways and footpaths being provided (excluding new development areas)	Council	117 Kilometres	Trending increase
	% of workforce travelling to work via public transport (bus and train)	iD Economy	1%	Trending increase
	Parks, open space and reserves mown and serviced in accordance with adopted service standards	Council	Baseline TBD	80% of sites
	Community satisfaction regarding the Shire's character and identity	Council (via annual customer survey)	51%	Maintain or increase
	Increase in net number of trees in Council's areas of control (private tree removal approvals and Council's tree removals offset by new planting)	Council	Baseline TBD	TBD
	Increased housing diversity / housing typology (proportion of housing stock that is medium density)	iD Profile	5.2%	Trending increase
	Housing growth on track in relation to Council's housing strategy targets	Council	Baseline TBD	TBD
	Key infrastructure elements delivered in the Wilton Growth Area in accordance with Contributions Plans	Council	Baseline TBD	TBD
ECONOMY	The Shire's jobs to workforce ratio	iD Economy	0.49	Trending increase
	Total area of land designated as an employment zone	Council	405 Ha	Trending increase
	Annual number of businesses provided with planning pathway support/advice	Council	Baseline TBD	TBD
	Number of Business Wollondilly subscribers	Council	1,141	5% annual increase
	Total number of businesses categorised as Agriculture (note this includes forestry and fishing)	iD Economy	304	Maintain or increase
	Annual number of day trip visitors to Wollondilly	Tourism Research Australia	471,000	5% annual increase
	Annual number of visitor nights in Wollondilly (1 room occupied for 1 night = 1)	Tourism Research Australia	214,000	5% annual increase
	Number of people following our Visit Wollondilly social platforms (Facebook and Instagram)	Council	4,000	5% annual increase
	Number of average monthly visitors to Council's main tourism Website Visit Wollondilly	Council	4,633	5% annual increase

CSP PILLAR	STRATEGIC MEASURE	SOURCE	CURRENT	TARGET
PERFORMANCE	Number of people following Council's main Facebook page	Council	18,400	5% annual increase
	Number of average monthly visitors to Council's main Website	Council	33,000	5% annual increase
	Proportion of the community reached by our various communication channels	Council	Baseline TBD	75%
	Number of e-news subscribers	Council	1,590	5% annual increase
	Number of Your Say Wollondilly registrations	Council	1,430	5% annual increase
	Unrestricted Current Ratio	Council (Audited Financials)	Baseline to be set from Year 1 of LTFP	>1.5
	Debt Service Cover Ratio	Council (Audited Financials)	Baseline to be set from Year 1 of LTFP	>2.0
	Rates and Annual Charges Outstanding	Council (Audited Financials)	Baseline to be set from Year 1 of LTFP	<5.0%
	Buildings and Infrastructure Renewals Ratio	Council (Audited Financials)	143%	>= 100%
	Infrastructure Backlog Ratio	Council (Audited Financials)	7.85%	< 2%
	Contact Centre calls answered within 20 seconds	Council	80%	Maintain or increase
	Customer Service Satisfaction	Council (via annual customer survey)	47%	Trending increase
	Service Quality Complaints	Council	Baseline TBD	TBD
	Community satisfaction with Council's Leadership	Council (via annual customer survey)	37%	Trending increase
	Net median time for determination of development applications	Council	33 days	Maintain below 40 days
	Proportion of annual adopted/budgeted Capital Works Program successfully delivered	Council	Over 90%	Maintain or increase
	Level of employee "engagement"	Council (via staff survey)	70%	Maintain or increase

STRATEGY & PLAN REGISTER

STRATEGY	STATUS AS AT JUNE 2024	RESPONSIBLE
PEOPLE		
Wollondilly Library Strategy 2020-2026	Adopted	Manager Community Services
Disability Inclusion Access Plan 2022-2026	Adopted	Manager Community Services
Activate Wollondilly 2021 Long Term Recovery and Resilience Plan	Adopted	Manager Community Services
ENVIRONMENT		
Stonequarry Creek (Picton Floodplain Risk Management Plan 2020	Adopted	Manager Assets, Transport and Engineering
Biosecurity (Weed Management) Strategy 2020-2025	Adopted	Manager Waste and Environmental Services
Waste Management and Resource Recovery Strategy and Action Plan 2020-2025	Adopted	Manager Waste and Environmental Services
Integrated Water Management Strategy 2020	Adopted	Manager Waste and Environmental Services
PLACE & LANDSCAPE		
Local Strategic Planning Statement - Wollondilly 2040 (LSPS) March 2020	Adopted	Sustainable Growth
Wollondilly Rural Lands Strategy 2021	Adopted	Manager Sustainable Growth
Wollondilly Local Housing Strategy 2021	Adopted	Manager Sustainable Growth
Wollondilly Employment Land Strategy 2021	Adopted	Manager Sustainable Growth
Employment Land Strategy Addendum 2022	Adopted	Manager Sustainable Growth
Centres Strategy 2020	Adopted	Manager Sustainable Growth
Urban Tree Canopy Plan & Landscape Strategy 2020	Adopted	Manager Sustainable Growth
Picton Place Plan 2021	Adopted	Manager Sustainable Growth

STRATEGY	STATUS AS AT JUNE 2024	RESPONSIBLE
PLACE & LANDSCAPE (CONT)		
Wilton Health and Wellbeing Strategy 2020	Adopted	Manager Sustainable Growth
Asset Management Strategy 2017/18-2026/27	Adopted	Manager Assets, Transport and Engineering
Capital Works Program	Adopted	Manager Assets, Transport and Engineering
Picton Town Centre Transport Plan 2026	Adopted	Manager Assets, Transport and Engineering
Wollondilly Local Environmental Plan 2011	Adopted	Manager Sustainable Growth
Wollondilly Development Control Plan 2016	Adopted	Manager Sustainable Growth
Community Participation Plan 2020	Adopted	Manager Sustainable Growth
Wollondilly Contributions Plan 2020	Adopted	Chief Financial Officer
ECONOMY		
Economic Development Strategy 2020	Adopted	Manager Engagement and Performance
Smart Shire Strategy 2024/25-2025/26	Adopted	Manager Digital Innovations, Information and Technology
Destination Management Plan 2018	Adopted	Manager Engagement and Performance
PERFORMANCE		
Community Strategic Plan, Wollondilly 2033	Adopted	Manager Engagement and Performance
Delivery Program 2022/23 – 2024/25	Adopted	Manager Engagement and Performance
Wollondilly Community Engagement Strategy 2022	Adopted	Manager Engagement and Performance
Annual Report 2022/23	Adopted	Manager Engagement and Performance
Resourcing Strategy 2022/23-2032/33	Adopted	Manager Engagement and Performance
Wollondilly Brand Guide	Adopted	Manager Engagement and Performance
Equal Employment Opportunity Management Plan 2019-2023	Adopted	Manager People and Wellbeing
Workforce Management Strategy 2022-2026	Adopted	Manager People and Wellbeing

COUNCIL'S MASTER PLANS

MASTER PLAN	STATUS AS AT JUNE 2024	RESPONSIBLE
Wollondilly Community, Cultural and Civic Precinct Master Plan 2020	Adopted	Project Delivery
Picton Botanic Gardens and Parklands	Adopted	Project Delivery
Wilton Recreation Reserve Master Plan 2016	Adopted	Parks and Recreation
Telopea Park Master Plan 2020	Adopted	Parks and Recreation
Douglas Park Sportsground Master Plan 2021	Adopted	Parks and Recreation
Dudley Chesham Sportsground Master Plan 2019	Adopted	Parks and Recreation
Appin Park Master Plan 2019	Adopted	Parks and Recreation
Tahmoor Sporting Complex Master Plan 2019	Adopted	Parks and Recreation
Redbank Reserve Master Plan 2020	Adopted	Parks and Recreation
Old Menangle School Site Master Plan 2019	Adopted	Parks and Recreation

Tahmoor Sporting Complex Function Centre

RESOURCING

THE PLAN & COUNCIL'S ROLE

RESOURCING THE PLAN **AND COUNCIL'S ROLE**

STRONG COMMITMENT TO VALUE

Shire services, facilities and key actions and projects are funded through a limited range of Council revenue stream options including rates, fees and charges and cash reserves. Alternative sources include grants from State and Federal Government. Long term financial planning and annual budgeting is undertaken to responsibly manage expenditure as part of the Integrated Planning and Reporting requirements under the Local Government Act 1993. Council is committed to delivering best quality service to the community and will continue to focus on core businesses which align to the priorities of the community.

RESOURCING STRATEGY

The Wollondilly Shire Council Resourcing Strategy supports the Community Strategic Plan 2023-2033, the Delivery Program 2022-2025, and the annual Operational Plans, detailing the resources needed to implement the priority projects and actions in addition to core business functions.

The Resourcing Strategy consists of three components:

Long Term Financial Plan shows the way Council proposes to manage its financial commitments and maintain financial sustainability. This plan focuses on Council's long term financial goal of financial sustainability and delivering quality services to the Community. This plan addresses areas that impact the Council's ability to fund its services and capital works, whilst living within its means and ensuring financial sustainability.

Asset Management Framework provides the information needed to plan for future management of assets and identifies ways to fund the repair and upkeep of current assets. This strategy is a reflection of Council's intention that our community's infrastructure network and services are maintained in partnership with other levels of Government and stakeholders to meet the needs of local residents.

Workforce Management Strategy ensures that we have the right resources, programs and strategies to overcome the identified workforce challenges now and into the future. This includes managing growth and resourcing provision, local government reform and continuous improvement, an ageing workforce and the need for investment in skills, attraction and retention and opportunities for leadership capability. Together, these strategies will support the achievement of the strategic projects identified in Council's Delivery Program.

COUNCIL'S **BUDGET**

Wollondilly Shire Council is committed to measuring important aspects of financial performance. The Operational Plan 2024/25 ensures Council is well placed to achieve this commitment by meeting the following criteria:

- Financial Sustainability as per financial planning and sustainability policy
- Asset Management as per resourcing strategy
- Sustainable service delivery

KEY DRIVERS AND CONTEXT

The 2024/25 Budget has been prepared to deliver the actions contained in the Operational Plan and to address the future challenges of growth.

Key drivers and assumptions utilized in the preparation of the budget include:

- 5.4% IPART approved rate peg in accordance with the Local Government Act
- Supplementary rating income due to growth
- Expected earnings across Councils investment portfolio of $5.97M (an increase compared to current year earnings of 13.5%)
- Introduction of a $33.99M loan over a 20-year term to fund the capital works program
- Increased Employee Costs, resulting from the award increase 3.5%, an increase in the superannuation guarantee 0.5% and progression through the established salary system.
- A continued focus upon the management of Councils extensive transport infrastructure.
- Substantial and ongoing investment in roads of $31.5M (Capital Expenditure: $22.9M, Operating Expenditure: $8.6M)

There have also been a range of cost impacts outside of Councils control that have been identified and included in the budget, which include higher insurance premiums, increased fuel costs and inflationary impacts on key materials utilised in the transport network and expected construction cost increases.

The 2024/25 budget delivers a projected operating deficit (excluding Capital Grants) of $2.8M inclusive of Capital Grants the projection is for a surplus of $28.3M.

RESPONDING TO NATURAL DISASTERS

Wollondilly has been subjected to a range of storm and flooding events over the last several years. There are a range of remediation and repair works to be completed and Council is working with the relevant Government Agencies to secure funding to complete the works.

Looking ahead, Council has proactively made allowances for natural disasters and emergencies in the 2024/25 budget and the Long-Term Financial Plan, to mitigate potential future negative economic impacts.

FINANCIAL SUMMARY

INCOME STATEMENT & FUNDING SUMMARY	FY23/24	FY24/25
Operating Revenue		
Rates and Annual Charges	$57,919,000	$62,333,000
User Charges and Fees	$10,914,000	$10,870,000
Interest Income	$5,265,000	$5,970,000
Other Revenues	$1,338,000	$1,547,000
Grants and contributions - Operating	$10,185,000	$10,720,000
Total Operating Revenue	**$85,621,000**	**$91,440,000**
Operating Expenditure		
Employee Costs	$35,205,000	$38,834,000
Borrowing Costs	$408,000	$833,000
Materials and Services	$34,828,000	$32,015,000
Depreciation	$18,101,000	$20,308,000
Other Expenses	$2,504,000	$2,274,000
Total Operating Expenditure	**$91,046,000**	**$94,264,000**
Capital Revenue		
Grants - Capital	$41,082,000	$19,769,200
Contributions - Capital	$11,115,000	$11,115,000
Total Capital Revenue	**$52,197,000**	**$30,884,200**
Source of Funds		
Funds Received from Sale of Fixed Assets	$206,000	$213,000
Loan Borrowings	$10,835,000	$33,986,000
Internal Transfers - Transfer from Reserves	$18,048,000	$18,737,200
Non Cash Funded Depreciation	$18,101,000	$20,308,000
Total Source of Funds	**$47,190,000**	**$73,244,200**

INCOME STATEMENT & FUNDING SUMMARY	FY23/24	FY24/25
Application of Funds		
Capital Purchases / Assets Acquisitions	$54,457,000	$57,912,400
Borrowing Expense - Principal	$1,578,000	$923,000
Internal Transfers - Transfer to Reserves	$37,927,000	$28,069,000
Total Application	**$93,962,000**	**$101,304,400**
Net Contribution / (Cost of Service)	**$0**	**$33,000**

CAPITAL BUDGET **OVERVIEW**

Council is directly investing $191.7M in an extensive capital works program that aims to deliver, maintain and renew priority infrastructure assets for our Shire. The investment for 2024/25 is $57.9M.

Improving the condition of our transport network continues to be the priority focus and the investment in these projects will be $22.9M in 2024/25. The objective of the plan is to improve the network, stopping further deterioration while reconstructing already failed roads. The program demonstrates a balanced approach of preventative treatments as well as full reconstructions.

The Wollondilly Cultural Precinct will be the foundation of 'social infrastructure' for the Shire becoming a valued community asset that supports social cohesion and well-being. Progress will continue on the Precinct, which will see the construction commence on a new Government Service building.

Over the coming four years the total capital spend is forecast to be $191.7M, this program sees the delivery of a range of exciting projects across the Shire from Warragamba to Bargo, Oakdale to Menangle and Appin to Thirlmere.

CAPITAL WORKS PROGRAM TABLE

DESCRIPTION	2024/25	2025/26	2026/27	2027/28	4 YEAR TOTAL
Transport	22,874,100	24,604,800	15,831,000	14,918,200	78,228,100
Storm Water Drainage	458,000	258,000	258,000	260,000	1,234,000
Open Space	6,004,300	6,821,000	5,970,000	1,470,000	20,265,300
Buildings	9,276,000	3,914,500	2,264,500	300,000	15,755,000
Precinct	18,000,000	26,250,000	10,100,000	11,000,000	65,350,000
Plant & Fleet	600,000	600,000	600,000	600,000	2,400,000
Operational Facilities	700,000	100,000	7,700,000	0	8,500,000
Total Works Program	**57,912,400**	**62,548,300**	**42,723,500**	**28,548,200**	**191,732,400**

FUNDING SUMMARY TABLE

DESCRIPTION	2024/25	2025/26	2026/27	2027/28	4 YEAR TOTAL
Section 711 including VPA's (Cash)	6,698,900	3,482,100	5,330,000	5,070,000	20,581,000
Grant Funding	9,860,600	4,000,000	0	0	13,860,600
Grant Funding R2R	1,536,200	1,536,200	1,536,200	1,536,200	6,144,800
West Invest Grant	7,819,700	13,024,000	5,529,300	0	26,373,000
Special Rate Variation Reserve	10,423,000	10,728,000	10,950,000	11,282,000	43,383,000
Domestic Waste Management Reserve	200,000	100,000	7,700,000	0	8,000,000
Stormwater Reserve	458,000	258,000	258,000	260,000	1,234,000
Plant Replacement Reserve	600,000	600,000	600,000	600,000	2,400,000
Infrastructure Works Reserve	550,000	4,000,000	4,000,000	0	8,550,000
Royalties	180,000	180,000	180,000	180,000	720,000
Loans Asset Renewal	2,586,000	2,640,000	2,640,000	0	7,866,000
Loans Precinct	17,000,000	22,000,000	4,000,000	7,000,000	50,000,000
General Fund (Rates Income)	0	0	0	2,620,000	2,620,000
Total Funding	**57,912,400**	**62,548,300**	**42,723,500**	**28,548,200**	**191,732,400**

RATES, FINANCIAL MANAGEMENT, **FEES & CHARGES**

RATES

ANNUAL STATEMENT OF REVENUE POLICY

In accordance with Section 405 of the Local Government Act 1993, Council provides the following details of its Statement of Revenue Policy. This information explains the basis upon which rates and charges will be made.

RATE PEGGING

NSW has a longstanding policy of regulating the growth in local council rates under an arrangement known as 'rate pegging'. Under rate pegging, IPART sets a 'rate peg' each year, which determines the allowable percentage increase in rates income for councils. The rates paid by individual households will not necessarily go up in line with the rate peg. Councils are able to set rate levels for different categories of ratepayers. The rate peg applies to Council's total general rate income, not individual ratepayer assessments. In addition, land valuation changes may impact on the rates payable by individual households or businesses. The rate peg figure for 2024/25 has been set at 5.4%.

SPECIAL RATE VARIATION

The 2018/19 financial year was the last year of Council's approved 2015/16 to 2018/19 Special Rate Variation. Council will continue to apply the additional funds generated through this rating strategy to the infrastructure renewal program in accordance with the Independent Pricing and Regulatory Tribunal approval in order to achieve our ten-year financial sustainability objectives.

RATING STRUCTURE

As our Shire is growing it is important that Council routinely considers whether there may be a need to alter our current rating structure to best reflect our changing townships and villages, and ensure that we have the best structure to suit the changing needs of our current community and the new growth areas such as Wilton.

In April 2023, Council consulted with the community proposing to move from the 2022/23 minimum rate structure to a base rate structure for 2023/24.

For 2024/25 Wollondilly rates will consist of a base amount and an ad valorem amount. The base is a standard amount which is applied to all assessments. The ad valorem amount is calculated as a proportion of each assessments land value. The land value is determined by the NSW Valuer General and is provided to Council every three years. 1 July 2022 base date valuations will be used as the basis of rating for 2024/25.

RATING CATEGORIES

In accordance with Section 514 of the Local Government Act 1993 (Act), before making an ordinary rate, Council must declare each parcel of rateable land to be within one of the following categories.

1. Farmland
2. Residential
3. Mining
4. Business

Under Section 554 of the Act all land is rateable unless it is exempt from rating. Section 555 and 556 of the Act provides what land is exempt from rates. Ratepayers that are eligible under these sections of the Act may apply to Council for an exemption from rates.

For 2024/25 rateable land will be categorised for rating purposes as follows:

Farmland

Section 515 of the Act provides what land is to be categorised as Farmland.

Land will be categorised as farmland, if it is a parcel of land valued as one assessment and its dominant use is for farming (that is, the business or industry of grazing, animal feedlots, dairying, pig-farming, poultry farming, viticulture, orcharding, bee-keeping, horticulture, vegetable growing, the growing of crops of any kind, forestry or aquaculture within the meaning of the Fisheries Management Act 1994, or any combination of those businesses or industries) which-

a. Has a significant and substantial commercial purpose or character, and
b. Is engaged in for the purpose of profit on a continuous or repetitive basis (whether or not a profit is actually made)

Residential

Section 516 of the Act provides what land is to be categorised as residential.

Land will be categorised as residential if it is a parcel of rateable land valued as one assessment and:

a. its dominant use is for residential accommodation, or
b. in the case of vacant land, it is zoned or otherwise designated for use under an environmental planning instrument (with or without development consent) for residential purposes, or
c. it is rural residential land

Mining

Section 517 of the Act provides that land is to be categorised as mining if it is a parcel of rateable land valued as one assessment and its dominant use is for a coal mine or metalliferous mine.

Business

Section 518 of the Act provides that land is to be categorised as business if it cannot be categorised as farmland, residential or mining.

In accordance with Section 519 of the Act vacant land unable to be categorised under sections 515,516 or 517 of the Act will be categorised as follows:

a. if the land is zoned or otherwise designated for use under an environmental planning instrument – according to any purpose for which the land may be used after taking into account the nature of any improvements on the land and the nature of surrounding development, or

b. if the land is not so zoned or designated – according to the predominant categorisation of surrounding land.

For 2024/25 no land will be sub-categorised.

DETAILS OF RATES TABLE

For 2024/25 Council will collect rating revenue predominantly through an ad valorem rate in the dollar, with a base rate being applicable as detailed in the below table:

AMOUNTS	RATE CATEGORY				TOTAL
	Residential	Farmland	Business	Mining	
No. of Assessments	21,071	268	656	7	**22,002**
Ad Valorem Rate	0.124141	0.077235	0.298162	2.123778	
Base Amount	$1,022	$1,022	$1,022	$1,022	
Estimated Base Income Yield	$21,534,562	$273,896	$670,432	$7,154	**$22,486,044**
Estimated Ad Valorem Income Yield	$22,298,681	$757,742	$1,729,500	$1,954,435	**$26,740,358**
Estimated Total Yield	$43,833,243	$1,031,638	$2,399,932	$1,961,589	**$49,226,402**
Base Amount % of Yield	49.13%	26.55%	27.94%	0.36%	

INTEREST CHARGES

Interest is charged on all overdue rates and charges on a daily simple interest basis. The interest rate that may be charged by Council is the rate as set by the Minister for Local Government. The rate for the 2024/25 is 10.5%.

In accordance with Section 566 (3) of the Act, Council will apply the maximum interest rate as determined by the Minister. If an instalment is missed, interest becomes payable on that instalment only. Interest only becomes payable on other instalments when the due date for those instalments has passed.

Under Section 567 of the Local Government Act 1993, Council has the ability to write off accrued interest on rates and charges in cases of hardship or where the person is unable to pay the accrued interest for reasons beyond their control.

PENSIONERS

Pensioners are entitled to a rebate (pro-rata based on full quarters) if they became an eligible pensioner or purchased a property in the Shire part way through the year.

An eligible pensioner whose assessment is $500 or more for the year (or who is a joint owner with another eligible pensioner) is entitled to a full $250 rebate for the year. If an eligible pensioner is a joint owner with non-eligible person(s), the rebate is pro-rated according to proportion of ownership. Council also offers an additional rebate to eligible pensioners of $45 for the year and exemption from the stormwater management charge and up to 50% of the core waste service charge (This may need to change in the future to ensure compliance with the four pricing principles recommended for adoption in the IPART Review of Domestic Waste Management Charges Final Report: October 2022).

If a person ceases to be an eligible pensioner, their entitlement to a rebate ceases on the last day of the quarterly instalment period during which their eligibility ceased.

DEBT RECOVERY

Rates and charges will be deemed overdue when the due date for an instalment has passed and payment has not been received. The Local Government Act 1993 and related regulations require Council to have effective and efficient debt collection processes in place, whilst being responsive and supportive to those ratepayers who are experiencing genuine financial hardship.

Council's Debt Recovery and Hardship Policies ensure that Council's revenue is collected promptly, fairly and efficiently, in particular the rating and domestic waste management revenue, which is Council's most significant cash inflow.

DOMESTIC WASTE MANAGEMENT CHARGES

The Local Government Act 1993 states that income from ordinary rates must not be used to fund the Domestic Waste Management Service. The service must be self-funded, i.e. income for the cost of providing the service must be obtained via the making and levying of a charge for that purpose. In the case of Wollondilly this service includes the provision, operation and eventual rehabilitation of landfill sites. Given the closure of Warragamba Waste Management Centre and the eventual closure of Bargo Waste Management Centre, Council is also obliged to fund the costly rehabilitation works through the Domestic Waste Service Charge. The NSW Government has passed legislation which (from July 1 2009) imposes a Levy under Section 88 of the Protection of the Environment Operations Act. This legislation requires Council, on behalf of the NSW Government, to collect the levy on any material entering a landfill site. A weighbridge at the site enables Council to accurately calculate the amount of levy that must be charged and passed on to the NSW Government. Under S496 of the Local Government Act, Council must levy a charge for Domestic Waste Management on every rateable property for which the Domestic Waste Management Service is available. The charge must be levied on vacant rateable land when the service is available. The charge levied on vacant land will be lower than that levied on occupied land and will be based on the cost of administering the service. An interest charge is applicable to overdue waste charges under Section 566 of the Act with the interest rate set by the Minister. The interest rate that may be charged by Council is the rate as set by the Minister for Local Government. The rate for the 2024/25 is 10.5%.

Principles

The following principles are used to determine the application of the Section 496 charge:

Dwellings and Domestic Premises in Rural and Residential Zones

All dwellings and domestic premises in Rural and Residential zones with authorised occupancy within an approved area serviced by Council are to be charged for the provision of Council's Domestic Waste Management Service subject to the following exemptions;

a. Where Council is unable to provide the Domestic Waste Management Service to dwelling and domestic premises in the Rural and Residential zones due to site safety characteristics and/or location and an alternative service is approved by Council.

b. Existing dwellings, domestic premises and retirement villages in the Rural and Residential zones in streets serviced by Council that are not provided with Council's Domestic Waste Management Services as at 1 July 2013 due to the utilisation of a separate non-Council waste service.

Dwellings and Domestic Premises in Commercial / Industrial Zones

Dwellings and domestic premises in Commercial and Industrial Zones are to be charged for the provision of the Council's Domestic Waste Management Service whether or not any non-Council waste arrangement exists. Dwellings and domestic premises in these zones that were not provided with Council's Domestic Waste Management Service as at 1 July 2005 due to the utilisation of a separate non-Council waste service will be exempt from the charge.

Garden Organics

The garden organics service will be provided as a core service to residential premises in the Towns and Villages and specified surrounding rural/residential areas with areas of approx. 4,000m2.

COMMERCIAL PROPERTIES: Bin Service – Commercial Waste	2024/2025
120LT General Waste, 240LT Recycling	$686.00
120LT General Waste, 360LT Recycling	$710.00
240L General Waste, 240LT Recycling	$950.00
240L General Waste, 360LT Recycling	$984.00

RESIDENTIAL WASTE SERVICES: Rural Areas – No Garden Organics *Collection (Please note the allocation of a property to the rural waste collection service relates to the waste service collection route and does not always match the zoning of the individual property)*	2024/2025
80L General Waste, 240L Recycling, Clean Up	$559.00
80L General Waste, 360L Recycling, Clean Up	$570.00
120L General Waste, 240L Recycling, Clean Up	$585.00
120L General Waste, 360L Recycling, Clean Up	$596.00
240L General Waste, 240L Recycling, Clean Up	$680.00
240L General Waste, 360L Recycling, Clean Up	$691.00

TOWNS AND VILLAGES AND SPECIFIED ADJOINING RURAL AREAS	2024/2025
80L General Waste, 240L Recycling, Garden Organics, Clean Up	$651.00
80L General Waste, 360L Recycling, Garden Organics, Clean Up	$662.00
120L General Waste, 240L Recycling, Garden Organics, Clean Up	$677.00
120L General Waste, 360L Recycling, Garden Organics, Clean Up	$688.00
240L General Waste, 240L Recycling, Garden Organics, Clean Up	$772.00
240L General Waste, 360L Recycling, Garden Organics, Clean Up	$783.00

MULTI-OCCUPANCY DWELLINGS, SHARED SERVICE	2024/2025
General Waste, Recycling, Clean Up. Kerbside collection	$310.00
General Waste, Recycling, Garden Organics, Clean Up. Kerbside collection	$356.00
General Waste, Recycling, Clean Up. On-property bin collection	$350.00
General Waste, Recycling, Garden Organics, Clean Up. On-property bin collection	$434.00

SKIP BINS – Multi occupancy Dwellings, Non-Strata Properties	2024/2025
1,100LT General Waste. Per bin (emptied weekly), No Clean Up	$2,130.00
1,100LT Recycling (emptied fortnightly). No Clean Up	$597.00

AVAILABILITY CHARGE	2024/2025
Availability Charge	$120.00

Additional Services

Where additional services are required the following charges will apply:

RESIDENTIAL WASTE SERVICES	2024/2025
General waste – 120L bin	$183.00
General Waste – 240L bin	$280.00
Recycling – 240L bin	$63.00
Recycling – 360L bin	$75.00
Garden Organics – 240L bin	$92.00

COMMERCIAL PROPERTIES	2024/2025
General waste – 120L bin	$323.00
General Waste – 240L bin	$520.00
Commercial Recycling – 240L bin	$106.00
Commercial Recycling – 360L bin	$126.00
Commercial Garden Organics – 240L bin	$154.00

STORM WATER MANAGEMENT CHARGE

The introduction of the Local Government (General) Amendment (Stormwater) Regulation 2006 under the Local Government Act 1993 enables Council to charge a stormwater management charge to undertake new/ additional stormwater management services. The Charge applies to parcels of land rated as residential or business for which the service is available.

	CHARGE	ESTIMATED YIELD
Residential Land (each rateable parcel)	$25.00	$306,575
Residential Strata (each rateable unit)	$12.50	$7,587
Business	A minimum of $25.00 plus $25.00 per 350m2 or part thereof (capped at $325.00)	$74,539

Pensioners, rural properties and vacant land are exempt from the charge. Stormwater is the water which runs off hard surfaces into our local waterways during rainfall events. As stormwater flows across the land it collects pollutants such as dirt, litter and leaves that are then washed into local waterways causing the degradation of these waterways. Wollondilly Shire contains three of Sydney's major water catchments. Parts of these catchments also form part of Sydney's drinking water catchment and it is therefore of vital importance that these waterways are protected. Council is responsible for the management of the stormwater drainage infrastructure in Wollondilly Shire.

LOAN BORROWINGS

Debt is raised to fund non-recurrent capital expenditure that will benefit current and future residents and ratepayers. Council's Borrowing Policy (GOV0061) was adopted on 13 December 2022 to ensure that all borrowings are in accordance with legislative requirements and to minimise the cost of borrowing. All borrowings must be approved by Council resolution. Council's forecast debt servicing commitment and outstanding loan liability is as follows:

YEAR	INTEREST	PRINCIPAL	TOTAL DEBT SERVICING COST	OUTSTANDING LIABILITY
2024	347,600	1,577,800	1,925,400	15,725,600
2025	2,301,500	903,900	3,205,400	58,807,700
2026	2,553,300	1,222,800	3,776,100	63,225,000
2027	3,458,800	3,077,600	6,536,400	62,787,500
2028	3,502,300	3,377,200	6,879,500	65,010,300
2029	3,507,400	3,624,600	7,132,000	61,385,900
2030	3,305,200	3,700,300	7,005,500	57,685,500
2031	3,098,500	3,907,000	7,005,500	53,778,600
2032	2,880,500	4,125,000	7,005,500	49,653,400
2033	2,649,900	4,355,600	7,005,500	45,298,100
2034	2,406,400	4,599,100	7,005,500	40,699,100
2035	2,149,400	4,856,100	7,005,500	32,059,800
2036	1,878,100	5,127,400	7,005,500	27,565,200
2037	1,591,400	5,414,100	7,005,500	22,819,200
2038	1,295,500	5,369,900	6,665,400	18,154,700
2039	997,600	5,355,400	6,353,000	13,543,800
2040	693,900	5,659,000	6,352,900	8,670,700
2041	384,900	5,397,400	5,782,300	3,520,300
2042	170,000	1,283,600	1,453,600	2,236,700
2043	97,500	1,356,200	1,453,700	880,500
2044	31,600	880,500	912,100	0

The 2024/25 Budget includes new borrowings of $33.99M over a 20-year term to fund the Capital Works program. The modelling prepared for the Long-Term Financial Plan incorporates additional borrowings to facilitate the proposed Major Works program, however it is anticipated that additional funding sources will be identified as the program proceeds which may reduce the need for additional borrowings.

INVESTMENTS

Council's Investment Policy (GOV0024) was most recently adopted on 11 December 2017.

The policy provides a framework for investing Council's funds at the most favourable return available to it at the time whilst having due consideration of risk and security for that investment type and to ensure that Council's liquidity requirements are met.

Surplus funds are invested for the following purposes:

1. The retention of externally restricted monies such as developer contributions, unspent grants and Domestic Waste Management funds.
2. As a means of accumulating funds for specific capital projects and future liabilities.
3. To provide adequate available working funds.
4. All investments are to comply with the following;
   - Local Government Act 1993;
   - Local Government (General) Regulation 2005;
   - Ministerial Investment Order;
   - Local Government Code of Accounting Practice and Financial Reporting;
   - Australian Accounting Standards;
   - Office of Local Government Circulars; and
   - Trustee Act 1925.

To control the credit quality of the entire portfolio, the following credit framework limits the percentage of the portfolio exposed to any particular credit rating category.

Portfolio Credit Limits

LONG TERM CREDIT RATINGS	SHORT TERM CREDIT RATINGS	MAXIMUM
AAA	A-1+	100%
AA	A-1	100%
A	A-2	60%
BBB	A-3	30%
SPECIFIC MINISTERIAL APPROVED FORMS OF INVESTMENT		
NSW Treasury Corp Deposits and NSW TCorpIM Funds		100%

Exposure to an individual institution will be restricted by their credit rating so that single entity exposure is limited, as detailed below:

Counterparty Limits

LONG TERM CREDIT RATINGS	SHORT TERM CREDIT RATINGS	MAXIMUM
AAA	A-1+	45%
AA	A-1	35%
A	A-2	20%
BBB	A-3	10%
NSW TREASURY CORP DEPOSITS AND NSW TCORPIM FUNDS		
11am, Term Deposits or Bonds		45%
TCORPIM (MANAGED FUNDS)		
NSW TCorpIM Cash Fund		45%
NSW TCorpIM Strategic Cash Fund		35%

The Investment portfolio is to be invested within the following maturity constraints.

Term to Maturity Framework

CATEGORY DESCRIPTION	MINIMUM	MAXIMUM
Portfolio % < 1 Year	40%	100%
Portfolio % > 1 Year <= 5 Years	0%	60%
Portfolio % > 3 Years <= 5 Years	0%	30%

The overall investment types within Council's investment portfolio are appropriate for a local government entity and fully comply with legislation and Investment Policy limits.

In accordance with Reg 212 of the Local Government (General) Regulation 2005, the performance of Councils investment portfolio and compliance with the policy limits and term to maturity framework is reported to Council monthly.

FEES & CHARGES

PRICING POLICY

Council has adopted a number of fees and charges for the wide and varied services that it provides to the Community. In deciding who pays for goods and services, and to what extent, it is necessary to determine whether the service benefits the general community and/or individuals, i.e. the proportion of Community versus private benefit.

Considerations that indicate Community benefit include:

- Individuals cannot be excluded from using the goods or service (for example, parks and roads).
- Does the Community, generally, benefit from the service?
- Is there a value for future generations?
- Does the Community gain a sense of civic pride from the provision of the service?

Considerations that indicate private benefit include:

- Do benefits apply to individual users?
- Are individuals prepared to pay for the service?
- Can individuals be excluded from using the services? (for example, the sale of tickets to a concert is limited to the number of seats available).

PRICE CATEGORIES

a. The price for this service is to make a minimal contribution towards the cost of providing this service. The majority of costs of this service are met from general income.

b. The price for this service is set to recover annual operating and maintenance costs, but does not contribute towards the replacement of assets in providing service.

c. The price of this service is set to recover annual operating and maintenance costs, and to make a contribution to the replacement of assets used in providing the service.

d. The price of these goods or services is set to generate an appropriate return on capital invested.

e. The price charged is a refundable deposit against possible damage to infrastructure, footpaths, kerb, gutters and roadways, buildings, parks and reserves caused by adjacent development or use of facilities.

f. The price charged for these goods or services is set by regulation and may change during the period covered by this document.

For full fees and charges, please see Appendix 1.

FEES & CHARGES

ANNUAL FEES & CHARGES

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Bargo River Viaduct, Bargo

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F. The price charged for these goods or services is set by regulation and may change during the period covered by this document.

REFUND POLICY

Refunds may be varied at the discretion of council staff.

Refunds or waivers for Planning Proposals

- The proponent is required to pay an initial Planning Proposal fee when submitting a planning proposal to cover all activities involved in reporting the proposal to Council for a Decision. No refund of this fee is applicable.
- The initial Planning Proposal fee may be waived only where a proposal is resubmitted and meets the criteria set out under the Planning Proposal Policy.
- Consistent with section 6 of Councils Planning Proposal Policy, Cost Recovery involves covering the operating costs associated with the assessment and implementation of plan making functions for Planning Proposals, therefore, no refund of this fee is applicable.

Refunds for Development Services Applications
Development Services Applications include the following applications: Development Applications; Complying Development Applications; Review of Determinations; Modification Applications; Construction Certificates; Occupation Certificates; S68 Applications; Building Information Certificates; Subdivision Certificates; Pre DA-meetings; Legal Document Processing.

- Rejected application - 100% of application fee, less any other authorities levies and the electronic file management fee
- Withdrawn after initial pre-assessment or request for additional information by Council - 75% of application fee shall be refunded, less any other authorities levies paid and the electronic file management fee
- Withdrawn prior to the preparation of an assessment report - 50% of application fee shall be refunded, less any other authorities levies paid and the electronic file management fee
- Withdrawn after an assessment report has been prepared but before final determination is made - 25% of application fee, less any other authorities levies paid and the electronic file management fee
- A refund of any other fees paid will be determined at the time of calculating the refund based on work completed e.g. neighbour notification has already been undertaken

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Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category

WOLLONDILLY SHIRE COUNCIL

GROWTH

Planning Proposals (Rezoning)

A mapping fee may also be applicable to planning proposals supported by Council. Fees may be varied at the discretion of the Chief Executive Officer or Director Shire Futures. Please refer to refunds policy regarding refunds.

Technical assurance panel application fee	$200,000.00	N	N	A
Pre-lodgement scoping proposal and meeting (basic)	$8,500.00	N	N	A
Pre-lodgement scoping proposal and meeting (standard and complex proposals)	$20,000.00	N	N	
Initial planning proposal fee (basic)	$10,000.00	N	N	A
Not subject to refund under planning proposal policy.				
Initial planning proposal fee (standard and complex proposals)	$30,000.00	N	N	A
Not subject to refund under planning proposal policy.				
Processing planning proposal fee (basic)	$11,000.00	N	N	A
Processing planning proposal fee (standard and complex proposals)	Full cost recovery	N	N	A
Specialist Studies Assessment Fee	$15,000 - initial review and agency consultation prior to lodgement.	N	N	A
DCP amendment initiated by proponent	$45,000.00	N	N	A
DCP amendment prelodgement meeting fee	$2,000.00	N	N	A
DCP amendment Neighbourhood Plan prelodgement meeting fee	$2,000.00	N	N	A
DCP amendment (Neighbourhood Plan)	$45,000.00	N	N	A
Study peer review	All costs incurred by the need to carry out a peer review on a study submitted to support a planning proposal, neighbourhood plan or development control plan amendment will be borne by the proponent. Min. Fee incl. GST: $5,000.00	N	N	A
Precinct planning coordination fee	Full cost recovery subject to a funding agreement	N	N	A

Local Contributions Planning and Planning Agreement

Planning agreement or works-in-kind agreement fee (basic)	$10,000.00	N	N	B
Planning agreement or works-in-kind agreement fee (standard)	$25,000.00	N	N	B
Planning agreement or works-in-kind agreement fee (complex)	$50,000.00	N	N	B

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Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category

Local Contributions Planning and Planning Agreement [continued]

Local infrastructure agreements (VPAs and WIKAs) administration fee	3% of the sum value of all contributions (inc. all works, land, maintenance and monetary contributions) in the agreement	N	N	B
Draft contributions plan preparation or contributions plan amendment (with a planning proposal – excluding the cost of any specialist plans, reports or studies)	$50,000.00	N	N	B
Amendments or Variations	50% of original fee	N	N	B

Pre Lodgement Consultation for Development Applications

Fees may be varied by the Manager Development Services or the Director Shire Futures where the strict application of the scheduled fee is considered unreasonable or inappropriate considering the work required to carry out the assessment of the application. There is no charge for basic advice regarding documents required for lodgement or preliminary advice on planning-related enquiries provided by Councils Duty Planner service.

Formal pre-lodgement consultation with written response	Minor (Planner only) - $600.00 Medium (up to 2 internal referral departments involved in providing advice) - $1,350 Major (3 or more internal referral departments involved in providing advice) - $2,450	N	Y	C
Additional meeting to further discuss matters resulting from formal pre-lodgement consultation	40% of the fee paid for the pre-lodgement consultation	N	Y	C

Development Assessment Fees

Fees may be varied by the Manager Development Services or the Director Shire Futures where the strict application of the scheduled fee is considered unreasonable or inappropriate considering the work required to carry out the assessment of the application.

Statutory fees are subject to change in accordance with the Environmental Planning and Assessment (EP&A) Regulation 2021.

Multiple Developments - if two or more fees are applicable to a single development application (such as to subdivide land and erect a building on one or more of those lots) the maximum fee payable for that development is the sum of those applicable fees.

DA's including the Erection of a Building, Carrying out of Work, Demolition of Building or Work (Based on Estimated Development Cost)

Less than $5,000	$144.00	Y	N	F
$5,001 – $50,000	$220 plus an additional $3.00 for each $1,000 (or part of $1,000) of the estimated cost	Y	N	F
$50,001 – $250,000	$459 plus an additional $3.64 for each $1,000 (or part of $1,000) of the estimated cost	Y	N	F

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Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category

DA's including the Erection of a Building, Carrying out of Work, Demolition of Building or Work (Based on Estimated Development Cost) [continued]

Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category
$250,000 – $500,000	$1,509 plus an additional $2.34 for each $1,000 (or part of $1,000) by which the estimated cost exceeds $250,000	Y	N	F
$500,001 – $1,000,000	$2,272 plus an additional $1.64 for each $1,000 (or part of $1,000) by which the estimated cost exceeds $500,000	Y	N	F
$1,000,000 – $10,000,000	$3,404 plus an additional $1.44 for each $1,000 (or part of $1,000) by which the estimated cost exceeds $1,000,000	Y	N	F
More than $10,000,000	$20,667 plus an additional $1.19 for each $1,000 (or part of $1,000) by which the estimated cost exceeds $10,000,000	Y	N	F

DA for Dwelling House

Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category
Dwelling/house cost up to $100,000	$592.00	Y	N	F

DA for Advertising Signs and Structures

Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category
Advertising signs and structures	$371 plus $93 for each advertisement in excess of one, or the fees calculated in accordance with statutory Development Application fees, whichever is the greater	Y	N	F

DA for Change of Use

Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category
Development not involving the erection of a building, the carrying out of work, the subdivision of land, or the demolition of a building or work	$371.00	Y	N	F

DA for Concept Development

Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category
Concept Development Application	The maximum fee payable for a concept development application in relation to a site, and for any subsequent develoment application for any part of the site, is the maximum fee that would be payable as if a single development application only was required for all of the development of the site.	Y	N	F

Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category

DA for the Subdivision of Land

Subdivision with a new road - public or private road	$865 plus $65.00 per additional lot created by subdivision	Y	N	F
Subdivision not creating a new road	$430 plus $53.00 per additional lot created by subdivision	Y	N	F
Strata Subdivision	$430 plus $65.00 per additional lot created by subdivision	Y	N	F
Boundary adjustment and/or lot consolidation	$430.00	Y	N	F
Subdivision works (Estimated Development Cost)	Applicable DA fees based on Estimated Development Cost	Y	N	F

Modification of a Development Consent Application - Section 4.55 or 4.56 (Court Consent)

Section 4.55(1) Modifications involving minor error, misdescription or miscalculation	$92.00	Y	N	F
Section 4.55(1A) Modifications involving minimal environmental impact	$839 or 50% of the original development application fee, whichever is the lesser	Y	N	F
Section 4.55(2) if the fee for the original application was less than $100	50% of the fee for the original development application	Y	N	F
Section 4.55(2) In the case of an application with respect to a development application that does not involve the erection of a building, the carrying out of a work or the demolition of a work or building	50% of the fee for the original development application	Y	N	F
Section 4.55(2) or 4.56(1) In the case of an application with respect to a development application that has minimal environmental impact or involves the erection of a dwelling-house with an estimated cost of $100,000 or less	$247.00	Y	N	F
4.55(2) or 4.56(1) that does not involve minimal environmental impact - original application value of works less than $5,000	$71.00	Y	N	F
4.55(2) or 4.56(1) that does not involve minimal environmental impact - original application value of works - between $5,001 – $250,000	$110 plus an additional $1.50 for each $1,000 (or part of $1,000) of the estimated cost	Y	N	F
4.55(2) or 4.56(1) that does not involve minimal environmental impact - original application value of works - between $250,001 – $500,000	$651 plus an additional $0.85 for each $1,000 (or part of $1,000) by which the estimated cost exceeds $250,000	Y	N	F
4.55(2) or 4.56(1) that does not involve minimal environmental impact - original application value of works - between $500,001 – $1,000,000	$927 plus an additional $0.50 for each $1,000 (or part of $1,000) by which the estimated cost exceeds $500,000	Y	N	F
4.55(2) or 4.56(1) that does not involve minimal environmental impact - original application value of works - between $1,000,001 – $10,000,000	$1,285 plus an additional $0.40 for each $1,000 (or part of $1,000) by which the estimated cost exceeds $1,000,000	Y	N	F

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Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category

Modification of a Development Consent Application - Section 4.55 or 4.56 (Court Consent) [continued]

4.55(2) or 4.56(1) that does not involve minimal environmental impact - original application value of works - more than $10,000,001	$6,167 plus an additional $0.27 for each $1,000 (or part of $1,000) by which the estimated cost exceeds $10,000,000	Y	N	F
Additional fee for modification application if notice of application is required to be given under the Act, Section 4.55(2) or 4.56(1)	$866.00	Y	N	F
Additional fee for modification application that is accompanied by statement of qualified designer	$990.00	Y	N	F
Additional fee for modification application that is referred to design review panel for advice	$3,905.00	Y	N	F

Review of Determination

Section 8.3 EPAA 1979

Review under section 8.3 of the Act with respect to a development application that does not involve the erection of a building, the carrying out of a work or the demolition of a work or building	50% of the fee for the original development application	Y	N	F
Review under section 8.3 of the Act with respect to a development application that involves the erection of a dwelling-house with an estimated cost of construction of $100,000 or less	$247.00	Y	N	F
Additional Notification fee if notice is required to be given under section 8.3 of the Act, section 4.55(2) or 4.56(1)required	$807.00	Y	N	F
Appeal against determination of modification application under the Act, section 8.9	50% of the fee that was paid for the application subject to the appeal	Y	N	F
Review of modification	50% of the fee for the modification application	N	N	A

All Other Development Application Reviews including Erection of a Building, Carrying out of Work, Demolition of Building or Work (Based on Estimated Costs)

Up to $5,000	$71.00	Y	N	F
$5,001 to $250,000	$111 (plus an additional $1.50 for every $1,000 or part of $1,000 of the estimated cost)	Y	N	F
$250,001 to $500,000	$651 (plus an additional $0.85 for every $1,000 or part of $1,000 of the estimated cost exceeds $250,000)	Y	N	F
$500,001 to $1,000,000	$927 (plus an additional $0.50 for every $1,000 or part of $1,000 of the estimated cost exceeds $500,000)	Y	N	F
$1,000,001 to $10,000,000	$1,285 (plus an additional $0.40 for every $1,000 or part of $1,000 of the estimated cost exceeds $1,000,000)	Y	N	F

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Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category

All Other Development Application Reviews including Erection of a Building, Carrying out of Work, Demolition of Building or Work (Based on Estimated Costs) [continued]

Over $10,000,000	$6,167 (plus an additional $0.27 for every $1,000 or part of $1,000 of the estimated cost exceeds $10,000,000)	Y	N	F

Review of Decision to Reject a Development Application

Estimated cost of development is less than $100,000	$71.00	Y	N	F
Estimated cost of development is $100,000 or more, and less than or equal to $1,000,000	$195.00	Y	N	F
Estimated cost of development is more than $1,000,000	$325.00	Y	N	F

Deferred Commencement Condition Compliance

Deferred commencement consent condition compliance - estimated development cost less than $100,000	$250.00	N	N	A
Deferred commencement consent condition compliance - estimated development cost $100,001 to $1,000,000	$400.00	N	N	A
Deferred commencement consent condition compliance - estimated development cost greater than $1,000,001	on request	N	N	A

Other DA Associated Fees

There is no charge for water tanks.

Designated development additional fee	$1,198.00	Y	N	F
Additional fee for a development that is referred to a design review panel for advice	$3,905.00	Y	N	F
Assessment of amended plans for an undetermined application (DA, CC, 4.55, 8.2)	Depending on complexity: Minor complexity - 10% of DA fee paid Other - 30% of DA fee paid	N	N	A
Request an extension of consent lapse date	$400.00	N	N	A
Application for Heritage Exemption Certificate	$300.00	N	N	B
Lapsed Consent - Confirmation in writing whether or not a consent has lapsed	$500.00	N	N	C

Development and Associated Building Fees

Fees may be varied by the Manager Development Services or the Director Shire Futures where the strict application of the scheduled fee is considered unreasonable or inappropriate considering the work required to carry out the assessment of the application. Refunds may be varied at the discretion of the Manager Development Services or the appropriate Team Leader.

Fees for Notification and Advertising of DA's, Modifications, and Review Applications

Dwelling or ancillary residential structure	$250.00	N	N	C
Complying development neighbour inform letter	$230.00	N	N	B
Other development - commercial & industrial - Less than $100,000	$250.00	N	N	C

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Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category

Fees for Notification and Advertising of DA's, Modifications, and Review Applications [continued]

Other development - including commercial & industrial - $100,000 to $750,000	$350.00	N	N	C
Other development - including commercial & industrial - Over $750,000	$790.00	N	N	C
Public Exhibition of a designated development as required by a LEP, DCP or CPP	$2,890.00	Y	N	F
Public Exhibition of a development required to be advertised by a LEP, DCP or CPP	$1,438.00	Y	N	F
Public Exhibition of a prohibited development application	$1,438.00	Y	N	F
Public exhibition of a nominated integrated development, threatened species development or class 1 aquaculture development	$1,438.00	Y	N	F

Electronic File Management Fee

Electronic file management fee - estimated development cost < $20,000	$50.00	N	N	A
Electronic file management fee - estimated development cost - $20,001 to $100,000	$80.00	N	N	A
Electronic file management fee - estimated development cost - $100,001 to $300,000	$150.00	N	N	A
Electronic file management fee - estimated development cost - $300,001 to $500,000	$280.00	N	N	A
Electronic file management fee - estimated development cost - $500,001 to $1,000,000	$350.00	N	N	A
Electronic file management fee - estimated development cost - $1,000,001 to $3,000,000	$500.00	N	N	A
Electronic file management fee - estimated development cost - $3,000,001 to $5,000,000	$700.00	N	N	A
Electronic file management fee - estimated cost of development > $5,000,001	$950.00	N	N	A

Building Works

Complying Development

Class 1a dwelling - contract value less than $500,000	$3,600 package including inspections and occupation certificate	N	Y	C
Class 1a dwelling - contract value between $500,000 and $1,000,000	$4,300 including inspections and occupation certificate	N	Y	B
Class 1a dwelling - contract value greater than $1,000,000	Price on application	N	Y	B
Class 10a & 10b	$2,000 package includes inspections and occupation certificate	N	Y	C
Class 2-9 Development	Price on Application	N	Y	C
Boundary adjustments	Price on Application	N	Y	C
Demolition	$1,000.00	N	Y	C
Modified Complying Development Certificate	Price on application	N	Y	C

Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category

Construction Certificates

Fees may be varied by the Manager Development Services or the Director Shire Futures where the strict application of the scheduled fee is considered unreasonable or inappropriate considering the work required to carry out the assessment of the application.

Class 1 & 10 < $20,000	$500.00	N	Y	C
Class 1 & 10 - $20,001 < $100,000	$1,300.00	N	Y	C
Class 1 & 10 - $100,001 < $250,000	$1,800.00	N	Y	C
Class 1 & 10 - $250,001 < $1,000,000	$3,100.00	N	Y	C
Class 1 & 10 - > $1,000,001	$3,100 plus an additional $1.00 for each $1,000 (or part of $1,000) by which the estimated development cost exceeds $1,000,000	N	Y	C
Multi dwelling housing	Fee by negotiation depending on complexity.	N	Y	B
Pre-construction certificate lodgement meeting	$250.00	N	Y	A
Construction certificate (Private assessors engagement by council)	Contractors fee plus 10% administration fee	N	Y	A
Modified Construction Certificate	25% of construction certificate fee or by negotiation depending on complexity	N	Y	C
Transfer the role of Principle Certifer to Council	Price on Application	N	Y	C

Occupation Certificates

Occupation certificate - Class 1 & 10	$400.00	N	Y	C
Occupation certificate -Class 2-9 < $1,000,000	$460.00	N	Y	C
Occupation certificate - Class 2-9 > $1,000,000	POA	N	Y	C

Building and Drainage Inspection

Building Construction Inspection fee	$250.00	N	Y	C
Plumbing and drainage inspections	$250.00	N	N	C
Additional inspection or re inspection of work	$250.00	N	N	C

Other

Public infrastructure fee for development over $20,000 in R2, R3, R5 zones	$229.00	N	N	C
Public infrastructure fee for development class 2,3,5,6,7,8 & 9 in all zones	$299.50	N	N	C
Outstanding notices certificate section 121ZP & 735A combined	$231.00	N	N	C
Principal Certifier notification sign	$26.00	N	Y	C
Liquor licence review and endorsement	$180.00	N	N	A
Processing fee for a development application requiring concurrence from other Agencies	$183 one-off administration fee	Y	N	F

Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category

Non Printing

Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category
Long Service Levy	0.25% of cost of development where the value of work is $250,000 or more.	Y	N	
Planning Reform Levy	0.064% of contract value over $50,000	N	N	

Building Hoardings

Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category
Type A (per 20m road frontage)	$201.00	N	N	C
Type B (per 20m road frontage)	$663.00	N	N	C

Building Information Certificates

Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category
Class 1 or 10 Building	$400.00	N	N	A
Class 2-9 buildings with a floor area of the building or part thereof not exceeding 200m2	$400.00	N	N	A
Class 2-9 buildings with a floor area of the building or part thereof exceeding 200m2 but not exceeding 2,000m2	$400.00 plus $0.50 per m2 over 200m2	N	N	A
Class 2-9 buildings with a floor area of the building or part thereof exceeding 2,000m2	$2,100 plus $0.075 per m2 over 2,000m2	N	N	A
Additional fee where council is required to carry out more than 1 inspection of the building	$250.00	N	N	A
Application for a building erected without approval by the current owner within the last 2 years	$400.00 plus what would have been applicable DA & CC application fees based on value of work	N	N	A

Fire Safety

Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category
Bushfire Attack Level (BAL) Certificate (application for the purpose of preparing a local or complying development application, including site inspection)	$2,000.00	N	Y	C
Identification of fire safety measures (EPADCFS Reg 81(2))	$250.00	N	Y	C
Fire safety building audit and inspection	Base fee $250.00 inspection plus $250.00 per hour (minimum 1 hr) for audit	N	Y	C
Fire safety follow up inspection (new or existing buildings)	$250.00	N	Y	C
Registration of Annual Fire Safety Statement (AFSS)	$150.00	N	Y	C
Application for extension of time to submit an Annual Fire Safety Certificate (AFSS)	$150.00	N	Y	B
Reassessment of unsatisfactory AFSS	$242.00	N	Y	C
Assessment of alternative solution under the BCA for Class 2 – 9 Buildings – minor works (This fee is payable in addition to the Construction Certificate Fees)	POA	N	Y	C
NSW Fire Brigade Final Safety Report – Administration Fee	$68.00	N	Y	C
Professional external consultancy service fee for fire engineering, fire safety and Building Code of Australia BCA (NCC) – per review, report or advice	As invoiced to Council plus 10% administrative fee	N	Y	C

Clause 144 Referral to NSW Fire Brigade - Currently $2,600 per day plus admin costs. Payable prior to release of the Construction Certificate.
Note: The NSW Fire Brigade Final Safety Report Fee will be charged separately as determined by the NSWFB and is payable prior to the release of the Occupation Certificate.

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Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category

Fire Safety [continued]

Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category
Compliance Cost Notice, Cl 284 EP&A Reg 2021 - in respect of any costs or expenses relating to the preparation or serving of the notice of intention to give an order pursuant to the EP&A Act 1979 issued under Schedule 5 Development Control Orders - Part 2 Fire Safety Orders and a Building Product Rectification Order pursuant to the Building Products (Safety) Act 2017	$750.00	Y	N	C
Compliance Cost Notice - In respect of any costs or expenses relating to an investigation that leads to the giving of an order pursuant to the EP&A Act 1979 issued under Schedule 5 Development Control Orders - Part 2 Fire Safety Orders and a Building Product Rectification Order pursuant to the Building Products (Safety) Act 2017	$750.00	Y	N	C
Re-issue Fire Safety Schedule – 80A EPADCFS	$150.00	Y	N	C

General Enquiries

Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category
Request for written advice (advice on DA matters must be through a pre-DA lodgment request)	$820.00	N	N	C
Dwelling entitlement enquiry	$850.00	N	N	B
Exempt boundary adjustment initial enquiry (a legal document processing request is also required once documents are ready for signing)	$600.00	N	N	B

Legal Document Processing

Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category
Release / change of restrictions on title	$900.00	N	N	A
Exempt boundary adjustment / modification to a building envelope (an exempt boundary adjustment general enquiry must be applied for prior to submitting documents for processing)	$900.00	N	N	B
Modification to building envelope	$900.00	N	N	B

Part 6 Certificates

Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category
Part 6 Certificate - Handling fee for registration of certificates from Private Certifiers (per certificate)	$40.00	Y	N	F

S10.7 Planning Certificates

Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category
10.7(2) Certificate	$67.00	Y	N	F
10.7(5) Certificate	$167.00	Y	N	F
10.7 Planning Certificate Urgency Fee	$110.00	N	N	C

Subdivision Certificates

Fees may be varied by the Manager Development Services or the Director Shire Futures where the strict application of the scheduled fee is considered unreasonable or inappropriate considering the work required to carry out the assessment of the application.

Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category
Base fee includes torrens, strata and community title subdivisions - Less than 20 lots	$1,950.00	N	N	A
Base fee includes torrens, strata and community title subdivisions - up to 50 lots	$9,500.00	N	N	A
Base fee includes torrens, strata and community title subdivisions - 51 to 100 lots	$11,550.00	N	N	A

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Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category

Subdivision Certificates [continued]

Per additional lot fee - includes Torrens Title, Strata and Community Title	$300.00	N	N	C
Pre subdivision review fee	$1000 plus $65 per lot	N	N	A
Regular Significant Development Coordination Meetings	up to $2500 per meeting	N	Y	C
Re-endorsement of previously issued subdivision certificate	$750.00	N	N	C

Sewage Management (Under Section 68 of The Local Government Act)

Fees may be varied by the Manager Development Services or the Director Shire Futures where the strict application of the scheduled fee is considered unreasonable or inappropriate considering the work required to carry out the assessment of the application.

Domestic Systems

New sewage management system - assessment and up to 4 installation inspections	$1,500.00	N	N	A
Additional inspections	$250.00	N	N	A
Altered or amended sewage management application	$250.00	N	N	A
New connection to an existing sewage management system – including 2 inspection	$1,000.00	N	N	A
Sewerage system inspection - pre-development minimum – up to 1 hour	$313.00	N	N	C
Sewerage system inspection pre-development additional time – per hour	$190.50	N	N	C
Application for a drainage diagram	$120.00	N	N	A

Commercial Systems

New sewage management system up to 49 persons - assessment and up to 4 installation inspections	$2,600.00	N	N	A
New sewage management system over 50 persons - assessment and up to 4 installation inspections	$5,500.00	N	N	A
Additional inspections	$250.00	N	N	A
Altered or modified sewage management application	$500.00	N	N	A
New connection to an existing sewage management system – including 2 inspection	$1,100.00	N	N	A

Approval to Operate

A copy of a current approval to operate a septic tank	$35.50	N	N	A
Approval to operate (domestic & commercial < 10 persons or pump-out) 1yr	$73.50	N	N	C
Approval to operate (domestic & commercial < 10 persons or pump-out) 3yrs	$101.50	N	N	C
Approval to operate (domestic & commercial < 10 persons or pump-out) 5yrs	$115.50	N	N	C
Approval to operate (commercial land systems > 10 persons up to 49 dwellings/lots)	$595.00	N	N	C
Approval to operate (Private/package sewer treatment systems > 50 dwellings/lots)	$1,200.00	N	N	C
Approval to operate (Pensioner) 1yr	$56.50	N	N	C
Approval to operate (Pensioner) 3yrs	$85.00	N	N	C
Approval to operate (Pensioner) 5yrs	$98.00	N	N	C

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Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category

Approval to Operate [continued]

Septic inspection fee (existing systems) by request	$176.50	N	N	C

Publications

Wollondilly LEP document	$59.00	N	N	B
Local Strategic Planning Statement (Printed)	$73.90	N	N	B
Development Control Plan 2016 Individual Volumes	$21.50	N	N	B
Development Control Plan 2016, Wilton DCP or any other Growth Area DCP - Entire Document	$147.50	N	N	B
Various Planning Publications e.g. Growth Management Strategy, centre studies, streetscape, environment study (copies of other documents)	$74.50	N	N	B
Price on application - minimum of $33.				
Digital Copy (USB) of any Publication listed above	$53.00	N	N	B

Information Fact Sheets

Charge per sheet	$0.60	N	N	C

Other Section 68 (LGA 1993) Applications

Fees may be varied by the Manager Development Services or the Director Shire Futures where the strict application of the scheduled fee is considered unreasonable or inappropriate considering the work required to carry out the assessment of the application.

Manufactured home (1 per lot) – additional S68 fees may apply for septic/drainage work	$550.00	N	N	B
Solid fuel heater	$350.00	N	N	B
Manufactured Home – multiple occupancies – additional S68 fees may apply for septic/drainage work	Price on application	N	N	B
Assessment of Notice of Completion of Installation (Manufactured Home) and issue of certificate of completion (per site)	$400.00	N	N	C
Activity application for Community Land (Section 68 LGA 1993)	$400.00	N	N	B
Inspection of awnings over public lands	$250.00	N	N	C
Fee for service under S608 of the LGA Act providing a service in connection with the exercise of the Council's regulatory function	By Negotiation	N	N	C
Review of a determination of a Section 68 application	50% of the original application fee	Y	N	F
Alter determined S68 application	50% of the original application fee	N	N	A

Health and Regulatory

Approvals/Inspections Under the Local Government Act

Application for approval of amusement device - Maximum 3 rides per application	$149.50	N	N	A
Caravan park approval (per site)	$14.00	N	N	C
Caravan park inspection/re-inspection (per site)	$6.60	N	N	F

Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category

Approvals/Inspections Under the POEO ACT

Environmental monitoring inspection (per hour)	$177.00	N	N	C
Sect. 80(2) POEO Act 1997 (min 1 hour)				
Fee for clean-up, prevention and noise control – Notices under POEO Act	$803.00	Y	N	F
Underground Petroleum inspection (UPSS) - for the first hour	$185.50	N	N	A
AUD 82.50(*GST Exempt)* per hour or part there of				
Underground Petroleum re-inspection (UPSS)	$185.50	N	N	A
Lodgement of UPSS Management Plan	$91.50	N	N	B

Public Health Act

Initial approval (5 years)	$284.00	N	N	C
Annual inspection fee	$183.50	N	N	C
Improvement Notice or a Prohibition Order	$295.00	Y	N	F
Mortuary inspection	$176.50	N	N	C
Cooling Towers inspection - per hour	$250.00	N	N	C
additional hours $152.95 or part thereof				
Additional re-inspection of Cooling Towers	$250.00	N	N	C
Lodgement and Assessment of Risk Management Plans	$94.50	N	N	B
Cooling Tower Audit Fee (per review)	$94.50	N	N	B
Issue of an Improvement Notice/Prohibition Order for regulated system (Cooling Tower)	$635.00	Y	N	F

Water Sampling of Public Pools

Inspection including Palin Test	$250.00	N	N	C
Water quality (Palin Test) Additional Pools	$87.00	N	N	C
Re-inspection of Pool (including Palin Test)	$250.00	N	N	C
Re-inspection Pools (Palin Test) Additional Pools	$87.00	N	N	C
Improvement Notice or Prohibition Order	$295.00	Y	N	F
Re-inspection of premises after issue of prohibition notice	$255.00	Y	N	B

Food Premises - Registration/Inspection Fee

Food Premises Inspections (routine inspections)	$250.00	N	N	B
Food vendor approval (annual approval/inspection) – Mobile	$284.00	N	N	C
Food Premises Inspections (large premises)	$418.00	N	N	C
Food Premises Inspection – greater than 1 hour	$309.60	N	N	A
Reinspections	$250.00	N	N	C
Improvement Notice issued under Food Act 2003	$330.00	Y	N	F
Temporary Food Stall inspection – Small (single food type)	$69.50	N	N	C
Temporary Food Stall inspection – Large (range of foods)	$109.00	N	N	C
Temporary Food Stall re-inspection	$79.00	N	N	C

Companion Animals Registration Fees

Dog - Registration fee (by 12 weeks or when sold if earlier than 12 weeks)	$78.00	Y	N	F

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Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category

Companion Animals Registration Fees [continued]

Dog - Additional Fee (dog not desexed by 6 months)	$184.00	Y	N	F
Dog - Registration Combined Fees (for not Desexing dog by 6 months)	$262.00	Y	N	F
Dog - Registration (by eligible pensioner)	$34.00	Y	N	F
Dog - Desexed (sold/transferred from pound/shelter or rehoming organisation)	$0.00	Y	N	F
Dog - Registration (not recommended)	$78.00	Y	N	F
Dog - Registration (not recommended - eligible pensioner)	$34.00	Y	N	F
Dog - Registration (recognised breeder)	$78.00	Y	N	F
Dog - Working	$0.00	Y	N	F
Dog - Service of the State	$0.00	Y	N	F
Assistance Animal	$0.00	Y	N	F
Cat - Registration fee (by 12 weeks or when sold if earlier than 12 weeks)	$68.00	Y	N	F
Cat - Registration (eligible pensioner)	$34.00	Y	N	F
Cat - Desexed (sold/transferred from pound/shelter or rehoming organisation)	$0.00	Y	N	F
Cat - Registration (not recommended)	$68.00	Y	N	F
Cat - Registration (not recommended - eligible pensioner)	$34.00	Y	N	F
Cat - Registration (recognised breeder)	$68.00	Y	N	F
Registration late fee	$22.00	Y	N	F
Annual permit fee - Cat (not desexed by four months of age)	$96.00	Y	N	F
Annual permit fee - Dangerous Dog	$230.00	Y	N	F
Annual permit fee - Restricted Dog	$230.00	Y	N	F
Permit late fee	$22.00	Y	N	F

Impounding Fees – Dogs & Cats

Maintenance Fees (charged daily)	$44.00	N	N	C
Vet Care (where applicable)	At Cost	N	N	C
Sale of cat or dog – previously registered, desexed and microchipped	$166.50	N	Y	C
Sale of dog (male & female)	$344.00	N	Y	C
Includes de-sexing, registration and microchipping				
Sale of dog (male & female) for pensioners	$319.00	N	Y	A
Sale of cat desexed and registered	$225.50	N	Y	B
Sale of cat desexed and registered - pensioner	$169.00	N	Y	B
Sale of kitten under 12 weeks including microchip and registration	$246.00	N	Y	B
Surrender of cat or dog – At the pound	$400 per animal plus $200 per additional animal Min. Fee incl. GST: $400.00	N	N	C
Surrender of cat or dog – Pick – up	$500 per animal plus $250 per additional animal	N	N	C

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Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category

Impounding Fees – Dogs & Cats [continued]

Breed Assessment	Cost as quoted by Dogs NSW	N	N	C
Assessment carried out by Dogs NSW. Cost of assessment payable to Council for reimbursement to agency prior to assessment being carried out				
Temperament Assessment	Costs as quoted by appointed assessor	N	N	C
Assessment carried out by Assessor as advised by Office of Local Government. Cost of assessment payable to Council for reimbursement to agency prior to assessment being carried out				
Microchip on return of impounded dog or cat	$73.50	N	Y	C
Microchip on sale of dog	Included in Sale	N	Y	C
Microchip (supply and chip animal to Rescue Agency)	$19.60	N	Y	C
Microchip – Livestock	$100.00 plus cost of tag	N	Y	C
1st time Impounded – if not registered & collected within 24hrs	$87.50	N	N	C
No Charge - 1st time Impounded – if returned to registered owner within 24hrs No Charge				
2nd time impounded or subsequent time impounded	$87.50	N	N	C

Disposal of Cat or Dog

Where a dog or cat is sold and owner at time of impounding is known, Council will recover the difference in cost for the fees for release of the animal and the charges for maintenance, from that owner	$120 per animal plus $60 per additional animal	N	N	C
Where a dog or cat is destroyed and the owner at the time of impounding is known, Council will recover the charges for its maintenance and expenses incurred by the Council destroying the animal, from that owner	At Cost	N	N	C
Hire of animal trap (per week) (plus bond)	$34.00	N	Y	C
Bond for animal traps (refundable)	$85.50	N	N	E

Dangerous Dog Collars

Small	$44.50	N	Y	C
Medium	$51.50	N	Y	C
Large	$56.50	N	Y	C
Extra Large	$66.00	N	Y	C

Release Fees - Other Animals

Transportation Fee	At Cost	N	N	C
Cartage by contractors	At Cost	N	N	C
Cartage by Council Stock Trailer	$245.00	N	N	C
Portable Stockyards & Ramp	$94.00	N	N	C
Sale of Animal (not companion animal)	By Negotiation	N	Y	C
Maintenance and Vet Care (charged daily – per animal)	At Cost	N	N	C

Maintenance of Stock Yards - Per Day

Fee per animal	$28.00	N	N	C
Vet Care (where applicable)	At Cost plus GST	N	N	C
Certificate of Compliance for Dangerous Dog Enclosure	$150.00	Y	N	F

Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category

Trolleys & Impounded Items

Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category
Impounding Fee (each)	$120.00	N	N	C
Release Fee – per item	$35.50	N	N	C
Daily Storage Fee up to 28 days – per work day	$16.80	N	N	C

Enforcement of Private Car Parking

Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category
Enforcement of private car parking	$3,125.00	N	Y	C

Compliance Cost Notices

Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category
Compliance Cost Notice	$750.00	Y	N	F
Cost of non-compliance with order for illegal and non-compliant building work	$123.00	N	N	C
Lodgement for s.22E swimming pool compliance	$123.00	N	Y	C
Removal of Election Signs	$285.50	N	Y	C
Plus recovery of any additional expenses				

Swimming Pools Act

Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category
Application for variation – Swimming Pool Act Section 22	$250.00	Y	N	F
On-line registration of NSW Pool Register	$10.00	Y	Y	F
NSW Pool Register 1st Inspection	$150.00	Y	Y	F
NSW Pool Register re-inspection to ensure compliance	$100.00	Y	Y	F
Any or all subsequent inspections after the first inspection since the person became the owner				
Resuscitation Charts	$26.00	N	Y	C

Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category

INFRASTRUCTURE

Bonds

Bonds are not accepted by Council for work on Private Land.

Bond Payable

Bond outstanding works	Bond payable will be 200% of the estimated or actual value of the outstanding works.	N	N	E
A maximum period of time for a bond to be applied will be set by Council				
12 Months Public Assets Defects Liability	Bond payable will be $8,000 or 10% of the estimated or actual value of the public assets, whichever is the greater	N	N	E
Public Assets Maintenance period	Bond payable will be $8,000 or 50% of the estimated or actual value of the public assets, whichever is the greater	N	N	E
Including street trees, water management infrastructure.				

Application Fee Based on Bond Value

Up to $10,000	$435.00	N	N	C
10,000 – 25,000	$632.00	N	N	C
25,000 – 50,000	$961.00	N	N	C
Over 50,000	$1,385.00	N	N	C

Cemetery Fees

Interment Services Levy

Statutory fee applied at the time of each interment service in addition to Council fees. The interment services levy is paid directly to CCNSW by all cemetery and crematorium operators.

Interment Services Levy - Ashes	$69.30	Y	Y	F
Interment Services Levy - Burial	$171.60	Y	Y	F

Interment

Perpetual Interment Right - Gravesite - monumental or lawn (single plot)	$1,750.00	N	Y	B
Perpetual Interment Right - Ashes - columbarium wall niche (single niche)	$725.00	N	Y	B
Perpetual Interment Right - Ashes, memorial tree (single plot)	$800.00	N	Y	B
Perpetual Interment Right - Baby section (single plot)	$590.00	N	Y	B
Thirlmere Cemetery only				

continued on next page ...

Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category

Interment [continued]

Non Resident Fee (applicable on purchase of Perpetual Interment Right)	$535.00	N	Y	B
Order for Interment - monumental or lawn plot	$700.00	N	Y	B
For interment of bodily remains within a grave/plot				
Order for Interment - Ashes, in a grave/plot or niche	$600.00	N	Y	B
Interment conducted by Cemetery Team, without attendance of family/mouners				
Attend Ash Interment - Family/Mourners (while Cemetery Team inter ashes)	$80.00	N	Y	B
Removal of Ashes (niche or memorial tree) for relocation	$615.00	N	Y	B

Memorial Work

Monumental Works Permit - Single - construct a headstone/ monument (single plot)	$290.00	N	N	B
Monumental Works Permit - Double - construct a headstone/ monument (adjoining plots)	$420.00	N	N	B
Monumental Works Permit - Restore or modify existing headstone/monument including re-inscription, restoration or additional plaque	$196.00	N	N	B
Bronze plaque - Single (niche or memorial tree) including installation	$660.00	N	Y	B
Includes 1 emblem/motif and up to 6 lines of text				
Bronze Plaque - Single (lawn/monumental gravesite) including installation	$850.00	N	Y	B
Includes 1 motif and up to 6 lines of text				
Bronze Niche Vase - Single, including installation	$130.00	N	Y	B
Plaque - additional emblem, fixing or image	POA (As invoiced to Council plus 10% administrative fee)	N	Y	B

General

Transfer Perpetual Interment Right - Standard	$135.00	N	Y	B
Original documents supplied				
Transfer Perpetual Interment Right - Complex	$180.00	N	N	B
Applicable when archival research is required to locate original documentation				
Exhumation (administration and attendance)	$1,090.00	N	Y	B
Refund of unused Perpetual Interment Right (relinquish)	Refund of original purchase price less 10% administration fee	N	Y	B
Genealogy/Family Tree Research (non-refundable)	$80.00	N	N	

Commercial Direction Signs - Supply and Installation

Commercial direction sign installation (each)	$670.00	N	Y	C
Non standard commercial sign installation	POA	N	Y	C

Commercial Use of Public Footpaths and Roadside Verges

Initial application fee	$214.00	N	N	C

continued on next page ...

Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category

Commercial Use of Public Footpaths and Roadside Verges [continued]

Café style outdoor dining area (rate per m2 per annum)	$123.00	N	N	C
A-Frame and advertising signage (rate per sign per annum)	$179.00	N	N	C
Display and/or sale of goods (rate per m2 per annum)	$284.00	N	N	C
Lease preparation & execution – legal fees and administration	At Cost plus GST	N	Y	C

Food Vending Van (Where Authorised)

Application Fee	$322.00	N	N	C
Annual Rate per site	$822.00	N	N	C

User Fee Parking Sign

Administration Fee	$200.00	N	Y	C
Installation/relocation/maintenance cost - per sign	$100.00	N	Y	C
Installation/relocation/maintenance cost - per sign post and bracket	$250.00	N	Y	C

User Fee Driveway Linemarking

Transverse linemarking either side of driveway access - per driveway	$350.00	N	N	C
Remarking of Transverse linemarking either side of driveway access - per driveway	$300.00	N	N	C

Subdivision Works Certificate

Minimum Fee	$410.00	N	N	C
Plus rate per metre of road frontage (full or half road) or rate per metre of drainage	$29.00	N	N	C
Pre-subdivision works certificate lodgement advice - per review	$882.05	N	Y	C
Compliance review of supporting documents for subdivision works certificate - per review	$189.58	N	Y	C

Modification of Construction Certificate Plans

Minor / Single Item	$516.00	N	N	C
Major / multiple issues	50% of original Construction Certificate Fee	N	N	C

Plan Checking & Supervision Fees

Roadworks & Associated Matters per metre length	$48.00	N	Y	C
Minor roadworks, driveways for battleaxe type developments and any unsealed pavements, private roads etc. per metre length	$23.50	N	Y	C
Drainage Works per metre length	$30.50	N	Y	C
N.B. Includes overland flowpaths where no pipes are proposed, inter-allotment drainage lines, inlet/outlet works etc.				
Inspections (each)	$470.00	N	N	C
Inspection for Audits of Construction Work	POA, fee up to $1,000	N	N	C

Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category

Plan Checking Fee

Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category
Initial Assessment	$534.00	N	Y	C
Subsequent Amendments	$299.50	N	Y	C
For developments with a value of construction in excess of $200,000, a quote for plan checking and supervision fees will be provided by council upon request				
Compliance review of electronic stormwater management models - per model set	$1,010.00	N	Y	C

Design Consultation Fee (Input by Council Engineering Staff)

Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category
Advice – over and above standard plan checking and inspections	$357.00	N	Y	C

Engineering Specifications

Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category
Design Specifications – Subdivision & Engineering standards	$733.00	N	N	C
Free Download from Council Website. Fee applies if hard copy required.				
Construction Specifications – Subdivision & Engineering standards	$733.00	N	N	C

Installation of Entrances

Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category
Application and inspection fee	$407.00	N	N	C
Inspections over and above standard	$189.50	N	N	C
Culvert entrances – 375 mm diameter & 4.9m wide	POA	N	Y	C
Layback entrances (3.5m wide)	POA	N	Y	C
Ramped entrances (3.5m wide)	POA	N	Y	C
Headwalls (to repair)	POA	N	Y	C
Concrete dish crossing	POA	N	Y	C

Plan Printing Costs (Including Copying Plans)

Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category
A0	POA	N	Y	C
A1	POA	N	Y	C
A2	POA	N	Y	C
Large quantity printing (in excess of 10 pages)	POA	N	Y	C

Filming Rights on Council Property & Roads - Including Footpath Areas

Application Fee Based On

N.B. Conditions apply. Refer to the Works Division and/or Council's Filming Policy for details.

Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category
Film Shoots – Low impact	$238.50	N	N	C
Film Shoots – High impact	$1,495.00	N	N	C
For example, film shoots requiring road closures, traffic management, advertising, liaising with other agencies, etc.				
Film Shoots – Low impact – Less than 8 working days notification	$509.00	N	N	C
Cost of advertisement placed in newspaper circulating across the state concerning issues of interest to Aboriginal people in relation to filming on community land that is of cultural significance	At Cost	N	N	B

Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category

Flooding Enquiry

NOTE: Flood mapping (where available) is generally accessible through Council's web site and site specific flood information (where available) is provided free of charge via an application through Council's web site.

Supply of simple site specific electronic flood modelling data outputs (where available) in selected formats – Minimum Fee	$541.80	N	N	A
Supply of complex and/or extensive electronic flood modelling data outputs (where available) in selected formats – Additional Fee	POA	N	N	A

Works by Council-Resident Contribution (Roads Act)

Property owners will be charged a maximum of 50% of the actual construction costs in accordance with the NSW Roads Act 1993. No charge for foot paths, kerb & gutter on Residential & Rural Property.

Commercial & Industrial Property

Footpath – full frontage – rate per m2	$148.00	N	N	C
Kerb & Gutter – full frontage – rate per m	$172.50	N	N	C

Occupation Part of Road Reserve

Non-Refundable (rate/m2/day)	POA	N	Y	C
Refundable Damage Deposit (rate/m2)	POA	N	N	E
Ancillary Works – eg sediment control	POA	N	Y	C
Annual charge for cables and pipes	POA	N	Y	C
Private utility services - per km/year				
Application for Street Stall (non-charitable organisations)	$227.50	N	N	C
Application for Street Stall (Charitable Organisations) - No Charge for the first 2m x 2m Street Stall - each subsequent application	$114.00	N	N	C

Road Management Approval

Application Fee for roadworks or structures Permit for Low/ Risk occupation. NOTE : If unclear of the charges required this should be the minimum fee for lodgement of the application. Additional fees will be notified if applicable.	$227.50	N	N	C
Application for roadworks or structures Permit for Medium to High Impact/Risk occupation for 1 to 5 shifts inclusive (See application form for definitions)	$331.00	N	N	C
Additional shift fees for Medium to High Impact/ Risk roadworks or structures Permit per week for greater than five shifts.	$600 per week or part thereof	N	N	C
Bond for High Impact/Risk Roadworks or Structures Permit	$50,000 or 20% of the estimated value of the works subject of the Road Management Permit, whatever is the greater	N	N	C
Review of design documents, plans and construction supervision and inspection fees	As per plan checking and supervision fees and document review fees	N	N	C
Permit for events (non-roadwork) affecting a Public Road	$331.00	N	N	C

continued on next page ...

Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category

Road Management Approval [continued]

Permit to exceed signposted load limit (per permit)	$227.50	N	N	C
Charges capped at 10 permits per applicant - 12 months permit only				
Provision of Road Manager Consent of NHVR Permit for HML / B Double per application.	$227.50	N	N	C
Structural assessment of bridge on HML / B Double route	POA	N	N	C

Road Opening Permits - Telstra, Water Supply, Drainage, Gas

Road/Footpath Opening Permit	$243.50	N	N	C
This fee is to administer compliance of the Restoration Policy				

Civil Works (Including Restoration Fees)

Unsealed Shoulder/Pavement

Establishment	POA	N	N	C
$/m²	POA	N	N	C

Asphalt Patching (Less than 24T Total)

Plant and Labour charge (/shift max 6t)	POA	N	N	C
50mm thick $/m²	POA	N	N	C
100mm thick $/m²	POA	N	N	C

Asphalt Paving (Greater than 24T)

Plant and Labour charge (/shift max 200t)	POA	N	N	C
50mm thick $/m²	POA	N	N	C
100mm thick $/m²	POA	N	N	C

Road Pavement With 2 Coat Spray Seal Finish

Establishment	POA	N	N	C
$/m²	POA	N	N	C

Plain Concrete Footpath

Establishment	POA	N	N	C
$/m²	POA	N	N	C

Concrete Driveway

Fee	POA	N	N	C

Kerb and Gutter

Establishment	POA	N	N	C
$/m	POA	N	N	C
Pram ramps, pits, lintels	POA	N	N	C

Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category

Grassed Footpath

Establishment	POA	N	N	C
$/m²	POA	N	N	C
Pavers	POA	N	N	C

Traffic Counts

Supply of information only to first site (min)	POA	N	Y	C
Additional sites (per site)	POA	N	Y	C

Road Widening Enquiry

Road widening (per enquiry)	$227.50	N	N	C

Halls, Community Centres and Multi-Purpose Facilities

Appin AIS Community Hall, Bargo Community Centre, Douglas Park Community Centre, Mount Hunter Community Hall, Tahmoor Community Centre, Tahmoor CWA Hall, Old Menangle School Site, The Oaks Community Hall, Warragamba Town Hall, Warragamba Town Hall Seniors Annex, Warragamba Town Hall Side Hall/Annex, Wilton Community Centre, Wilton Recreation Reserve Multi-Purpose Room, Wollondilly Shire Hall, Wollondilly Shire Hall Bottlebrush Room.

Function rates apply for casual bookings of 4 hours or more on weekends, public holidays, or school holidays.

Regular Hirer rates apply to Hirers that have more than 10+ bookings per calendar year.

Discounted rates for Wollondilly Residents, Regular Hirers, and Community Groups are only applicable to hire fees.

Rates for hire apply to any other facilities that may come into the care of Council within the Fees and Charges period and may not be included in the list of facilities detailed above.

Hire per hour	$37.00	N	Y	A
Function Hire	$518.00	N	Y	A
Wollondilly Residents for private use	25% discount	N	Y	A
Regular Hirer	45% discount	N	Y	A
Community Group	55% discount	N	Y	A
Markets/Carnivals/Fetes/Corporate Hire	$380.00	N	Y	A
Markets/Carnivals/Fetes/Corporate - Regular Hirer (10+ per year)	45% discount	N	Y	A
Access Outside Approved Booking Hours (Without Council Consent)	$80.00 plus applicable hourly rate	N	Y	B
Election Day Hire - hire per day	$1,200.00	N	Y	B
Hire of Grand Piano - per hour	$30.00	N	Y	A
Loss or Damage to Council Facilities	At cost of repairs and/or hours of lost hire	N	Y	B
Failure to Return Keys	$100.00 (including loss of key deposit)	N	Y	B
Alarm Call-Out for Facilities	$80.00	N	Y	B
Failure to Secure the Facility (Including Alarm/Locking Up)	$100.00	N	Y	B
Misrepresentation and/or Failure to Disclose Correct or All Information Relating to the Booking	Forfeit of bond and any other additional costs	N	Y	B

Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category

Bonds and Key Deposits

Bonds and Key Deposits are required for all hirers with the exception of Emergency Services (meetings and/or trainings) and schools (excluding weekly school sport hireres).

When keys are not returned within 5 business days of the last booking date, the key deposit will be forfeited.

Key deposit	$50.00	N	N	E
Bond	$400.00	N	N	E
Community Group Bond	$200.00	N	N	E
Bond for 16th to 21st Birthday Functions	$5,000.00	N	N	E
Council's preferred security guards required at a ratio of 1:50 guests.				
Bond for Markets/Carnivals/Fetes/Fairs/Corporate Functions or Events	$1,000.00	N	N	E

Meeting Room Hire

Meeting Rooms are located within: Bargo Community Hall, Douglas Park Community Centre, Warragamba Town Hall, Wilton Community Centre, Tahmoor CWA Hall.

Rates for hire apply to any other facilities that may come into the care of Council within the Fees and Charges period and may not be included in the list of facilities detailed above.

Hire per hour	$25.00	N	Y	A
Wollondilly Residents for private use	25% discount	N	Y	A
Regular Hirer	45% discount	N	Y	A
Community Group	55% discount	N	Y	A

Wollondilly Shire Hall - Art Foyers

Hire of Foyers for any purpose other than an Art Exhibition is to be charged at the general hall hire rate.

If only one foyer is required, the rate will be halved.

Art Exhibitions – per day, both foyers	$95.00	N	Y	A
Art Exhibitions - per day, both foyers - Regular Hirer	45% discount	N	Y	A
Art Exhibitions - per day, both foyers - Community Group	55% discount	N	Y	A
Discounted Fee when the Main Hall is also Hired - per hour, both foyers	$10.00	N	Y	A
Discounted Fee when the Main Hall is also Hired - functions, both foyers	$60.00	N	Y	A

Wilton Community Centre

Office Hire - per week	$68.00	N	Y	A

Picton Memorial School of Arts, Office and Hall

Office 1 - per week	$175.00	N	Y	A
Office 2 - per week	$115.00	N	Y	A
Office 3 - per week	$155.00	N	Y	A
Regular Hall Hire - per hour	$16.00	N	Y	A

Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category

Tahmoor Community Centre, Sound Room

Hourly rate	$22.00	N	Y	A
Day rate (8+ hours)	$155.00	N	Y	A

Warragamba Neighbourhood Centre

Neighbourhood Centre - per week	$165.00	N	Y	A
Elder Care Cottage - per room, per week	$131.00	N	Y	A

Miscellaneous

Penalty for using a community facility without a booking	$560.00	N	Y	B
Security	At Cost	N	Y	B
Pre arranged cleaning and/or rubbish removal	At Cost	N	Y	B
Clean up fee or rubbish removal (due to non-compliance with conditions)	At Cost plus 40% plus GST	N	Y	B
Lighting usage for performances at Wollondilly Shire Hall	10% of hall hire charged in addition to hire fees	N	Y	A

Cancellation Fees and Administration Fees

Cancellation fees do not apply when more than 30 days notice is provided to Council in writing.

Regular Hire Cancellation - less than 2 weeks notice	No Refund	N	Y	B
Cancellation of Booking - less than 7 days notice given	No Refund	N	Y	B
Cancellation of Booking - 8 to 30 days notice given	80% Refund	N	Y	B
Administration Fee for bookings made within 14 days of hire	$50.00	N	Y	B
General Administration Fee	$50.00	N	Y	B

Administration Fees may be applied in instances where Council staff are required to assist Hirers with the submission of booking requests, alter debtor accounts and invoices due to incorrect bookings, assist with booking amendments or assist with invoice queries more than 6 months past the invoice issue date etc.

Sportsgrounds

Cancellation of booking fees are not applicable in case of more than 30 days notice period has been given to the council.

No charges for Sportsground hire will apply to:

- Emergency services (meetings and trainings)
- Community fundraising events (to be determined by Council on application)
- Christmas Carols
- ANZAC Day services
- Remembrance Day services.

Discounted rates for Wollondilly Residents, Regular Hirers, and Community Groups are only applicable to hire fees.

General Sportsground Hire

To qualify for Community Group rates, Hirers must provide proof of their not-for-profit status at the time of submitting their booking request. On special occasions, Community Group rates may be applied to community groups where they do not operate as a business, however, their not-for-profit status has not been certified.

Hire per hour	$55.00	N	Y	A
Casual Sportsground Hire - per day (6+ hours)	$310.00	N	Y	A

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Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category

General Sportsground Hire [continued]

Wollondilly Residents for private use	25% discount	N	Y	A
Regular Hirer	45% discount	N	Y	A
Community Group	55% discount	N	Y	A
Markets/Carnivals/Fetes/Fairs/Corporate – hire per day	$960.00	N	Y	A
Access Outside Approved Booking Hours (Without Council Consent)	$80 plus applicable hourly rate	N	Y	B
Loss or Damage to Council Facilities	At cost of repairs and/or hours of lost hire	N	Y	B
Failure to Return Keys	$100.00 (including loss of key deposit)	N	Y	B
Misrepresentation and/or Failure to Disclose Correct or All Information Relating to the Booking	Forfeit of bond and any other additional costs	N	Y	B
Penalty for using a community facility without a booking	$560.00	N	Y	B

Bonds and Key Deposits

Seasonal and Regular Hirers only pay one bond for all facilities utilised. Casual Hirers are subject to pay the required bond payment for each element of a facility that is utilised.

No bonds will be required for:

- Emergency services (meetings and trainings)
- ANZAC Day services
- Remembrance Day services.

When keys are not returned within 5 business days of the last booking date, the key deposit will be forfeited.

Key deposit	$50.00	N	N	E
Bond	$400.00	N	N	E
Discretionary Sportsground Bond	$5,000.00	N	N	E
Tahmoor District Sporting Complex – Function Room Bond	$1,000.00	N	N	E
Markets/Carnivals/Fetes/Fairs/Corporate Bond	$1,000.00	N	N	E

General

Pre-arranged waste removal/assistance	At Cost	N	Y	A
Pre-arranged cleaning of amenity	At Cost	N	Y	C
Floodlights - Casual Hirers Only - per hour	$100.00	N	Y	A
Floodlight charges apply from 5:30PM onwards (or from 7PM onwards during daylight savings) until 6AM the following day.				

Cancellation Fees and Administration Fees

Cancellation fees do not apply when more than 30 days notice is provided to Council in writing.

Cancellation of Booking - less than 7 days notice given	No Refund	N	Y	B
Cancellation of Booking - 8 to 30 days notice given	80% Refund	N	Y	B
Administration Fee - bookings made within 14 days of hire date	$50.00	N	Y	B
General Administration Fee	$50.00	N	Y	B
Administration fees may be applied in instances where Council staff are required to assist Hirers with the submission of booking requests, alter debtor accounts and invoices due to incorrect bookings, assist with booking amendments or assist with invoice queries more than 6 months past the invoice issue date etc.				

Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category

Schools

Out of area schools to pay the General Sportsground Hire fees.

School Weekly Sport Bond (payable to Council)	$400.00	N	N	E
Primary Schools - annual maintenance contribution fee for weekly school sports	$140.00	N	Y	A
Secondary Schools - annual maintenance contribution fee for weekly school sports	$635.00	N	Y	A
Cross Country - per day, per field	$110.00	N	Y	A
PSSA Gala Day/Athletics Carnival - per day, per field	$220.00	N	Y	A
Canteen Hire - per day	$135.00	N	Y	A

Miscellaneous

Definition of Community Group - a not-for-profit community organisation which does not operate as a business. Penalties apply to Unauthorised Access/Usage.

Penalty for late payment of hire fees - Season Hirers	$125.00	N	Y	B
Penalty for use of grounds without a booking	$560.00	N	Y	B
Clean up of facility due to non-compliance with the Conditions of Hire	At Cost plus 40% plus GST	N	Y	A
Clean up fee above includes rubbish removal and clean up of amenity.				

Canteen

Canteen hire is automatically included in Season Hire bookings for the applicable facility. Casual canteen hire bookings will be assessed on application and in consultation with the applicable club.

Canteen Bond	$300.00	N	N	E
Canteen Hire - per day	$135.00	N	Y	A

Clubhouse Hire

Clubhouse hire is automatically included in Season Hire bookings for the applicable facility. Casual clubhouse bookings will be assessed on application and in consideration with the applicable club.

Bond	$500.00	N	N	E
Bond - Community Group	$200.00	N	N	E
Hire per hour	$30.00	N	Y	A
Wollondilly Residents for private use	25% discount	N	Y	A
Regular Hirer	45% discount	N	Y	A
Community Group	55% discount	N	Y	A

Dudley Chesham and Picton Sportsground - Multi-Purpose Rooms & Clubrooms (cost per room)

Clubhouse Hire is automatically included in Season Hire bookings for the applicable facility, however, as these rooms are multi-purpose rooms, bookings must be made and approved prior to use year round.

Clubhouse Hire outside of a Season Hirer's relevant season, will be charged at the regular hirer rate.

The clubhouse and multi-purpose room can be joined together by opening the operable wall. Both spaces must be hired if this option is required. Penalties apply for failure to comply with this requirement.

Per hour	$37.00	N	Y	A

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Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category

Dudley Chesham and Picton Sportsground - Multi-Purpose Rooms & Clubrooms (cost per room) [continued]

Wollondilly Resident for private use	25% discount	N	Y	A
Regular Hirer	45% discount	N	Y	A
Community Group	55% discount	N	Y	A

BBQ Hut Hire

BBQ Hut Hire is automatically included in Season Hire bookings for the applicable facility. Casual BBQ Hut bookings will be asessed on application and in consultation with the applicable club.

Bond	$300.00	N	N	E
Hire per day	$320.00	N	Y	A
Wollondilly Resident for private use	25% discount	N	Y	A
Regular Hirer	45% discount	N	Y	A
Community Group	55% discount	N	Y	A

Court Hire

Training Courts are located at Appin AIS Sportsground, Douglas Park Sportsground, Dudley Chesham Sportsground, Warragamba Recreation Reserve, and Warragamba Sportsground. Competition Courts are a higher quality court and are located at Tahmoor District Sporting Complex and Wilton Recreation Reserve.

3 month minimum weekly commitment required for regular hire rates to be applied for tennis courts.

Casual Tennis Court Hire - per hour with lights	$22.00	N	Y	A
Casual Tennis Court Hire - per hour	$17.00	N	Y	A
Regular Tennis Court Hire - per hour with lights	$20.00	N	Y	A
Regular Tennis Court Hire - per hour	$16.00	N	Y	A
Casual Netball/Basketball Court Hire (Training Court) - per hour	$17.00	N	Y	A
Casual Netball/Basketball Court Hire (Competition Court) - per hour	$19.00	N	Y	A
Casual Futsal Court Hire (Competition Court) - per hour	$19.00	N	Y	A

Bargo Sportsground

Annual Hire - Bargo 1st Scout Group	$415.00	N	Y	A

Dudley Chesham

Annual Hire - Pony Club (2 Sundays per month and 2 events/ shows per calendar year)	$700.00	N	Y	A
Annual Hire - Tennis	$200.00	N	Y	A
Annual Hire - Macarthur Astronomical Society (12 bookings per calendar year)	$150.00	N	Y	A
Individual Rider - Hire of Pony Club Areas - Annual Hire (1 day per week)	$170.00	N	Y	A
Individual Rider - Hire of Pony Clubs Areas - per day	$17.00	N	Y	A

Tahmoor District Sporting Complex

Annual Hire - Kennel Club (2 evenings per week and 2 events/ shows per calendar year)	$680.00	N	Y	A

Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category

Meeting Rooms

Use of the facilitiy by User Groups of the Tahmoor Sportsground for meetings only, will not incur a charge, however, bookings are subject to approval.

Regular Hirer rates apply to Hirers that have more than 10+ bookings per calendar year.

Per hour	$37.00	N	Y	A
Wollondilly Resident for private use	25% discount	N	Y	A
Regular Hirer	45% discount	N	Y	A
Community Group	55% discount	N	Y	A

Function Room

Bookings of 4 or more hours are charged the applicable 'per day' fee.

Hire per hour	$45.00	N	Y	A
Wollondilly Resident, per hour	25% discount	N	Y	A
Regular Hirer, per hour	45% discount	N	Y	A
Community Group, per hour	55% discount	N	Y	A
Weekend/Public Holiday Use - per day	$1,000.00	N	Y	A
Weekend/Public Holiday - Wollondilly Resident - per day	25% discount	N	Y	A
Weekend/Public Holiday - Community Groups/Tahmoor Sportsground User Groups - per day	55% discount	N	Y	A
Weekday Use - per day	$800.00	N	Y	A
Weekday Use - Wollondilly Resident - per day	25% discount	N	Y	A
Weekday Use - Community Groups/Tahmoor Sportsground User Groups - per day	55% discount	N	Y	A

Thirlmere Sportsground

Annual Hire - Greyhound Track	$1,000.00	N	Y	A

Wilton Recreation Reserve

For the Multi-Purpose Room, please see Halls, Community Centres and Multi-Purpose Facilities hire fees.

Small Club Room (facing tennis courts) - per hour	$25.00	N	Y	A
Small Club Room (facing tennis courts) - Wollondilly Resident for private use	25% discount	N	Y	A
Small Club Room (facing tennis courts) - Regular Hirer	45% discount	N	Y	A
Small Club Room (facing tennis courts) - Community Group	55% discount	N	Y	A

Season Hire

Season Hire Fees:

- Winter season is 1 March to 31 August.
- Summer Season is 1 September to 28 February.
- Weekend competition use is complimentary with Sportsground Season Hire applications, however, bookings are subject to approval and availability.
- Season Hire applications include weeknight training as specified, use of the hired sportsground's clubhouse and/or meeting rooms for club meetings (pending availability), use of an allocated canteen/ BBQ hut (if available), one presentation day at the hired sportsground per season (pending availability) and semi final/finals matches, as required.

Season Hire - Pre-Season Training - per hour	$15.00	N	Y	A

Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category

Main Field: Soccer, AFL, Rugby League, Rugby Union, Touch Football (Cost Per Field)

Season Hire - 1 weekday evening per week	$1,275.00	N	Y	A
Season Hire - 2 weekday evenings per week	$1,700.00	N	Y	A
Season Hire - 3 weekday evenings per week	$2,125.00	N	Y	A
Season Hire - 4 weekday evenings per week	$2,550.00	N	Y	A
Season Hire - 5 weekday evenings per week	$2,975.00	N	Y	A

Additional Field Hire

Season Hire - Line Marked Mod Field	$500.00	N	Y	A
When line marked alongside an existing full size field. This is a discounted rate when hired in conjunction with a Main Field. If only a Mod Field is hired, the Main Field rate will apply.				
Season Hire - Line Marked Mini Field	$300.00	N	Y	A
When line marked alongside an existing full size field. This is a discounted rate when hired in conjunction with a Main Field. If only a Mini Field is hired, the Main Field rate will apply.				

Stand-Alone Mod Field - Season Hire (Cost per Field)

Charged when the mod field is provided separate from the Main Field sportsground surface, as at the following grounds:

- Dudley Chesham Sportsground
- Tahmoor Sportsground
- Thirlmere Sportsground
- Warragamba Sportsground

Season Hire - 1 weekday evening per week	$1,100.00	N	Y	A
Season Hire - 2 weekday evenings per week	$1,375.00	N	Y	A
Season Hire - 3 weekday evenings per week	$1,650.00	N	Y	A
Season Hire - 4 weekday evenings per week	$1,925.00	N	Y	A
Season Hire - 5 weekday evenings per week	$2,200.00	N	Y	A

Little Athletics - Season Hire

Season Hire - discus cages, long jump pits, and athletics track - 1 weekday evening per week	$1,175.00	N	Y	A

OzTag and Summer Soccer - Season Hire (Cost per Modified Field)

Season Hire - 1 weekday evening per week	$500.00	N	Y	A
Season Hire - 2 weekday evenings per week	$750.00	N	Y	A
Season Hire - 3 weekday evenings per week	$1,000.00	N	Y	A
Season Hire - 4 weekday evenings per week	$1,250.00	N	Y	A
Season Hire - 5 weekday evenings per week	$1,500.00	N	Y	A

Netball - Season Hire

Training Courts are located at Appin AIS Sportsground, Douglas Park Sportsground, Warragamba Recreation Reserve and Warragamba Sportsground. Competition Courts are a higher quality court and are located at Tahmoor District Sporting Complex and Wilton Recreation Reserve.

Training Courts - Weekday Training Only

Season Hire - 1 weekday evening per week	$75.00	N	Y	A
Season Hire - 2 weekday evenings per week	$100.00	N	Y	A

continued on next page ...

Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category

Training Courts - Weekday Training Only *[continued]*

Season Hire - 3 weekday evenings per week	$125.00	N	Y	A
Season Hire - 4 weekday evenings per week	$150.00	N	Y	A
Season Hire - 5 weekday evenings per week	$175.00	N	Y	A

Training Courts - Weekday Training and Weekend Use

Season Hire - 1 weekday evening per week	$150.00	N	Y	A
Season Hire - 2 weekday evenings per week	$200.00	N	Y	A
Season Hire - 3 weekday evenings per week	$250.00	N	Y	A
Season Hire - 4 weekday evenings per week	$300.00	N	Y	A
Season Hire - 5 weekday evenings per week	$350.00	N	Y	A

Competition Courts - Weekday Training Only

Season Hire - 1 weekday evening per week	$150.00	N	Y	A
Season Hire - 2 weekday evenings per week	$200.00	N	Y	A
Season Hire - 3 weekday evenings per week	$250.00	N	Y	A
Season Hire - 4 weekday evenings per week	$300.00	N	Y	A
Season Hire - 5 weekday evenings per week	$350.00	N	Y	A

Competition Courts - Weekday Training and Weekend Use

Season Hire - 1 weekday evening per week	$200.00	N	Y	A
Season Hire - 2 weekday evenings per week	$260.00	N	Y	A
Season Hire - 3 weekday evenings per week	$320.00	N	Y	A
Season Hire - 4 weekday evenings per week	$380.00	N	Y	A
Season Hire - 5 weekday evenings per week	$440.00	N	Y	A

Cricket - Season Hire

Season Hire includes weekday evening training and weekend matches.

Tahmoor District Sporting Complex: 2x wickets, 1x turf wicket, 3x nets	$2,425.00	N	Y	A
Bargo Sportsground: 1x wicket (no charge for 2x nets)	$580.00	N	Y	A
Hume Oval: 1x wicket, 2x nets	$970.00	N	Y	A
Willis Park: 1x wicket	$580.00	N	Y	A
Picton Sportsground: 1x wicket	$580.00	N	Y	A
Dudley Chesham Sportsground: 1x wicket (no charge for 2x nets)	$580.00	N	Y	A

Sportsground Goal and Pitch Assistance

Sportsground Assistance fees do not apply at the start or conclusion of a season.

Cricket Pitch Covering or Uncovering	$900.00	N	Y	A
Goal Post Installation or Removal	$300.00	N	Y	A

Fitness Trainers

Hire fees are for outdoor classes, including but not limited to Personal Training, Bootcamps, Yoga, Pilates, Thai Chi etc.

continued on next page ...

Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category

Fitness Trainers [continued]

Casual trainer - 1 session up to 2 hours	$50.00	N	Y	A
Group Fitness Training - up to 8 weeks (2 x 1 hour sessions per week)	$370.00	N	Y	A
12 Month Licence - 1 trainer with up to 10 clients (2 x 1 hour sessions per week)	$530.00	N	Y	A
12 Month Licence - 1 trainer with 10+ clients (2 x 1 hour sessions per week)	$1,535.00	N	Y	A

Miscellaneous

Amenities Maintenance Fees are payable when a season hire has access to any of the following amenities as part of their season hire bookings: user group toilets, storage provisions, clubhouse/meeting room, canteen etc.

Note: Seasonal Floodlight and Amenities Maintenance Fees are incoporated into the season hire fees for the hire of fields/modified fields and aren't charged in addition to this use.

Amenity Electricity Use Costs – Seasonal Hirers	At Cost plus GST	N	Y	A
Floodlight Electricity Usage - Seasonal Hirers	At Cost	N	Y	A
Amenities Maintenance Fee for Season Hirers (includes Floodlight Maintenance Fee $335.00 and Amenities Maintenance Fee $245.00)	$580.00	N	Y	A
Annual Amenities Maintenance Fee - Annual Hirers	$830.00	N	Y	A
Amenities Maintenance Fee - Cricket Clubs (Dudley Chesham, Picton Sportsground and Tahmoor District Sporting Complex)	$245.00	N	Y	A
Excessive Water Usage	At Cost	N	Y	A

Parks and Reserves

No charges for park and reserve hire will apply to:
- Emergency services (meetings and trainings)
- Community fundraising events (to be determined by Council on application)
- Christmas Carols
- ANZAC Day services
- Remembrance Day services
- Vietnam Veterans' Day services.

No bonds will be required for:
- Emergency services (meetings and trainings)
- ANZAC Day services
- Remembrance Day services
- Vietnam Veterans' Day services.

Casual rates for sportsgrounds, parks, reserves and skate park hire are per day or pro rata 1/2 day (up to 4 hours).

Discounted rates for Wollondilly Residents, Regular Hirers, and Community Groups are only applicable to hire fees.

Bond - Parks and Reserve Hire	$200.00	N	N	E
Bond - Markets/Carnivals/Fetes/Fairs/Corporate	$1,000.00	N	N	E
Organised Event Hire - per day	$165.00	N	Y	A
No charge for general park gatherings with less than 50 guests for residents that have not engaged a third party provider.				

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Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category

Parks and Reserves [continued]

Jumping Castle Application Fee	$50.00	N	Y	A
Jumping Castle Application Fees are only applicable when there are no hire fees payable.				
Use of Power in a Park or Reserve - per day	$80.00	N	Y	A
Markets/Carnivals/Fetes/Fairs/Corporate – per day	$960.00	N	Y	A
Penalty for using a community facility without a booking	$560.00	N	Y	B

Picton Botanical Gardens

Outdoor Stage Bond	$800.00	N	N	E
Outdoor Stage Hire - per day	$600.00	N	Y	A
Outdoor Stage - Wollondilly Residents for private use	25% discount	N	Y	A
Outdoor Stage - Regular Hirer	45% discount	N	Y	A
Outdoor Stage - Community Group	55% discount	N	Y	A
Rotunda Gazebo Hire - per day	$165.00	N	Y	A

Skate Parks

Hire - per day	$120.00	N	Y	A
Commercial Hire - per day	$800.00	N	Y	A

Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category

ENVIRONMENT

Weed Management

Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category
Weeds Compliance Enquiry Certificate (formerly Noxious weeds certificate)	$105.50	N	N	C
Private property spraying/per hour	$121.50	N	N	C
Additional charge for chemicals				

Expenses Incurred When Serving a Biosecurity Direction Under the Biosecurity Act (formerly Expenses Incurred When Serving a Notice Under Section 18 of The Noxious Weeds Act)

Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category
Administration	$101.50	N	N	C
Inspection fee per 1/2 hour	$86.50	N	N	C

Expenses Incurred When Undertaking Control Works under Biosecurity Act (formerly Expenses Incurred When Serving a Notice Under Section 20 of The Noxious Weeds Act)

Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category
Inspection fee including fees for private property spraying/per hour	$153.00	N	N	C
Additional charge for chemicals				
Roadside management pre-works inspection (per 1/2 hour)	$86.50	N	N	C

Biobanking Agreement

Under the Environmental Planning and Assessment Act.

Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category
Request for Biobanking agreement -written enquiry fee	$437.57	N	N	A

Vegetation Management

Nursery Stock

Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category
Tubestock (each)	$2.80	N	Y	C
Tubestock per tube for orders over 500	$2.10	N	Y	C
Lannen/Hiko cells	$1.35	N	Y	C
15cm pots (each)	$8.50	N	Y	C
20cm pots (each)	$15.20	N	Y	C
Long stem (each)	$8.60	N	Y	C
Approved community projects (each)	POA	N	Y	C

Other

Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category
Seed collection (per person/per hour)	$98.00	N	Y	C
Bush regeneration (per person/per hour)	$101.00	N	Y	C
Vegetation management charge (per person/per hour)	$108.50	N	Y	C
Environmental technical services (per person/per hour)	$125.00	N	Y	C
Education programs	As Advertised	N	Y	C

Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category

Tree/Vegetation Removal/Pruning Inspection Fee (formerly Tree Inspection Fee)

Up to 5 Trees/100m2 Vegetation (formerly Less than or equal to 5 trees)	$116.50	N	N	C
6 or more Trees, > 100m2 Vegetation (formerly Tree permit)	$217.30	N	N	C
Ancillary to other development work that requires consent (formerly Greater than 5 Trees (ie 6 +))	DA fees apply (sliding scale)	N	N	C

Environmental Resource Centre Hire Rates

Not for profit & approved environmental groups	No Charge	N	Y	F
Government Agencies (per hour)	$38.50	N	Y	C
Other Approved groups (per hour)	$45.00	N	Y	C

Bin Service Charges

Commercial Waste Services

Commercial Properties

120LT General Waste, 240LT Recycling	$686.00	N	N	A
120LT General Waste, 360LT Recycling	$710.00	N	N	C
240L General Waste, 240LT Recycling	$950.00	N	N	B
240L General Waste, 360LT Recycling	$984.00	N	N	C

Commercial Waste Services

Additional Commercial Bins

General waste – 120L bin	$323.00	N	N	C
General waste – 240L bin	$520.00	N	N	C
Commercial Recycling – 240L bin	$106.00	N	N	C
Commercial Recycling – 360L bin	$126.00	N	N	C
Commercial Garden Organics – 240L bin	$154.00	N	N	C

Residential Waste Services

Rural Areas - No Garden Organics Collection

80L General Waste, 240L Recycling, Clean Up	$559.00	N	N	C
80L General Waste, 360L Recycling, Clean Up	$570.00	N	N	C
120L General Waste, 240L Recycling, Clean Up	$585.00	N	N	C
120L General Waste, 360L Recycling, Clean Up	$596.00	N	N	C
240L General Waste, 240L Recycling, Clean Up	$680.00	N	N	C
240L General Waste, 360L Recycling, Clean Up	$691.00	N	N	C

Towns and Villages and Specified Adjoining Rural Areas

80L General Waste, 240L Recycling, 240L Garden Organics, Clean Up	$651.00	N	N	C
80L General Waste, 360L Recycling, 240L Garden Organics, Clean Up	$662.00	N	N	C
120L General Waste, 240L Recycling, 240L Garden Organics, Clean Up	$677.00	N	N	C

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Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category

Towns and Villages and Specified Adjoining Rural Areas [continued]

120L General Waste, 360L Recycling, 240L Garden Organics, Clean Up	$688.00	N	N	C
240L General Waste, 240L Recycling, 240L Garden Organics, Clean Up	$772.00	N	N	C
240L General Waste, 360L Recycling, 240L Garden Organics, Clean Up	$783.00	N	N	C

Multi-Occupancy Dwellings, Shared Service

Kerbside collection - General waste, Recycling, Clean up	$310.00	N	N	C
Kerbside Collection - General Waste, Recycling, Garden Organics, Clean Up	$356.00	N	N	C
On-property collection - General waste, Recycling, Clean up	$350.00	N	N	C
On Property Collection - General Waste, Recycling, Garden Organics	$434.00	N	N	C

Skip Bins - Multi-Occupancy Dwellings, Non-Stratad Properties

1,100LT General Waste. Per bin (emptied weekly). No Clean Up	$2,130.00	N	N	C
1,100LT Recycling (emptied fortnightly). No Clean Up	$597.00	N	N	C

Availability Charge

Availability Charge	$120.00	N	N	C

Additional Domestic Bins

General waste – 120L bin	$183.00	N	N	C
General Waste – 240L bin	$280.00	N	N	C
Recycling – 240L bin	$63.00	N	N	C
Recycling – 360L bin	$75.00	N	N	C
Garden Organics – 240L bin	$92.00	N	N	C

Additional On-Call Clean Up

Additional on-call bulky waste clean-up booking	$195.00	N	N	C

Bargo Waste Management Centre

In case of a weighbridge failure the facility will be temporarily closed.

General inert waste - per tonne	$470.00	N	Y	C
General inert waste - minimum charge	$54.00	N	Y	C
Brick, pavers and concrete. Mixed or separated. No other material - per tonne	$175.00	N	Y	C
Brick, pavers and concrete. Mixed or separated. No other material - minimum charge	$54.00	N	Y	C
Garden organics - per tonne	$195.00	N	Y	C
Garden organics - minimum charge	$54.00	N	Y	C
Tyres - rims must be removed: motorcycle - per tyre	$8.50	N	Y	C
Tyres - rims must be removed: passenger car - per tyre	$8.50	N	Y	C
Tyres - rims must be removed: light truck & 4WD - per tyre	$17.00	N	Y	C

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Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category

Bargo Waste Management Centre [continued]

Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category
Tyres - rims must be removed: truck - per tyre	$26.00	N	Y	C
Tyres - rims must be removed: truck super single - per tyre	$75.00	N	Y	C
Tyres - rims must be removed: large plant up to 1 metre diameter - per tyre	$150.00	N	Y	C
Tyres - rims must be removed: large plant > 1 metre diameter - per tyre - advance booking required	Cost + 5%	N	Y	C
Gas bottles - per bottle	$17.00	N	Y	C
Mattresses and bases: all sizes - per mattress or base	$45.00	N	Y	C
Virgin Excavated Natural Material (VENM) - must be certified	Negotiable	N	Y	C
Unacceptable waste re-load fee	$127.00	N	Y	C

Free Drop-Off

Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category
Motor oil : maximum 20-litres per customer per day		N	Y	C
Scrap metal (fridges, washing machines, metal car parts, metal roofing & fencing, etc)		N	Y	C
'Yellow-lid' recycling bin materials: glass containers, paper, cardboard, plastic containers, steel cans, aluminium cans		N	Y	C
eWaste (computers, screens, computer peripherals, printers, TVs)		N	Y	C
Car batteries		N	Y	C
Household batteries		N	Y	C
Expanded polystyrene: clean, white, domestic quantities only		N	Y	B

Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category

COMMUNITY

MLAK Key

Bond	$10.00	N	N	E

Library Service

Photocopies (Per Page)

A4 Black & white	$0.30	N	Y	C
A3 Black & white	$0.60	N	Y	C
A4 Colour	$1.00	N	Y	C
A3 Colour	$2.00	N	Y	C

Inter-library loans

Processing Fee	$5.00	N	Y	C

Replace Lost Library Membership Card

Fee	$6.00	N	N	C

Other

Library printing, black & white (A4, per page)	$0.30	N	Y	C
Library printing, black & white (A3, per page)	$0.60	N	Y	C
Library printing, colour (A4, per page)	$1.00	N	Y	C
Library printing, colour (A3, per page)	$2.00	N	Y	B
Lost stock	Replacement cost plus any debt recovery charges	N	N	C
Library bag – Members	$5.00	N	Y	A
Activity program fee (per unit)	As advertised	N	Y	A
Includes Adult, Teen and Children's Activities				

The View Room Hire (Casual Hire Only)

Not for Profit Groups (hourly rate)	$20.00	N	Y	A
Casual Hirers (Hourly rate)	$40.00	N	Y	A

Family Day Care

Enrolment fee - 1st child	$55.00	N	N	B
Enrolment fee – additional children - per child	$25.00	N	N	A
Educator Re-registration fee (annually)	$35.00	N	N	B
Educators levy (per hour/per child)	$0.80	N	N	B
Parent Administration levy (per hour/per child)	$1.25	N	N	B
Educator Registration and Start Up Package	$300.00	N	N	B
Late administration fee for Family Day Educators	$38.50	N	Y	B
Change of fees schedule other than annually	$35.00	N	Y	B

Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category

Year Round Care

Before school care session	$25.00	N	N	B
After school care session	$28.00	N	N	B
Vacation care (per day)	$56.00	N	N	B
Vacation care booking fee (per vacation period)	$12.00	N	N	B
Before/after school care enrolment fee (annual/per family) – One Child Rate	$28.00	N	N	B
Before/after school care enrolment fee (annual/per family) – Each Child Thereafter	$14.00	N	N	B
Before school care – late child collection fee (per minute)	$1.30	N	N	B
After school care – late child collection fee (per minute)	$1.30	N	N	B
Vacation care – Late child collection fee (per minute)	$1.30	N	N	B
Before school care casual child placement per session fee	$31.00	N	N	B
After school care casual child placement per session fee	$35.00	N	N	B
Late Notification of altered pick-up	$25.00	N	N	B
Bus Trip Fee - if a child does not have a bus pass (per trip)	$1.10	N	Y	B

Preschool

Daily fee - 3 to 4 years old - per child	$72.50	N	N	B
Daily fee - 4 to 5 years old - per child	$62.00	N	N	B
Daily fee - Aboriginal Children, Children with Disability, Low Income Families – 3 to 4 years old – per child	$25.80	N	N	B
Daily fee - Aboriginal Children, Children with Disability, Low Income Families – 4 to 5 years old – per child	$20.60	N	N	B
Hat fee	$15.00	N	N	A
Late fee - per minute	$2.60	N	N	A
Administration fee - Enrolment (annually) - per child	$52.00	N	N	A
Holding fee - Refundable - per child	$140.00	N	N	A
Dishonored EFT Payments – per transaction	$9.90	N	N	A

Performing Arts Centre

Venue Hire

Ticketed Performance

All performances must be ticketed.

Theatre Layout - 360 seats

Commercial Hire - Performance - First Show	$1,200 or 10% GBO	N	Y	C
Whichever is greater, to a maximum of $2,400.				
Commercial Hire - Performance - Second Show same day	$1,000 or 10% GBO	N	Y	C
Whichever is greater, to a maximum of $2,000.				
Non-Commercial Hire - Performance - LGA - First Show	$400 or 8% GBO	N	Y	B
Whichever is greater, to a maximum of $1,200.				
Non-Commercial Hire - Performance - LGA - Second Show same day	$200 or 8% GBO	N	Y	B
Whichever is greater, to a maximum of $1,000.				

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Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category

Theatre Layout - 360 seats *[continued]*

Non-Commercial Hire - Performance - Non-LGA - First Show	$500 or 8.5% GBO	N	Y	C
Whichever is greater, to a maximum of $1,500.				
Non-Commercial Hire - Performance - Non-LGA - Second Show same day	$250 or 8.5% GBO	N	Y	C
Whichever is greater, to a maximum of $1,200.				

In the Round Layout - 225 seats

Commercial Hire - Performance - per show	$900 or 10% GBO	N	Y	C
Whichever is greater, to a maximum of $1,200.				
Non-Commercial Hire - Performance - LGA - per show	$500 or 8% GBO	N	Y	B
Whichever is greater, to a maximum of $850.				
Non-Commercial Hire - Performance - Non-LGA - per show	$650 or 8.5% GBO	N	Y	B
Whichever is greater, to a maximum of $950.				

Deposits and Cancellations

Deposits due 14 days from receipt of invoice.

Commercial Hire - Deposit - per booking	$800.00	N	Y	C
Non-Commercial Hire - Deposit - LGA - per booking	$400.00	N	Y	C
Non-Commercial Hire - Deposit - Non-LGA - per booking	$500.00	N	Y	B
Hire Booking Cancellation Fee <60 days from performance date	Deposit paid	N	Y	C
Ticket fees apply.				

Corporate/Unticketed Event

All booking hours must be consecutive.

Auditorium - Full Day

Up to 8 hours, between the hours of 7AM and 7PM.

Commercial Hire - Event - Corporate/Unticketed	$800.00	N	Y	C
Non-Commercial Hire - Event - LGA - Unticketed	$400.00	N	Y	B
Non-Commercial Hire - Event - Non-LGA - Unticketed	$600.00	N	Y	C

Auditorium - Half Day or Evening

Up to 4 hours, between the hours of 7AM and 11PM.

Commercial Hire - Event - Corporate/Unticketed	$500.00	N	Y	C
Non-Commercial Hire - Event - LGA - Unticketed	$200.00	N	Y	B
Non-Commercial Hire - Event - Non-LGA - Unticketed	$300.00	N	Y	C

Auditorium - Full Day and Evening

Up to 12 hours, between the hours of 7AM and 11PM.

Commercial Hire - Event - Corporate/Unticketed	$1,000.00	N	Y	C

Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category

Full Venue Hire

Includes Auditorium, Foyer and Rehearsal Room.

Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category
Commercial Hire - Event - Corporate/Unticketed - full day	$1,000.00	N	Y	C
Up to 8 hours, between the hours of 7AM and 7PM.				
Commercial Hire - Event - Corporate/Unticketed - full day and evening	$1,200.00	N	Y	C
Up to 12 hours, between the hours of 7AM and 11PM.				

Deposits and Cancellations

Deposits due 14 days from receipt of invoice.

Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category
Commercial Hire - Deposit - Corporate/Unticketed - per booking	$800.00	N	Y	C
Non-Commercial Hire - Deposit - LGA - Unticketed - per booking	$400.00	N	Y	B
Non-Commercial Hire - Deposit - Non-LGA - Unticketed - per booking	$600.00	N	Y	C
Cancellation Fee - 15-29 days from event - per booking	50% Deposit paid	N	Y	C
Cancellation Fee - 14 days or less from event - per booking	Deposit paid	N	Y	C

School Presentation/Community Event

Events must be free or up to maximum of $10 per ticket.

All booking hours must be consecutive.

Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category
Hire - Half Day	$250.00	N	Y	A
Up to 4 hours, between the hours of 7AM and 11PM				
Hire - Full Day	$350.00	N	Y	A
Maximum 2 events within 7 consecutive hours, between the hours of 7AM and 11PM.				
Deposit - School Presentation or Community Event - per booking	$250.00	N	Y	A
Due 14 days from receipt of invoice.				

Rehearsal - Auditorium

Commercial or Corporate Event

Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category
Rehearsals - Monday to Friday - per hour	$75.00	N	Y	B
Rehearsals - Saturday - per hour	$85.00	N	Y	B
Rehearsals - Sunday - per hour	$95.00	N	Y	B

Non-Commercial Hire/School Presentation/Community Event

Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category
First Rehearsal - per booking	No Charge	N	Y	A
Up to 4 hours, including technician.				
Additional Rehearsals (excludes staffing costs) - Monday to Friday - per hour	$50.00	N	Y	B
Additional Rehearsals (excludes staffing costs) - Saturday - per hour	$60.00	N	Y	B
Additional Rehearsals (excludes staffing costs) - Sunday - per hour	$65.00	N	Y	B

Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category

Studio Hire

Single Booking

Commercial Hire - up to 2 hours	$50.00	N	Y	C
Between the hours of 7AM and 11PM.				
Non-Commercial Hire - LGA - up to 2 hours	$35.00	N	Y	B
Between the hours of 7AM and 11PM.				
Non-Commercial Hire - Non-LGA - up to 2 hours	$40.00	N	Y	B
Between the hours of 7AM and 11PM.				
Commercial Hire - 2 to 4 hours	$80.00	N	Y	C
Between the hours of 7AM and 11PM.				
Non-Commercial Hire - LGA - 2 to 4 hours	$50.00	N	Y	B
Between the hours of 7AM and 11PM.				
Non-Commercial Hire - Non-LGA - 2 to 4 hours	$70.00	N	Y	B
Between the hours of 7AM and 11PM.				
Commercial Hire - up to 8 hours	$120.00	N	Y	C
Between the hours of 7AM and 7PM.				
Non-Commercial Hire - LGA - up to 8 hours	$70.00	N	Y	B
Between the hours of 7AM and 7PM.				
Non-Commercial Hire - Non-LGA - up to 8 hours	$80.00	N	Y	B
Between the hours of 7AM and 7PM.				

Regular Booking

Commercial Hire	N/A	N	Y	
Non-Commerical Hire - LGA - up to 2 hours	$30.00	N	Y	A
Non-Commerical Hire - Non-LGA - up to 2 hours	$35.00	N	Y	B

Ticketing and Credit Card Charges

Inside Booking Fee

Includes hirer comps.

Commercial Hire - per ticket	$3.00	N	Y	C
Non-Commercial Hire - per ticket	$2.00	N	Y	C
School or Community Hire - per ticket	$1.00	N	Y	B

Transaction Fees

Credit Card/EFTPOS Fee - per transaction	2%	N	Y	B
Transaction Fee - POS paid by purchaser - per ticket	$1.50	N	Y	C
SMS Ticket Delivery Fee - per transaction	$1.00	N	Y	C

Cancellation - Show Cancelled by Hirer

To cover ticket issue and refund costs.

Refund of Tickets - Commerical - per ticket	$6.00	N	Y	C
Refund of Tickets - Non-Commerical - per ticket	$4.00	N	Y	B

Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category

Personnel Charges

Staff Charges

Duty Technician - up to 4 hours - per show	No Charge	N	Y	B
Additonal hours at Technician Rates.				
Technician (excludes Duty Technician) - Monday to Friday - minimum 3 hour call - per hour	$65.00	N	Y	B
Technician (excludes Duty Technician) - Saturday - minimum 3 hour call - per hour	$80.00	N	Y	B
Technician (excludes Duty Technician) - Sunday - minimum 3 hour call - per hour	$90.00	N	Y	B
FOH Duty Manager - Monday to Friday - minimum 3 hour call - per hour	$55.00	N	Y	C
FOH Duty Manager - Saturday - minimum 3 hour call - per hour	$70.00	N	Y	C
FOH Duty Manager - Sunday - minimum 3 hour call - per hour	$80.00	N	Y	C
Other FOH and BOH Staff - Monday to Friday - minimum 2 hour call - per hour	$50.00	N	Y	C
Other FOH and BOH Staff - Saturday - minimum 2 hour call - per hour	$65.00	N	Y	C
Other FOH and BOH Staff - Sunday - minimum 2 hour call - per hour	$75.00	N	Y	C

Contractor Charges

Technical Contractor - per season	Cost plus 10%	N	Y	C
Piano Tuning - per season	Cost plus 10%	N	Y	C

Cleaning

Commercial Hire - Clean - Single Show	$200.00	N	Y	C
Commercial Hire - Clean - Additional Show same day	$120.00	N	Y	B
Commercial Hire - Clean - Venue not left in satisfactory condition	$200.00	N	Y	B
Non-Commercial Hire - Clean - Single Show	$120.00	N	Y	B
Non-Commercial Hire - Clean - Additional Show same day	$120.00	N	Y	B
Non-Commercial Hire - Clean - Venue not left in satisfactory condition	$150.00	N	Y	B

Marketing

Commercial Hire - Mandatory Marketing Levy - per season	$300.00	N	Y	C
Commercial Hire - Inclusion Season Brochure - per season	$200.00	N	Y	C
Non-Commercial Hire - Inclusion Season Brochure - per season	$100.00	N	Y	B
Digital Promotions - per ad	Cost + $20	N	Y	C
Dedicated EDM to Database - per booking	$100 or 3 for $200	N	Y	B
3 must be booked and paid for together.				
Website Slider - per month	$100.00	N	Y	C
One image only.				
Poster Distribution - Shire Wide - per run	$200.00	N	Y	C
Merchandising Fee - per season	10% Gross Sales	N	Y	C

Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category

Equipment Hire, Back of House & Technical Services

Basic Tech Package - per season	$150.00	N	Y	C
Small Band Tech Package - per booking	$100.00	N	Y	C
Big Band Tech Package - per booking	$250.00	N	Y	C
Projector Hire - Auditorium - per season	$200.00	N	Y	C
Projector Hire - Rehearsal Room - per season	$100.00	N	Y	C
Laptop Hire - per day	$30.00	N	Y	C
Grand Piano Hire - per season	$200.00	N	Y	C
Excludes tuning.				
Music Stands Hire - each	$5.00	N	Y	C
Stage Risers Hire - each	$25.00	N	Y	C
Radio Microphones Hire - per season	$30 plus $1 per battery	N	Y	C
Follow Spots Hire - each/per season	$25.00	N	Y	C
Haze Machine Hire - per season	$25.00	N	Y	C
Stage Paint - Repair and Restore - per season	$250.00	N	Y	C
Stage Paint - On Request - per season	$300.00	N	Y	C
Orchestra Pit Set Up - per season	$850.00	N	Y	C
Tarkett Hire - per season	$300.00	N	Y	C
Other Technical Equipment - External Hire	Cost + 10%	N	Y	C
Gaffer Tape - per roll or part thereof	$30.00	N	Y	C
Electrical Tape - per roll or part thereof	$5.00	N	Y	C
Marking Tape - per roll or part thereof	$10.00	N	Y	C
Auditorium Set Up/Down - Banquet Seating - Monday to Friday	$150.00	N	Y	B
Auditorium Set Up/Down - Banquet Seating - Saturday	$250.00	N	Y	B
Auditorium Set Up/Down - Banquet Seating - Sunday	$300.00	N	Y	B
Hire Towels - each	$5.00	N	Y	B
Towels Replacement - if not returned	$30.00	N	Y	B

Catering

Tea, Coffee, Biscuits, Juice - per person	$7.00	N	Y	B
Tea, Coffee, Selection of Slices - per person	$10.00	N	Y	B
Breakfast Platters - per person	$15.00	N	Y	B
Fruit Platter - per platter	$50-$100, dependent on selections	N	Y	B
Plate of Sandwiches - per person	$10-$15, dependent on selections	N	Y	B
Hot Food Platter - per person	$15-$20, dependent on selections	N	Y	B
Canapes Cold Selection - per person	$12-$16, dependent on selections	N	Y	B
Catering by Arrangement	By Arrangement	N	Y	B
Own Catering - Use of Kitchen	$200.00	N	Y	B
Table Cloths - each	$5.00	N	Y	B
Hospitality Rider - by Arrangement	Cost + 15%	N	Y	B

Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category

Membership Fees

Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category
Premiere Membership Annual	$80.00	N	Y	C
Standard Membership Annual	$50.00	N	Y	C
Concession Standard Membership Annual	$45.00	N	Y	C

Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category

COUNCIL

Conduct Money for Subpoena

Conduct Monies	$83.00	N	N	C
Processing Fee	Staff Salary Cost per hour + 40%	N	N	C
Photocopies – A4 per copy	$2.00	N	N	C
Plans per copy	$2.00	N	N	C
Courier Charges	At Cost plus GST	N	N	C

Dishonour Fee (To Cover both Bank Charges plus Council Admin Costs)

Dishonoured cheque – each instance	$41.00	N	N	C
Direct Debit Transactions – each instance	$35.00	N	N	C

Election Fees

Election Recount	At Cost plus GST	N	Y	C

Government Information (Public Access) Act 2009 No 52

Application Fees

Initial application – (statutory application fee)	$30.00	Y	N	F
Processing charge for advanced deposit requests/per hour	$30.00	Y	N	F
Internal review	$40.00	Y	N	F
Discounted Processing charge – Financial Hardship/Special Public Benefit	$30.00	Y	N	F
Charged at initial application - discounted processing charge will be applied as first 2 hours processing (then 50% off total costs)				

Other

Processing Charge for a request for personal affairs documents	$30.00	Y	N	F
First 20 hours free, then $30 per hour estimated to the nearest quarter hour.				
Processing charges for formal requests (per hour, estimated to nearest quarter hour)	$30.00	Y	N	F
Informal GIPAA Requests – Photocopies – A4 per copy	$2.00	N	N	C
Informal GIPAA Requests – CD/USB	$30.00	N	N	C
Retrieve Archived Documents	At Cost Min. Fee incl. GST: $15.00	N	N	C

Mediation Fee

Mediation Fee	At cost unless otherwise determined by Council	N	Y	C

Payment Charges

Interest due on overdue rates per annum (as specified by the Minister for Local Government by notice in the Government Gazette)	10.5%	Y	N	F

continued on next page ...

Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category

Payment Charges [continued]

Service fee for credit card transactions – GST treatment is the same as the underlying transaction	1%	N	N	B
Service fee for credit card transactions using Post Billpay – GST treatment is the same as the underlying transaction	0.60%	N	N	B
Effective 1/8/19				
Copy of a rates notice	$6.10	N	N	C

Maps

General Enquiry Fee per 15 minutes (search council records)	$49.00	N	N	C
Electronic map	$47.00	N	N	C
Data extraction fee – per hour (minimum 1 hour)	$124.00	N	N	C
Quote track time then invoice				

Photocopying Fee

Per A4 page	$2.00	N	Y	C
Per A3 page	$2.00	N	Y	C

Property Fees

Application for Purchase of Council Property	$2,350.00	N	Y	C
Easement consideration over operational or community land	$500.00	N	N	A
Applicant to pay registered valuer’s fee to establish acquisition price and Council’s survey, plan registration and legal costs in the easement transaction.				
Native Title assessment fee	$60.00	N	N	A
Application for permanent closure Council public road (investigation and initial report to Council)	$800.00	N	N	C
Processing of permanent closure Council public road (full assessment, consultation and approval by Council)	$3,000.00	N	N	A
Applicant to pay registered valuer’s fee to establish acquisition price, council's survey and plan registration costs, subdivision certificate fees, and legal costs associated with the land sale transaction.				
Application for Road Closure (permanent) vesting in crown	$7,500.00	N	N	C
Application for alteration of Road Status	$2,300.00	N	N	C

Lease or Licence

Lease market rent review : Lessor and lessee 50% equal contribution to registered valuer’s fee.

Application fee commercial or private entities - lease or licence Council operational or community land	$2,350.00	N	Y	C
Application fee - Not for Profits Lease or Licence Council operational or community land	$500.00	N	Y	A
Application for short term (up to one year) licence Council operational or community land	$500.00	N	Y	A
Minimum annual rental Council operational or community land	$1,050.00	N	Y	C
Statutory advertising costs - leases, licences, road closures requiring print media notification	at cost	N	Y	A
Application for lease Council public road reserve	$500.00	N	Y	A
Minimum annual rental lease of public road	by valuation	N	Y	A
Application for lease air space public road	$500.00	N	Y	A

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Name	Year 24-25 Fee (incl. GST)	Statutory Y/N	GST	Price Category

Lease or Licence [continued]

Minimum annual rental lease of air space public road	by valuation	N	Y	A
Application for lease renewal	$500.00	N	Y	A
Application for lease assignment	$500.00	N	Y	A
Application for sub-lease	$500.00	N	Y	A
Application fee lease or licence crown land	as published by Crown Lands	Y	Y	F
Minimum annual rental lease or licence crown land	as published by Crown Lands	Y	Y	F

Investigation Legal Fees

Fees for legal advice and consult	Administration fee of $250 + outsourced legal advice at cost	N	Y	C

Property Enquiry Fee (Search Council Records)

Property Enquiry response	$395.00	N	N	C

Nonstandard Electronic Map or Plan Preparation Fee

Minimum Fee	$95.00	N	N	C
Per hour	$95.00	N	N	C

Street Addressing/Numbering Application – New or Alterations

Application Fee (includes one address allocation)	$410.00	N	N	C
Additional lots/dwellings (2 to 10 lots/dwellings)	$154.00	N	N	C
Per Property				
Additional lots/dwellings (over 10 lots/dwellings)	POA	N	N	C

Road Naming Application

1 – 5 names	$1,845.00	N	N	C
More than 5 names	POA	N	N	C

S54 Certificate

s54 Certificate	$55.00	Y	N	F

S603 Certificate

The standard base fee is determined by the Director General of the Office of Local Government and is subject to change.

Standard Base Fee (5 day turnaround)	$100.00	Y	N	F
Urgency Fee (Same day turnaround)	$74.50	N	N	C
In addition to standard base fee				
Copy of certificate	$24.00	N	N	C
Electronic or hardcopy				

Wollondilly
Shire Council

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